

Workplace Health and Safety Survey Programme: 2005 Employer Survey Technical Report

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Prepared for the Health & Safety Executive

**Prepared by BMRB Social Research, Part of BMRB
International Limited**

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BMRB Social Research, Part of BMRB International Limited

British Market Research Bureau, Ealing Gateway

26-30 Uxbridge Road,

Ealing, London W5 2BP

The Health and Safety Executive (HSE) is planning to conduct a programme of large-scale workplace surveys during the period 2005-2015, in order to study the state of health and safety in Britain's workplaces. This survey is intended to take a leading role among the range of sources used by HSE to assess the progress towards government targets set for health and safety at work.

In advance of the main survey, BMRB has been commissioned to conduct a 'Dress Rehearsal' of the main survey to test this innovative and challenging approach. Separate reports (process and technical reports) have been produced describing BMRB's experience of the Dress Rehearsal. BMRB has also been commissioned to conduct standalone surveys of employers and employees in order to test the questionnaires and to provide baseline data in advance of the main survey.

This report provides the technical background to the employers' standalone survey. The report covers the following areas - a summary of the survey method, selecting sample, response rate, weighting procedure and definition of variables. The sample specification and code-frames are included in appendices.

This report and the work it describes were funded by the Health and Safety Executive (HSE). Its contents, including any opinions and/or conclusions expressed, are those of the authors alone and do not necessarily reflect HSE policy.

EXECUTIVE SUMMARY

This report provides the technical background to the employers' standalone survey.

In summary:

Sample

Sample was drawn from the Inter-Departmental Business Register (IDBR) and included local units with five or more employees. The IDBR sample contained only 8% of records with telephone numbers. BMRB conducted two stages of number look-up and 81% of telephone numbers were found.

Sample Building Survey

The required respondent for the survey was the person responsible for day to day health and safety at the specified workplace. A sample building survey was undertaken to identify the named individual and precise contact details for them. From a sample file of 2088 records, the sample building survey established contact details for the person responsible for day to day health and safety in 1768 workplaces.

Employer Interview

The mean interview length for this survey was 27 minutes. The response rate was 63%.

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1. BACKGROUND AND INTRODUCTION

The Health and Safety Executive (HSE) is planning to conduct a programme of large-scale workplace surveys during the period 2005-2015, in order to study the state of health and safety in Britain's workplaces. The first survey is expected to start in late 2005 (referred to as the 'main survey'). This survey is intended to take a leading role among the range of sources used by HSE to assess the progress towards government targets set for health and safety at work.

The intended approach to the survey is to select a sample of workplaces and conduct interviews with the employer (the person responsible for health and safety) and provide self completion questionnaires to be given to a sample of their employees. Those workers responding to the survey and providing permission for recontact will then form the sample available for a longer questionnaire to be administered by telephone. In this way robust data on experiences and attitudes will be gathered from both employers and their workers, enabling thorough analysis within the workplace.

In advance of the main survey, BMRB has been commissioned to conduct a 'Dress Rehearsal' of the main survey to test this innovative and challenging approach. Separate reports (process and technical reports) have been produced describing BMRB's experience of the Dress Rehearsal. BMRB has also been commissioned to conduct standalone surveys of employers and employees in order to test the questionnaires and to provide baseline data in advance of the main survey.

This report provides the technical background to the employers' standalone survey.

2. SURVEY METHOD

This can be summarised as follows:

- The sample was drawn from the Inter-Departmental Business Register (IDBR)
- Electronic and manual searches were undertaken to attach telephone numbers to sample records
- Sample building CATI survey to identify person responsible for day to day management of health and safety at the sampled workplace
- Advance letter and information sheet sent to identified contacts
- CATI interview with identified contact

3. SAMPLE

The sample for the dress rehearsal was drawn from the Inter-Departmental Business Register (IDBR) and included local units with five or more employees.

A copy of the specification provided to IDBR can be found in appendix one.

The IDBR sample contained only 8% of records with telephone numbers. BMRB undertook two stages of number look up, as described below:

Success in finding telephone numbers

IDBR provided telephone numbers	8%
1. Automated number look up found	50%
2. Manual look up by agency found	23%

Proportion of telephone numbers found **81%**

3.1 Sample Building Telephone Survey

The required respondent for the survey is the person responsible for day to day health and safety at the specified workplace. Clearly IDBR cannot provide this information, so a sample building survey was undertaken to identify the named individual and precise contact details for them. The mean length for this interview was four minutes.

From a sample file of 2088 records, the sample building survey established contact details for the person responsible for day to day health and safety in 1768 workplaces. Of these 1768 workplaces, 'general' contact details were collected for 197 workplaces e.g. interviewers were advised to contact the 'General Manager' rather than being given a named contact. The table below shows the outcome for the sample.

<i>Sample issued</i>		2088	%
Deadwood	Workplace called doesn't match sample	87	4
	Business moved/closed down	27	1
	Exhausted sample (attempted to call 25+ times)	77	4
	Number unobtainable	45	2
	Total deadwood	236	11
Effective sample issued		1852	%
	Completed interview – contact details obtained	1571	85
	Completed interview – general details obtained (no named contact)	197	11
	Refusal – to provide contact details	53	3
	General call back/ no reply (attempted to call under 25 times)	31	1

Having completed the sample building stage, advance letters and information sheets were despatched to the identified 'health and safety contacts' for 1768 workplaces.

3.2 Contacting Enterprises With Multiple Workplaces In The Sample

Enterprises with more than two workplaces in the specified sample were contacted by letter at head office level, prior to telephone contact with the individual workplace. BMRB researchers telephoned head offices to find out the names and contact details for senior health and safety managers and sent a letter to them explaining the purpose of the survey.

4. THE EMPLOYER INTERVIEW

4.1 CONDUCTING THE INTERVIEW

Within a few days of mailing the advance letter we began telephoning the identified contacts to conduct the workplace health and safety survey. We received a small number of telephone calls just before the telephone interviewing commenced from people who had received the letter and wanted to opt out of the survey. As a result, six workplaces were removed from the sample file obtained at the screening stage and 1762 records were loaded for the employer interview stage. The fieldwork was conducted between the dates of 11/05/2005 and 13/07/2005.

On making contact with the identified contact or a colleague with health and safety responsibility, the interviewer first established that the letter and information sheet had been received, and arranged for a further mailing or faxing if it had not been received. Once receipt of the letter had been established (or the non-recipient asked the interviewer to proceed anyway), the interviewer then proceeded to ask whether the respondent could take part in the survey. If willing, either the interview was conducted or an appointment was made for a more convenient time. The mean length for this interview was 27 minutes.

4.2 SAMPLE OUTCOME AND RESPONSE RATE

It should be noted that this stage generated a number of cases in which the named contact denied responsibility for the sampled workplace. This might be simply because we had been given the wrong name at the sample building stage, and we were redirected to the more appropriate contact. However in a small proportion of cases the named contact said that the sampled workplace was not connected with their business at all and this would seem to be an error (or out of date information) in IDBR. The table below shows the outcome for the sample.

