



Robert Weeks
Head of Environment

Stratford on Avon District Council



investor in excellence



INVESTOR IN PEOPLE





H&S management of waste and recycling services

- Why me?
- The District
- The Service – old and new
- Specifying the service
- Procuring the service
- Management Arrangements
- If I had to do all over again....



The Council, a few facts ..

- 28th largest district in England with 978 sq km Area
 - 116,100 population
 - 55,000 households
 - 250 small towns and villages
 - 1500 km roads
 - Predominantly rural
 - One of the lowest council taxes and one of the lowest spending Councils in England – (P. priority)
-
- A light blue map of the Stratford-on-Avon District Council area is overlaid on the text. It shows the geographical outline of the district. Three specific locations are marked with yellow dots and labeled: 'Alcester' in the west-central part, 'Stratford-upon-Avon' in the central part, and 'Shipston-on-Stour' in the south-eastern part. 'Southam' is also labeled in the north-eastern part, though it is outside the council's boundary.



The R&R Service

- Integrated refuse, recycling and street cleaning contract.
- Started August 2008, food waste with green waste collections starting April 2009.
- Operating 7 rounds, 24 RCV's and 63 staff
- Changed from weekly sack collection with 55 litre boxed dry recycling (kerbside sort) and green 240lt bin for garden waste to...



are you?
ready?

New Refuse & Recycling Service

From August 2008 to April 2009 you will be able to ...



The new and improved service will:

- Decrease the District's waste
- Increase recycling
- Give better value for money

Above all, helping you not to let your rubbish cost the Earth.

3 bins - 3 steps ...

How the collection diary will work

Week 1: Rubbish

Your Grey Bin is collected.

Week 2: Recycling and Rubbish

Your Blue Lid Bin containing all your dry recycling is collected and your Green Bin (but not between November 2008 and April 2009) and your Grey Bin.

Week 3: as for week 1

Your rubbish is collected.

Week 4: as for week 2

Your recycling and rubbish is collected.

Look in the next issue of the Council's magazine 'Your Review' for your new refuse and recycling calendar.



Dry recycling - in your Blue Lid Bin



Replacing your recycling box.



You will be provided with a new wheeled bin with a Blue Lid to store all your recyclable material, such as paper, glass and cans plus cardboard of any thickness and colour and plastic bottles of any size and colour.



Blue Lid Wheeled Bins for:

- ✓ Plastic bottles
- ✓ Cardboard
- ✓ Glass bottles and jars
- ✓ Tins and cans
- ✓ Paper
- ✓ Cartons
- ✗ No soft plastics and wrappers can be recycled; please put them in your Grey Bin.
- ✗ Aluminium foil



Blue Lid Bin will be collected every other week



Green waste - in your Green Bin



Remains the same.

Green Bins for:

- ✓ Grass cuttings
- ✓ Plants and weeds
- ✓ Small branches
- ✗ No soil or turf

A maximum of two Green Bins will be collected from your property.

Your Green Waste service will be suspended over the winter months from November 2008 until April 2009



Green Bin will be collected every other week



General waste - in your Grey Bin



Replacing your black sacks.



The waste that remains after you have taken out your recycling will be collected in a new Grey Bin including soft plastics and wrappers. Really all that's left or, put simply, what you used to put in your black sacks.

Any waste you put into this bin can be contained in plastic sacks.