<i>Sample issued</i>		1762	%
Deadwood	Workplace called doesn't match sample	69	4
	Business moved/closed down	27	2
	Exhausted sample (attempted to call 25+ times)	30	2
	Number unobtainable	94	5
	Total deadwood	220	12
Effective sample issued		1542	%
	Completed interview	966	63
	Contact not available	211	14
	Contact unknown	5	*
	Refusal	335	22
	General call back/ no reply (attempted to call under 25 times)	25	1

5. WEIGHTING PROCEDURES

The weighting procedure was done by first applying design weights to compensate for the over-sampling of Scotland and Wales, some SIC groups and bigger workplaces. Then non-response weights were calculated to compensate for differential response rates. The method used was “Cell weighting” and the variables that were weighted for were (same as in design weighting stage) country and size of workplace and SIC group as these were all found to be related to both response rate and key survey variables (qlegal and qheal). The weights were then scaled so that the weighted number of cases was the same as the unweighted number.

6. DERIVED VARIABLES

Variable name	Source	SPSS
Site	Qesite 1 = multi Qesite 2 = single	Single = 1 Multi = 2
Worker	IDBR employees	5-9 10-14 15-19 20-49 50-99 100-249 250+
SIC	IDBR SIC	Agriculture = 1 Fishing = 2 Mining and quarrying = 3 Manufacturing = 4 Electricity/gas/water = 5 Construction = 6 Wholesale/retail = 7 Hotels/restaurants = 8 Transport/storage communication = 9 Financial intermediation = 10 Business services/real estate = 11 Public administration/defence/social security = 12 Education = 13 Human health = 14 Vet/social work = 15 Other community social and personal activities = 16
Region	IDBR region	England = 1 Wales = 2 Scotland = 3
Sector	Qesect 1 = private Qesect 2-9 = public	Private = 1 Public = 2
SICgroup	Qeind and Qemake	Agriculture = 1 Manufacturing = 2

		Electricity/gas/water =3 Construction = 4 Wholesale/retail = 5 Hotels/restaurants = 6 Transport/storage communication = 7 Financial intermediation = 8 Business services/real estate = 9 Public administration/defence/social security = 10 Education = 11 Human health = 12 Other community social and personal activities = 13
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7. APPENDIX 1

7.1 SPECIFICATION OF SAMPLE TO BE SELECTED FROM THE IDBR

WHASS EMPLOYER SURVEY – 4/02/05

We request that ONS draw a sample of 4,400 local units (meaning sites or workplaces, i.e. retail outlets, factories) in Great Britain from the IDBR.

Coverage: The sample should be selected from the population of local units with 5 or more employees, classified within SIC(2003) Sections A to O. The sample should include units from both the private and public sectors.

Sample design: A stratified variable probability sample, with units being randomly selected from within cells of a 72-cell sampling matrix. The matrix will be formed from the sum of the cross tabulation of two stratifying variables (4*16) and the boost table (2*4):

1. Number of employees at the local unit - 4 categories as follows:

5-9 employees

10-49 employees

50-249 employees

250 or more employees

2. Industry classification of the local unit - 16 categories corresponding to SIC(2003) Sections A, B, C, D, E, F, G, H, I, J, K, L, M, N1, N2, O including two categories which separate the SIC Group N into Human Health (N1), and Vet and Social work (N2).
3. Country. We wish to boost Scotland and Wales so there is a separate table for the boost sample (stratified by local unit size only).

The sampling matrix provided at the end of this specification identifies the number of local units to be selected in each of the 72 cells.

When selecting units within each of the 72 cells in each area, all available units should firstly be ranked by individual industry section (A to O with N separated into the two groups), and then within industry section by the total number of employees at the local unit. A “1 in n” sample should then be drawn within each cell.

Sample selection should be conducted using live variables.

Additional requirements: The 4,700 local units that formed part of the issued sample for WERS 2004 should be excluded from the register before the new sample is drawn. Steve Woodland (National Centre for Social Research) will provide a file listing all 4,700 IDBR Local Unit Reference Numbers for this purpose. If the number of local units in the population within a particular cell of the sampling matrix is insufficient to allow for both the exclusion of all WERS 2004 local units and the selection of the full complement of local units required for our new sample, the number of WERS 2004 units that are excluded should be reduced (through random selection) to a level that permits the required number of units to be drawn for the new sample.

Population counts: Please provide population counts at the time the sample is selected, both before and after the exclusion of the issued sample from the WERS 2004 survey. Please provide these population counts in a 72-cell matrix (4 employment size bands * 16 industry sections + 4 employment size bands * 2 countries= 72).

Information required for each unit: Please supply the following information on each sampled local unit:

- Local unit IDBR reference number
 - Local unit name
 - Local unit address
 - Local unit postcode
 - Local unit grid reference (or other equivalent geographical identifier)
 - Local unit NUTS4 classification
 - Local unit telephone number (if available)
-
- Reporting unit IDBR reference number
 - Reporting unit name
 - Reporting unit address
 - Reporting unit postcode
 - Reporting unit telephone number (if available)
 - Reporting unit contact name
-
- Enterprise unit IDBR reference number
 - Enterprise unit name
 - Enterprise unit address
 - Enterprise unit postcode
 - Enterprise unit telephone number (if available)
-
- Number of employees in the reporting unit (total only)
 - Number of employees in the local unit (total only)
 - Number of employees in the enterprise (total only)
-
- SIC(2003) classification of the local unit
 - SIC(2003) classification of the reporting unit
 - SIC(2003) classification of the enterprise unit
-
- Government office region of the local unit
 - Government office region of the reporting unit
-
- Trading style
 - Legal status of the local unit
 - Legal status of the enterprise
 - Country of ownership (of the enterprise)

- Indicator stating whether the local unit is itself a reporting unit, or whether it is part of a larger reporting unit with more than one local unit
 - Number of local units that comprise the reporting unit
 - Indicator stating whether the local unit is itself an enterprise, or whether it is part of a larger enterprise with more than one local unit
-
- A number representing the cell in the sampling matrix from which the unit was selected.

ANNEX: SAMPLING MATRIX FOR WHASS EMPLOYER SURVEY:

Number of local units to be selected from the IDBR in GB:

<i>SIC Major Group</i>		<i>Size band</i>				<i>Total</i>
		5-9	10-49	50-249	250+	
Agriculture	A	40	20	6	2	68
Fishing	B	2	-	-	-	2
Mining and Quarrying	C	2	2	2	4	10
Manufacturing	D	66	88	130	174	458
Electricity, gas and water	E	-	2	4	10	16
Construction	F	108	92	70	48	318
Trade	G	190	148	92	108	538
Hotels & restaurants	H	88	84	50	18	240
Transport, storage and communication	I	36	38	52	72	198
Financial intermediation	J	20	26	24	50	120
Business services, Real estate	K	130	112	114	138	494
Public administration & defence; social security	L	8	18	30	46	102
Education	M	10	58	82	52	202
Human Health	N1 (85.1)	12	22	66	32	132
Vet & Social work Health	N2 (85.2,85.3)	12	28	24	10	74
Other community, social & personal activities	O	60	48	40	22	170
	Total	784	786	786	786	3,142

Number of additional local units to be selected from the IDBR in Scotland and Wales:

<i>Country</i>	<i>Size band</i>				<i>Total</i>
	5-9	10-49	50-249	250+	
Wales	150	136	26	4	316
Scotland	442	406	82	12	942