August 2008 to April 2009 weekly Grey Bin collection

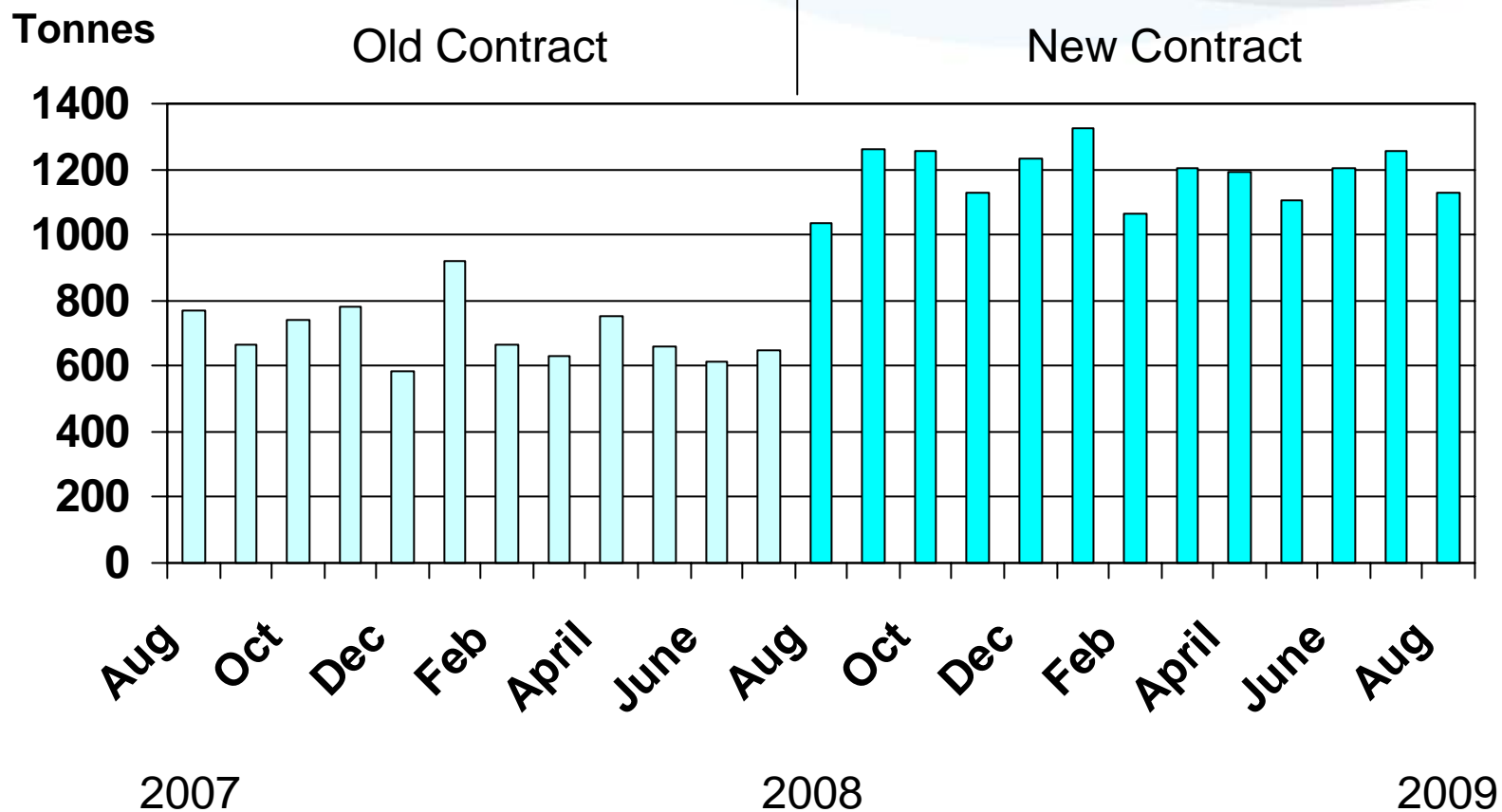
Refuse & Recycling helpline 01789 260925

Website: www.stratford.gov.uk

SOCC1181/04/11/08



Dry Recycling August 2007 – August 2009





Specifying the Service

What do we have now?

- Sack collection – little protection for crew
- Kerbside sort – musculoskeletal injury
- Collection routes over lapping
- Limited access to recycling infrastructure
- Old vehicle fleet
- Costly



Specifying the Service

What do we want?

- Simple system but safe containment
- Co-mingled dry recycling
- Revised routes – safety and economy
- New recycling infrastructure on the horizon
- Vehicle fleet – safety and economy
- Cost reduction



Specifying the Service

Getting it agreed

- Working Group of Councillors established
- Explained the operational problems with the existing service – including safety
- Identified the key principles of the new service
- Presented these to Cabinet for agreement
- Allow wriggle room



Procuring the Service

Pre tender stage

- Clear and concise details of what is required
- Where uncertainty exists identify where and why upfront
- Expect questions and requests for information
- Pre-Qualification Questionnaire – keep it simple and focus on the key areas – include safety issues but look for the exceptional – all will be good



Procuring the Service

Technical References

- This was the primary intelligence source on how things really worked elsewhere
- (Please always complete and return)
- Evidence of safety management in practice and approach to corrective action
- Accreditations – BS OHSAS
- Window on the organisational culture – be sensitive to the potential for a clash
- Self preservation - You wont be sacked for buying from 'IBM'



Procuring the Service

Tender submission

- At this stage the approach to safety management/training etc was viewed as acceptable at least
- All will take their responsibilities 'very seriously'
- Method statements provide details of how the collection options would be delivered
- Opportunities and price now dominated the evaluation
- Lowest price was political expectation



On-going Management Arrangements

- Contractor meetings
- Standard agenda
- Accidents/incident reports
- External audits/assessments
- Results of monitoring/joint visits
- Partnership Panel every six months
- Daily exchanges – real time data sharing



If I had to do it again....

- Start earlier (more than 18 months)
- Use the Guidance
- More research into industry practice
- More robust assessment of H&S at PQQ stage – key assessment stage
- Specialists legal support
- Involve more Councillors throughout the process – better awareness of reputational risks Vs. cost



Thank you for your attention.

Contact details:

robert.weeks@stratford-dc.gov.uk

01789 260810