7.2 Codeframes

QEINVA2 (n=487)Can I just check, do you or your colleagues ALWAYS investigate the causes of work accidents? READ OUT

yes, always #1

yes, always
all of the assaults are recorded even if they are minor. company policy

investigate major accidents only #2

investigate major accidents only
not minor ones
we would investigate most accidents not all of them
we would not investigate all accidents or only major accidents
anything that requires a riddor
3 day loss time

it depends #3

depends on area of council
when necessary
depends on what circumstances e.g. if employee trips over their own feet we don't but if they tripped over a paving slab we would depend on the circumstances
depends on report made in accident book
would depend on what it was.
just depends if it's a one off situation
Each case is reviewed and then we decide whether to investigate
depends on severity and were it happened
depends on severity
dependant on nature of accident
based on risk

dp other ignore #36

other

no answer #37

don't know #38

dk

other answer #39

investigate time loss , property loss

QEINVN (n=7)Do you or your colleagues EVER investigate the causes of work accidents ? READ OUT

no, never #1

no, never

we rarely investigate the causes of work accidents #2

we rarely investigate the causes of work accidents

dp other ignore #36

other

no answer #37

don't know #38

dk

other answer #39

havent had any major accidents
it is done centrally through head office
regular basis

QEIINVN (n=17)Do you or your colleagues EVER investigate the causes of work-related illness, disability or health problems? READ OUT

no, never #1

no, never

we rarely investigate the causes of work-related illness, disability or health problems #2

we rarely investigate the causes of work-related illness, disability or health problems
yes
not minor ones

dp other ignore #36

other

no answer #37

don't know #38

dk

other answer #39

occupation health do checks
we have none as such

QEORGW (n=412) Can you tell me which ones?

national trade associations #1

fitness industry association
british association of removers.p.road haulage association.p.n
road haulage association
freight transport
federation of masters builders
national care home associations
british insitute of freight fowarding association, international air transport association, international
air shipping association, united kingdom warehouse association.
british & irish association of zoos and aquariums
claw , risc, building federation.
civil engineering contractors association, the association of planning supervisors.p.member of the
national inspection council for electrical installation contracting.p.corgi registered.p.n
national federation of master window & general cleaners
law society
national association of estate agents
regulation commission for social care
scottish building employers federation
bfma
acg
lancashire textile association
bba,
british hospitality association
museum assosiation
construction line, n.s.i.
eef
road haulage assocation p. n.
the e-centre.p.member of ean international.p.n
electrical contractors association of scotland. the national inspection council for electrical installation
contracting.
federation of master builders, federation of small businesses.
british retail consortium
smmt
institute of manual technicians
arca ecad tica
citb nfb
federatino of small business
marine society
hvca corginicic.jp.n.
british institute of innkeeping. the small business federation
cmi
scottish print employer's federation.p.n
independent family brewers, brewery associated, brewery and retail associated p.n
motor industry
timber trade federation and timber reseach and dev assoc
federatoion of master builders,nhbc
association of colleges
national farmers union, the 50 club horticultural employers assosiation.
international desaltion association
british association of removers , householg goods forwarders of america
scottish builders employers federation p. chartered building company p. n.
scoth whisky association
itdn
national farmers union
federation of small bussiness
cosla
federation of small businesses
horticultural trade association, british hardware federation p. n.
bpif
swa
rcn, nha
british pre-cast
smta
toy trade ass, nat toy trade asso, toy retailers ass
bacta
paper & board federation
the freight transport association, the recruitment and employment federation.
bwpda.p.n
nass
apse
apse

national house building council (nhbc), the safety group
 ukooa - united kingdom offshore operators association
 bfpsap. lpcb p.construction line p.linkup p. britania safe contractor p. chas approved p.n
 independent traders
 rics (surveyors)
 care commission, sqa approved centre
 retail motor industry federation
 scottish motor trade association
 uk p.i.a.
 rha, cpa,
 road emulsion association, road surface tracing association
 corgi registered, nic registered, nhbc registered, also registered with construction line
 scottish building
 rmi.p.avro.p.rha.p.n
 the hire association of europe p.n
 a.e.d. (aselected electrical distributors)
 federation of master builders p.n
 ukooa
 nfu
 association of photographers
 federation of master builders
 building society ass and mortgage ass
 ifa,
 the road haulage association,
 retail motor industry federation members of society of motor auctioneers.
 icecream alliance trade association
 scottish hospitality
 paper federation (cpi)
 bsia(british sucerity industry association
 national pharmcutial association
 institute of chartered accountants of england scotland and wales
 garden association, trade association etc
 british hardware federation
 ace constuction line
 british poultry council.p.n
 f and b - federation for master builders.n.
 dairy trade federation
 hvca
 bmf, ttf,
 the recruitment employment confederation
 fensa (membership)
 nhbc , federation of master builders . national federation of builders .
 association of investment trust company
 bmf : british marine federation
 npa,
 ios, ifa, isrm, egu,
 petrol retailers assosiation , f.s.b(federation of small business)
 eca, nic, jib.
 electrical contractors association/ j.i.b/ n.i.c
 hevac, bisria, bfi,
 british ceramic manufactures federation
 british security industry accociation
 nesc (scaffolding),
 bcf,
 nhbc, federation of master builders, federation of small businesses, citb.
 rics
 association of newspaaper & magazines
 ace ass of consulting engineers
 offshore well contractors association
 fork lift association
 small business federation
 r,n.h.a
 aircraft suppliers asso.
 scottish engineering
 hvca heating & ventilation contractors assoc|corgi
 scottich master bakers association .p.n
 scottish license trade association . federation of small businesses
 rha
 scottish grocers federation, booksellers association, hardware federation
 british poltry company(bpc)
 nalic, ciga.
 careforum wales p. vale of glam care home ass p.n
 tyre industry council.
 association of scottish master bakers
 fed of small business

ntda
 affiliated to spar
 abta, iata, guild of british travel agents, advantage, civil aviation authority
 hbca and construction line
 corgi.p.n
 electrical contractors association n.i.c.e.i.c.
 mmt - motor industry
 ilam (institute of leisure and amenity management)
 brit safety council, construction health and safety group, citb, single roofing association, cwt
 npa
 association of conservative club
 brittana safe contractor scheme
 builders merchants asscn.
 imca.
 newspaper society
 trada
 plumbers federation
 vbra (vehicle body repair association
 federation of passenger transport
 cosla,
 british constructional steel works association
 motor trade ass, puegeot mator standrds
 brit insitute of uinn keeping
 master builders, building federation considerate contractor, safe contractor.
 bpif, rso
 call centre association
 fensa
 direct marketing association
 association of garage door specialist p.n
 c.i.t.b.
 eca p.
 trade assoc
 law societey
 women aid and welsh federation of voluntary sector & torfien voluntary allience
 riba riaf
 national diploma of the society of floristry
 barma
 federation of small business
 nic eic select
 scot ass of master bakers
 british menswear, cbwt - british confederation of wollen and textile
 apea, peims
 rha (road haulage assat
 federation of fish fries
 well service contractor assisiotion, iadc,
 boss federation
 financial security association
 cwct
 british institute of inn keepers
 paper federation
 bwf,
 national association of master bakers
 sema - the storage equipment manufacturers association
 soap and detergent industry association
 isrm - instiute for sports recreation management, ilam - institute for leisure & associated
 management
 scotish engineering
 leading hotels of the world
 bsa,
 niceic and construction line
 modular and portable building association
 the association of colleges
 adsw .p.basw.pn
 coopratve society
 eca, hvca ,
 corgi, institute of plumbing and heating, nic, nhbc, construction line, uvdb, solid fuel association,
 oftech, data protection
 premier rugby
 recruitment employment confederation
 federation of self employed
 corgi
 association of on track labour supplier atols, association of railway training providers artp
 cssa, bifm, bsa, dma, h&vca, ecajib, niceic, fbgi, bec, cca, ifma, nasc, nfrc, p&df, cieh, rspa.
 ciu
 club and institute union

national federation of master of general cleaners & window cleaners
 homes of scotland,citb
 the newspaper society
 ambulance service association .p.n
 hmc ,isba, isc,
 bcc
 royal instertute of architects
buliders emploers fedartion
safe contractor, bism
citb, nfb,
construction line, nhbcc,
chemical industry association,
engineering employers federation,
mcg,
construction federation, construction h&s group.
members of associating consulting engineers.
nhbc,
local goverment association, lancashire association of chief enviromental health officers
british retail consortium
national federation of general and master window cleaner, bicsc, safe contractor brittania, bsi,
petcare trust,
road haulage association.
bccca, rospa,
british safety council institute of iema the iirms the iee the Irqa certification service
rics & iso 9001
apse, cosla.
united kingdom home care assosiation, care forum wales
well oil association, royal society for prevention of accidents, association of well head equipmement
manufactures
the universities colleges and employers association. the univerities safety and health association
.p.n
bbsa, local chamber and commerce
eef,iosh,cbi and sbac
the acpos .
emlga, nosha, nrmg,
nfdc, bmra
the general dental council p. unison p.n
agricultural engineers association, federation of small businesses
association of colleges and british safety council
elwa health and safety working group, nts federation.
 iosh
 eef engering fed ass
 e.e.f
 iosh.
 eef,
ircs (surveyers) mbism, associate member of iosh
cilt, rospa, brake, brc, iosh, cieh, iirms
eef,iosh,cbi and sbac

general purpose national bodies (e.g cbi,sbf) #2

gmb
 fsb
 confederation of small businesses
 icer
 apcims, securities institute
 the iaps, isc
 learning skills council
 sseu (scottish federal education)
 the contract plant association, british safety council.
 asdoor
 rec (recruitment and employment confederation)
 scottish and british bowling association
 unison
 british medical assoction
 r.e.c - recruitment employment confederation
 tgwu
 cbi,
 the srop protection association. cia .p.n
 bsia, nsi
 student union on campus
 the scottish rural prperty and business association .p.n
fsb
s.b.e.s, n.h.bc, corgi, construction line,bmtrada, safe
ircs (surveyers) mbism, associate member of iosh
nfdc, bmra
the general dental council p. unison p.n

*agricultural engineers association, federation of small businesses
rospa, croner,*

regional bodies #3

north west nursing agency assoc
help the hospices, a h m,
fareway group
northern foods
leatherhead food research assn p. bmpa p.n
affiliated to the local council and nhs
football association of hampshire
glasgow district,
scottish golf union
local ios h group, mesh
united kingdom home care association, care forum wales
local chamber of commerce
chamber of commerce
chamber of commerce
rotherham chamber of commerce
bbsa, local chamber and commerce

specific health and safety bodies #4

rospa
local health & safety group
british safety council p. n.
british safety council
rospa, local merseyside health and safety
bsc, ios h
rugby football union p. n.
british safety council and rospar
british safety council .. rospa .. one stop
bagma, health and safety
bsc
rospa, ios h
british safety council
rospa,
rspa.p.n
southampton occupational safety corporation
cosla/jarpe, north scot local auth health and safety, grampian health and safety group
british safety council, ios h.
the british safety council
british safety council, rospa,
member of british safety council and british hospitality association
safe contractor (h&s association)
rospa, construction safety groups, condiderate contractors, cas
health and safety services in glasgow
rospa and numerous nhs health and safety risk management and occupational health .p.n
rospa, brit safety council, nasc,
rosp
bagma,
british safety council,
british safety council .rospa .p.n
british safety council,
chas,
rospa
british safety council
rosba
rospa,
rospa,
the universities colleges and employers association. the universities safety and health association
the acpos .
emlga, nosha, nrmg,
association of colleges and british safety council
elwa health and safety working group, nts federation.
scvo,syha,scveo,iyhs and s4t
the employers organisation . lga . rospa .p.n
c.h.s.g bsia, asi, citb , ios , rospa
local ios h group, mesh
bccca, rospa,
well oil association, royal society for prevention of accidents, association of well head equipment
manufactures
cilt, rospa, brake, brc, ios h, cie h, iirms
eef,ios h,cbi and sbac
led developments ass, and non feris alliance, rospa
rospa, croner,

nhs/other government bodies #5

n.h.s

nhs.p.n
hse
nhs
local government authority
wlga
local authority
confederation of scottish local authority
convention of scottish local authority
part of the nhs
apse, cosla.

iso9001/standard setting body #6

bp, cf, qpa
national security institute, bsia, iso9001/2000
feta and base and also with national brittania and construction line and accreditation with chas
iso 9001
national standards commission
*british safety council institute of iema the iirsm the iee the Irqa certification service
s.b.e.s, n.h.bc, corgi, construction line, bmtrada, safe
ircs (surveyers) mbism, associate member of iosh
rics & iso 9001*

local government association #7

east midlands region local government association
national association of local councils
local government association
national association of local government bsc.
local government
scottish local authority
local govt association
*local government association, lancashire association of chief environmental health officers
led developments ass, and non feris alliance, rospa
emlga, nosha, nrmg,*

no answer #37

don't know #38

dk
cant remember atm

other answer #39

safe contractor .p. national britannia .p.n
member of the museums and libraries, receive funding from the lottery, they act independantly
shareholders
hc
swallow hotel
copt,
better bank site
crowners
*:the ice .
members of various consulting institutes*

QESTRUC (n=517)At /+DSITE+/ what structures do you have in place to discuss and resolve health and safety issues? PROMPT IF NECESSARY. CODE ALL THAT APPLY

a joint committee of managers and workers #1

a joint committee of managers and workers
<7:other>:health and safety working groups, individual departments p.n
<7:other>:committee of 3 people-resp, union safety rep and another person who sits on the safety committee
<7:other>:committees with directors and safety reps
<7:other>:patients representatives
<7:other>:a ccf - colleague consultation forum
<7:other>:committee of all levels of the work force
<7:other>:local committee
<7:other>:workers committee
<7:other>:committee of workers, trade unions, and management and parents
<7:other>:workers h&s committee, management meetings
<7:other>:direct consultation between management & staff, formal h&s advice given to staff
<7:other>:*inspections by 2 members of my staff which i then counter sign to confirm everything has been checked properly we also have external organisations that check our health and safety procedures*

employee health and safety representatives #2

employee health and safety representatives
<7:other>:a health and safety committee
<7:other>:a union safety rep every other month
<7:other>:a health and safety committee

<7:other>:health and safety workers.n.
<7:other>:health and safety officers
<7:other>:sub-committee of health and safety governing body
<7:other>:health & safety inspections of each department held every month
<7:other>:health & safety department
<7:other>:trade union h&s comm and first aid comm

discussion of health and safety issues with staff #3

discussion of health and safety issues with staff
<7:other>:health and safety inspectors come in and we discuss with them
<7:other>:health & safety briefings with staff
<7:other>:no official other than an open door policy

a 'managers only' committee or working party #4

a 'managers only' committee or working party
<7:other>:managers report to the production director
<7:other>:management meetings
<7:other>:management team
<7:other>:governors health and safety committee p.n
<7:other>:a contract safety committee
<7:other>:management safety committee
<7:other>:integrated management system
<7:other>:joint decisions between her head office and manager
<7:other>:managers meetings
<7:other>:senior management meetings, risk management meetings, health & safety risk management structure in place
<7:other>:consulting group
<7:other>:risk management group

i make decisions #5

i make decisions

someone else makes decisions #6

someone else makes decisions
<7:other>:large scale decision making
<7:other>:done centrally through head office
<7:other>:council make decisions at head office

use external consultant #7

<7:other>:we use an independent health and safety advisor, and we also use one of our companies in house health and safety procedures and their advisors
<7:other>:have an external company called psn who we report any accidents or injuries which occur. that company deals with all these issues.
<7:other>:external consultant
<7:other>:outside consultant
<7:other>:from external use
<7:other>:private consultancy health & safety firm
<7:other>:health and safety consultancy company
<7:other>:carry out risk assessments with an outside body
<7:other>:external body
<7:other>:inspections by 2 members of my staff which i then counter sign to confirm everything has been checked properly we also have external organisations that check our health and safety procedures

checks and audits #8

<7:other>:health and safety check list on a monthly basis
<7:other>:safety audits, discussions with trade union representatives
<7:other>:rha come down and comment on area of improvement
<7:other>:health and safety auditors
<7:other>:a team will audit health & safety procedures in nominated departments, news letters sent to staff

training #9

<7:other>:training sessions.p.n
<7:other>:health and safety course one a month for employees/2 months for managers
<7:other>:health & safety induction training, if workers fill out a risk assessment form then we look into it & act if required
<7:other>:training
<7:other>:face to face induction with staff.p. group email to staff.p.n
<7:other>:regular training
<7:other>:training every 6/12 months
<7:other>:we have had training we also have contacts in case of a problem
<7:other>:work time learning

meeting - general #10

<7:other>:discuss with other department
<7:other>:informal meeting since its a small company
<7:other>:discussed at all meetings incorporated into the agenda
<7:other>:informal meeting followed up in the event of any accidents with formal write ups
<7:other>:safety meetings and bulletins, presentations and promotions
<7:other>:monthly meetings

<7:other>:informal meetings
<7:other>:meetings
<7:other>:twice a year all full time employees have a meeting
<7:other>:team meeting and a reporting systems
<7:other>:a monthly meeting
<7:other>:they have a meeting/
<7:other>:a monthly managers meeting
<7:other>:meetings with md
<7:other>:meetings every 6 weeks
<7:other>:ongoing review dicussed at weekly meetings
<7:other>:site based meetings
<7:other>:informal discussion

policies/ handbook #11

<7:other>:school policies on h&s issues
<7:other>:company handbooks
<7:other>:policys
<7:other>:policy

trade union/trade union reps #12

<7:other>:union
<7:other>:unions councillors.
<7:other>:trade union representatives
<7:other>:consultation with the union
<7:other>:trade union and done by relevant dept at county hall
<7:other>:trade union h&s comm and first aid comm

helpline #13

<7:other>:telephone hotline for staff to call to report h&s, & ask if they need advice on h&s issues
<7:other>:h&s helplines
<7:other>:helpline

health and safety visits/risk assessments #14

<7:other>:risk assessments
<7:other>:risk assessment
<7:other>:risk assesments, by periodic health & safety walk round
<7:other>:health and saftey inspector
<7:other>:a risk assessment committee

dp other ignore #36

other

no answer #37

<7:other>:
null

don't know #38

dk

other answer #39

<7:other>:occupational health scheme
<7:other>:code of practice part of health and safety
<7:other>:topic groups
<7:other>:common sense
<7:other>:reporting system
<7:other>:in the process formulating a health & safety policy
<7:other>:communication via memo
<7:other>:ohsas 1801
<7:other>:depends on cost
<7:other>:toolbox talks
<7:other>:staff referrals
<7:other>:as and when depending the serious of the illness
<7:other>:paper trial.p.n
<7:other>:safety groups and departmental briefs
<7:other>:intranert site|
<7:other>:hr manager
<7:other>:student representatives
<7:other>:management bulletins
<7:other>:other comitees and hazard reporting systems in place
<7:other>:newsletter
<7:other>:improvement team
<7:other>:induction and reveiw process.
<7:other>:staff can get info whenever they want
<7:other>:employee surveys
<7:other>:regular visits from hse
<7:other>:fire wardens (student representatives)
<7:other>:h/sgoverment procerorios
<7:other>:direct reporting to the parent co
<7:other>:internet access for the staff
<7:other>:weekly/quarterly walk rounds

QEREPS (n=189)How are employee Health and Safety representatives appointed... READ OUT. CODE ALL THAT APPLY

by a trade union #1

by a trade union

by management #2

by management

<4:other>:senior management

by workers but not through a trade union #3

by workers but not through a trade union

<4:other>:decided between the staff

<4:other>:volunteers

<4:other>:by somebody wishing to join.p.n

<4:other>:normal workers from the dept

<4:other>:voluntarily by staff

<4:other>:ask the staff if someone would like to volunteer.p.n

<4:other>:they dont have to have a health and safety representatives, have employee reps who

meet who discuss concerns about disability

<4:other>:staff will approach and ask

<4:other>:volunteer

<4:other>:departmental reps

<4:other>:voluntary basis

<4:other>:voluntary application

<4:other>:based on voluntary basis

<4:other>:volunteer

<4:other>:volunteers/vote

<4:other>:office reps

<4:other>:senior staff but not management level.

<4:other>:voted in

<4:other>:volunteer for the duty

<4:other>:staff put themselves forward & then the health & safety committee appoints them

do not know #36

other

no answer #37

<4:other>:

don't know #38

dk

other answer #39

<4:other>:product service line

QEC1 (n=923)WHICH CATEGORY DOES THE ANSWER YOU RECORDED FOR THE FIRST COMMON RISK COME UNDER? /+QEC1X+/ RECORD IF OBVIOUS, OTHERWISE CHECK WITH RESPONDENT DO NOT READ OUT. PROMPT ONLY TO FIT ANSWERS TO CATEGORIES. IF 'OTHER', RECORD SUITABLE ABBREVIATION

stress #1

stress

pc/ laptop usage #2

pc/ laptop usage

dse

work requiring repetitive movement of upper limbs other than pc related #3

work requiring repetitive movement of upper limbs other than pc related

work in awkward or tiring positions #4

work in awkward or tiring positions

bending over desks

lifting or carrying weights by hand #5

lifting or carrying weights by hand

lifting of files

assisting disabled people

packaging

manual handling of other people

moving of equipment

handling building materials

usage of heavy equipment and sharp materials

manual handling

stacking products securely |

removing products from shelves

movement of steel

inappropriate moving and handling

work requiring appreciable force #6

work requiring appreciable force

vibration to hands from use of powered tools or machines #7

vibration to hands from use of powered tools or machines

vibration or jolting from riding, sitting or standing up on vehicles or machines #8

vibration or jolting from riding, sitting or standing up on vehicles or machines

noise #9

noise

handling or touching chemical or biological materials or substances #10

handling or touching chemical or biological materials or substances

solvent cleaning fluid

breathing in dusts, fumes, smoke, gases or vapours #11

breathing in dusts, fumes, smoke, gases or vapours

being threatened, verbally abused, intimidated or physically attacked #12

being threatened, verbally abused, intimidated or physically attacked

agression

working at height #13

working at height

scaffolding

slipping or tripping #14

slipping or tripping

falling up stairs

using the stairs

fall

trailing cables

falling down the stairs

driving or working around vehicles #15

driving or working around vehicles

struck by train

contact with moving machinery/tools (general) #16

using machinery

handling manual tools.n

dangerous machinery

machinery use of

handling of machineries

machinery

working with electrics

injuring upper limbs when using tools.n.

risk at injury from moving machinery.

manual use of machinery

handling electrical equipment

trapped under machinery

handling of electrical equipment

use of hand tools

working with machinery

handling sharps (cuts) #17

handling of razor blades

cuts from handling paper

sharp tools

broken glass

working with sharp instruments eg stanely knife

cutting themselves with knives

cuts

cutting equipment

paper cuts

sharp surface

handling small shar components

minor cuts

using sharp instruments

handling empty glasses

knives

cutting from machinery

needles

cuts due to sharp objects

handling sharp objects

cuts from glass

cuts due to handling of machineries

handling with sharp objects

[cuts from metal

handling glasses

handling kitchen equipment

cutting from knives

possibility of pricking themselves with needles p.n

catering

*use of kitchen equipment
working in the kitchen
cuts bumps and bruises*

handling /contact with hot objects or liquids (burns/scalds) #18

burns
burns/cuts
burns and scolds
contact with hot surfaces.
oven safety
accidents in the kitchen
equipment gets very hot
burns in kitchen
mishandling of kettle
scalding
burns or cuts in the kitchen
handling of cooking equipment * machines
burns from hot water /steam
caused by hot ovens
burns in the kitchen
burns or scalds
*catering
use of kitchen equipment
working in the kitchen*

lone working #19

lone workers
lone working alone in community
loan working
lone warning
lone worker

fire #20

fire
fire risk
fire safety-evacuation
fire safety
fire hazard
risk of fire and evcuation procedures

electricity/electrocution #21

electricity
electricution
electrice shock
through plugging any electrical appliance
electric shocks
electric shock
electrical work
electrical equipment
electrical hazards

falling objects #22

falling objects
falling objects from high rise flats
hit by ball
been hit by moving or falling object
flying objects
excessive storage falling on people
wrong footwear

infection #23

illness from livestock
contamination
infection
infections

injuries from animals #24

getting kicked clipping bellys for animals going to slaughter house
dealing with live stock
cat scratches
the chicken attacks them

radiation #25

risk of drowning or asphyxiation #26

walk/bump into fixed object #27

cuts bumps and bruises

unclear hazard/risk #28

eye injury
general layout plan
light bulbs being fused
evacuation

lights not working
working off site
visiting sites, surveying sites or properties
all ppe provided but staff sometimes do use it.
eyes
customer leaving things around
lack of space within factory.n.
working near the edge of water
office with lots of paper ect..
poor maintenance of building
carelessness
hand injuries
dust and foreign bodies in eyes
while testing equipment they sell
sports injuries
eye injuries
maintenance
setting equipment for lessons
relates to kitchen of hotel.
stairs
working in constuction areas
medicals
over heating
flooding
staff shortage
injurys to hands
keeping offices clear
useing the lift
handling of animal feed
lorry loaders
vandalism

dp other ignore #36

other

no answer #37

null

don't know #38

dk

other answer #39

QEC2 (n=820)WHICH CATEGORY DOES THE ANSWER YOU RECORDED FOR THE S E C O N D COMMO N RISK COME UNDER? /+QEC2X+/ RECORD IF OBVIOUS, OTHERWISE CHECK WITH RESPONDENT DO NOT READ OUT. PROMPT ONLY TO FIT ANSWERS TO CATEGORIES. IF 'OTHER', RECORD SUITABLE ABBREVIAT

stress #1

stress

pc/ laptop usage #2

pc/ laptop usage

work requiring repetitive movement of upper limbs other than pc related #3

work requiring repetitive movement of upper limbs other than pc related
injuring upper limbs.n.

work in awkward or tiring positions #4

work ststions
work in awkward or tiring positions
woking in trenches so if the sides cave in
when picking up things they bump their heads
restricted in certain space

lifting or carrying weights by hand #5

lifting or carrying weights by hand
handling patients
lifting heavy
handling equipment & packages
lifting and loading of machineries
bale handling
moving plant (lifting engines and machines)
manual handling
dropping heavy ojects on feet.n.

work requiring appreciable force #6

work requiring appreciable force

vibration to hands from use of powered tools or machines #7

vibration to hands from use of powered tools or machines
circular saw cutting
use of hand tools
using hand tools

vibration or jolting from riding, sitting or standing up on vehicles or machines #8

vibration or jolting from riding, sitting or standing up on vehicles or machines

noise #9

noise

handling or touching chemical or biological materials or substances #10

handling or touching chemical or biological materials or substances
asbestos fibre
carbon dioxide cylinders
clinical waste
glue

breathing in dusts, fumes, smoke, gases or vapours #11

breathing in dusts, fumes, smoke, gases or vapours

being threatened, verbally abused, intimidated or physically attacked #12

being threatened, verbally abused, intimidated or physically attacked

working at height #13

working at height
falls
climbing ladders
collapse of the tower, equipment falling from tower as well as people
ladders

slipping or tripping #14

slipping or tripping
slips and falls
slipping
damage to eyes, may trip.
water on the floors
trips

driving or working around vehicles #15

by being injured by the fork truck
driving or working around vehicles

contact with moving machinery/tools (general) #16

cutting machines
use of powered saws
risks from machinery
working with tools
woodwork machinery
the day to day running of machinery
handling of machinery
working around heavy machinery
operating machines
use of machinery
machinery use
machinery
equipment
using maintenance tools
accidents using hand tools

handling sharps (cuts) #17

knife cuts
knife injuries
minor cut
laceration
cutting your self
cuts caused by machinery and tools
cuts
cuts from stationary and machinery
cuts through accidents
cuts off packaging
cuts due to sharp edges.
sharp objects in the way
cuts in kitchen
cuts burns & abrasions.
cuts handling equipment
using of sharp instruments
working with sharp instruments
contact with needles or sharps
sharp objects
minor cuts
sharps, cutting yourself
cuts from handling sheet metal components

glassware cutting
lacerations
needle injury
working with sharp objects
use of sharp objects
handling sharp objects
cuts from edges
sharps
cutters
paper cuts (handling stationery)
lacerations from broken glass
carrying full glasses
sharp objects
broken glass

handling contact with hot objects or liquids (burns/scalds) #18

hazards in the kitchen
scolds and burns
burns and cuts in the kitchen.
burns cuts
chance of burning
burns and scolds that happen in the kitchen
burns from food
minor burns
handling cooking equipment & safety
working with hot machinery
carrying hot drinks
burns
burns/scalds
burns from hot water
burns & cuts kitchen area only
scalds
hot surface injury
burns by hot kitchen equipment
heat from the pool site
boiling water for drinks

lone working #19

lone working a lot of our employees have to go and visit people in their homes and we don't like them to go alone
we don't like people working alone we consider this a risk
working on your own
working alone
working alone (by the staff)

fire #20

fire safety
fire risk from smoking etc.
fire
fire hazard

electricity/electrocution #21

working with live electrics
electricity
electrical/ fires
it could go wrong people could get shocked
electric cable hazards
electrocution\\
using electrical equipment
handling electrical equipment
risk of electrocution
electrical appliance failure
electric cables
electrical plugs & sockets
working with electrics
electrical shock
use of electrical equipment

falling objects #22

objects falling on staff
objects falling from height
danger from falling objects
being hit by flying object.n.
falling or moving objects
struck by objects usually when they are falling
serving over load
falling objects from shelves

infection #23

infection

health concern- infection
dermatitis

injuries from animals #24

scratches/bites
dog bites

radiation #25

risk of drowning or asphyxiation #26

walk/bump into fixed objects #27

stepping/ striking against fixed objects
people walking into doors
bumping into object
bumps/bruises
striking against

unclear hazard/risk #28

long shifts
food lying about
food related storage problems
amount of space large work area
compressed air
back
fire extinguisher not on brackets
catching fingers in doors
gardener injuries
cleaning
minor grazes from the sports halls
dangerous blinds
travel risk
sprains and strains
object in eyes
back strain
jam hands in between the raw cage
collision
any other type in hse guide
bruises
broken window fittings
posture, muscle pulls
dust in the eyes
environment issues
paper removal from photocopier
exposure to weather
sport related injuries
equipment tampering from customers
not using safety equipment
use of roll cages
trapping fingers between bricks etc
one-off exceptional movements.n.
bad backs
welding damage to eyes and burns
dehydration
trapping fingers
pregnancy testing
misuse of plant
strains
staff not following procedures
ventilation
maintenance of equipment
back injury
personal safety
bins not been labeled
injury to feet
smoking
chair
ad hoc
less chance of immediate assistance if an accident occurs
roads
housekeeping
eye injuries - sparks etc.
gas cylinders
seating arrangements in the office
carelessness from employees

do other ignore #36

other

no answer #37

null

don't know #38

dk

other answer #39

QEC3 (n=709)WHICH CATEGORY DOES THE ANSWER YOU RECORDED FOR THE T H I R D COMMON RISK COME UNDER? /+QEC3X+/ RECORD IF OBVIOUS, OTHERWISE CHECK WITH RESPONDENT DO NOT READ OUT. PROMPT ONLY TO FIT ANSWERS TO CATEGORIES. IF 'OTHER', RECORD SUITABLE ABBREVIATIO

stress #1

stress

pc/ laptop usage #2

pc/ laptop usage
admin functions

work requiring repetitive movement of upper limbs other than pc related #3

work requiring repetitive movement of upper limbs other than pc related

work in awkward or tiring positions #4

manouvering furniture in restricted access
work in awkward or tiring positions
stocking shelves
positioning of workstation

lifting or carrying weights by hand #5

lifting or carrying weights by hand
manual packing razor blades
manual handling
handling equipment or product containers
storing
crushed fingers and toes from moving beer kegs
warehouse operations
storage of building materials

work requiring appreciable force #6

work requiring appreciable force

vibration to hands from use of powered tools or machines #7

vibration to hands from use of powered tools or machines
use of machinery in an unsafe mannor
operating machinery.n.
key cutting machine
using hand tools etc.
using hand tools
wopprking in the pit
use of machines
use of machinery
grinding tools
operating machines
machinery operation

vibration or jolting from riding, sitting or standing up on vehicles or machines #8

vibration or jolting from riding, sitting or standing up on vehicles or machines

noise #9

noise

handling or touching chemical or biological materials or substances #10

handling or touching chemical or biological materials or substances
cleaning material damage
hazourdous substances
hyperdermic neddles beed stuck in to people
specimens
infection control
paint splashers
glue guns
infection control of ambulances and patient transfers to staff

breathing in dusts, fumes, smoke, gases or vapours #11

breathing in dusts, fumes, smoke, gases or vapours
precaation against welding use goggles and masks

being threatened, verbally abused, intimidated or physically attacked #12

abuse form third party
being threatened, verbally abused, intimidated or physically attacked
other people comming onto you
uninvited viitors

working at height #13

working at height

falling through loft floors

slipping or tripping #14

slipping or tripping
tripping
loose tiles on stairs
people bumping into things
stairs
slips and trips
obstacles on floor
slipind with hand tools .

driving or working around vehicles #15

driving or working around vehicles
struck by a moving load
driving vehicles around the public highway
working with mechanical excavators
pto power take of on tractors to the rear as it spins.
road traffic accidents

contact with moving machinery/tools (general) #16

handling machinery
trapping - machine related
hit by moving objects (including vehicles)
usage of plant tools
machinery guarding
handling of machines
handling machineries
handling of electrical equipment
contact with moving machinery
handling of electrical & machinery

handling sharps (cuts) #17

use of knife or scalpal
cuts & bruises using saws & machines
cutting themselves
sharp objects eg knife
working with sharp objects
cuts
cuts and burns
shrap edges as severe lacerations a and bruising if knocked against.
sharp objects been used
handling of sharp objects
nips and cuts
hand injuries
using sharp knives
cutting timber.n.
minor cuts
paper cuts
cutting fingers
|cuts to hands from sharp objects in the catering depart and also arts depart.
cuts & minor injuries
when using knives they could cut there hands
cuts & abrasions
cuts and grazes
needle stick
cuts and abrasions
handling sharp objects
cuts and nicks to hand re. carpentry - cannot always wear ppe
cuts and bruises
cuts by broken glass

handling contact with hot objects or liquids (burns/scalds) #18

heat burns
burns
kitchen nurns
scalding
minor burns
molten metal risk
welding burns
build up of heat in work area
burns in the kitchen
being burnt from soup in the kitchen
management of hot metal
burns from welding
burning & scolds
burnes from fryers
working in a kitchen

lone working #19

lone working
personal security/ lone working
working alone/ at risk because they are own

fire #20

electrical fire hazard
fire
fire hazards
fire risk
fire awareness

electricity/electrocution #21

electric shock
electricity
shocks from cables or electrician
electric shocks
electrical injuries
electrical shocks
electrical accidents
high voltage (electric shock)
electrical safety
electrical safety
rewiring works
electrical risks
electrical
electrics
frayed electrical cables & poorly insulated pc monitors

falling objects #22

hit by moving or flying object
products at height
hit by moving falling objects
falling of palletes
struck by falling object
products stored on high shelving
falling objects
falling objects from heights
been struck by equipment
flying debris

infection #23

the people who are sick can pass on sickness to staff
clients can be carriers of infections
infection
infections

injuries from animals #24

bee stings

radiation #25

risk of drowning or asphyxiation #26

walk/bump into fixed object #27

v/low ceiling
walking into a door or other things
knock on the equipment (shelves)
knocks and collision
walking into things
open drawers
hitting things fixed
bumping into things

unclear hazard/risk #28

bruises and bangs
exposure to the sun when working outside
animal allergies
handling materials
eye strain
houses
sparks
broken bones through activities they can do here
animals
head
electronic office equipment
contactor activity in construction
eye sight strain
cigarettes smiking
opening packaging
trapping fingers in doors
head injuries
handling of equipment

eye injuries from over head work
fire exit awareness
maintenance around the building
untidy workplace
msd
photocopying toner cartridges
handling objects
off site activities
pond
accessability
food handling
muscular
negligence
head injury
seating safety
jamming fingers on doors
overcrowding
injury to back
splinters
building environment
construction site
congestion
crushes
bedroom housekeeping
machinery
sprains and strains

dp other ignore #36

other

no answer #37

null

don't know #38

dk

other answer #39

QES1 (n=923)WHICH CATEGORY DOES THE ANSWER YOU RECORDED FOR THE F I R S T SEVERE RISK COME UNDER? /+QES1X+/ RECORD IF OBVIOUS, OTHERWISE CHECK WITH RESPONDENT DO NOT READ OUT. PROMPT ONLY TO FIT ANSWERS TO CATEGORIES. IF 'OTHER', RECORD SUITABLE ABBREVIATIO

stress #1

stress

pc/ laptop usage #2

pc/ laptop usage

work requiring repetitive movement of upper limbs other than pc related #3

work requiring repetitive movement of upper limbs other than pc related
upper limb injuries from use of tools.n.

work in awkward or tiring positions #4

work in awkward or tiring positions
working in confine spaces
limited workspace

lifting or carrying weights by hand #5

lifting or carrying weights by hand
lifting of paper files
assisting disabaled people
manual handling of people
moving products
handling of heavy materials
manual handling
movement of steel
inaporate lifting and carringing

work requiring appreciable force #6

work requiring appreciable force

vibration to hands from use of powered tools or machines #7

cutting woods
vibration to hands from use of powered tools or machines
cutting equipment
woodwork machinery
handling machinery

**vibration or jolting from riding, sitting or standing up on vehicles or machines #8
noise #9**

noise

handling or touching chemical or biological materials or substances #10

handling or touching chemical or biological materials or substances
explosions due to petrol
solvent cleaning fluids
flamabale materials
proper use of the oxygen cilinders
radiation
contamination
client storage of explosive materials
gas cylinders

breathing in dusts, fumes, smoke, gases or vapours #11

breathing in dusts, fumes, smoke, gases or vapours

being threatened, verbally abused, intimidated or physically attacked #12

being threatened, verbally abused, intimidated or physically attacked
aggression

working at height #13

working at height

slipping or tripping #14

slipping or tripping
falling up stairs
falling down stairs

driving or working around vehicles #15

driving or working around vehicles
handling of equipment (incl heavy equip- tractors)
death whilst driving
travel saftey
pallette stackers
roads
struck by train

contact with moving machinery/tools (general) #16

using machinery
handling tools.n.
chopping off fingers by the machines
contact with machinery
risk of trapping fingers in the machine
heavy machineries
dangerous machinery
danger of machinery which doesn't jolt or vibrate,
working with machinery
working with machineries
working with machinery
handlking of machineries
use of machineries
operating machinery
handling of machineries
working with merchanery
trapped under machinery
trapping or crushing
mobile crane

handling sharps (cuts) #17

knife injuries
cuts/burns
cuts
cutting themselves with a knife
hand tool lacerartions
knives
needles
cuts fr us of sharp objects
cuts from knives
cuts from machines usage
handling sharp objects
handling sharp tools
cuts and splinters
hand injuries
catering
misuse of kitchen appliances
use in the kitchen
use of kitchen equipment

handling hot objects or liquids (burns/scalds) #18

burns
burns and scolds
burns from soldering

burn and falls and cuts
burns from hot water /steam
burns, injuries
water and heat burns
getting burnt in the kitchen
burns or scalds
oil burners on shop floor catching fire
accidents in kitchen
catering
misuse of kitchen appliances
use in the kitchen
use of kitchen equipment

lone working #19

working alone at night
lone working our employees have to go and visit people in their homes and we dont like them to go alone
lone working in communtiy
loan working
lone working
machinery

fire #20

fire
there could be a fire
fire in the building
because fire kills peolpe
general fire risks
fire safety
fire hazard

electricity/electrocution #21

electricution
working with live electrics
electriciy
electrical
electricity
electric shock
electrical shocks
electric shocks
electrics
electrical safety
electicution
electrical shock
contact with electrical cables
handling of electrical equipment
handling electrical equipment
electrical equipment
electric appliance
handling of electrical equipment
use of electrical equipment
plugging any electric appliances in

falling objects #22

objects falling from high rise flats
hit by ball
falling objects
been hit bty falling objects
falling objects from heights
excessive storage falling on people
hit by moving objects
hit by metal

infection #23

animal related diseases from bites & scratches handling inhaling.
illness from livestock
infection
infections

injuries from animals #24

getting kicked by animals
dealing with live stock
cat scratches
livestock

radiation #25

laser equipment

risk of drowning or asphyxiation #26

drowning in the pool

walk/bump into fixed object #27

unclear hazard/risk #28

eye injury
food lying about
tiredness
general layout plan
lights not working
going off site
products
mishandling paper
lack of space within the workplace.n.
explosion
high pressure system
office with lots of paper ect..
ergonomics
poor maintenance of building
carelessness
spillage
damaging eyes.n.
amputation
parents of children in care
sports injuries
accidents
sports related injury
security system
maintenance
site visits (safety)
flooding
keeping office clear
hurting ones back
using the lifts
handling of animal feed
site work
asthma attack from proteins in fish.
testing the equipment they sell

dp other ignore #36

other

no answer #37

null

don't know #38

dk

other answer #39

QES2 (n=653)WHICH CATEGORY DOES THE ANSWER YOU RECORDED FOR THE S E C O N D SEVERE RISK COME UNDER? /+QES2X+/ RECORD IF OBVIOUS, OTHERWISE CHECK WITH RESPONDENT DO NOT READ OUT. PROMPT ONLY TO FIT ANSWERS TO CATEGORIES. IF 'OTHER', RECORD SUITABLE ABBREVIATION

stress #1

stress
|work pace

pc/ laptop usage #2

poor work station
pc/ laptop usage

work requiring repetitive movement of upper limbs other than pc related #3

work requiring repetitive movement of upper limbs other than pc related
upper limb injuries

work in awkward or tiring positions #4

work in awkward or tiring positions
working in confined spaces
space needed in certain areas

lifting or carrying weights by hand #5

lifting or carrying weights by hand
assisting lifting a person
lifting and loading
manual handling

work requiring appreciable force #6

work requiring appreciable force
pressure from equipment

vibration to hands from use of powered tools or machines #7

vibration to hands from use of powered tools or machines

circular saw cutting
grinding tools

vibration or jolting from riding, sitting or standing up on vehicles or machines #8

vibration or jolting from riding, sitting or standing up on vehicles or machines

noise #9

noise

handling or touching chemical or biological materials or substances #10

handling or touching chemical or biological materials or substances

asbestos material

clinical waste

glue

breathing in dusts, fumes, smoke, gases or vapours #11

breathing in dusts, fumes, smoke, gases or vapours

being threatened, verbally abused, intimidated or physically attacked #12

being threatened, verbally abused, intimidated or physically attacked

violence at work

working at height #13

working at height

slipping or tripping #14

slipping or tripping

slipping and tripping

slips and trips

falling up and down stairs

water on floors

falling over wires that may have been temporarily pulled out

falling through loft floors

driving or working around vehicles #15

driving or working around vehicles

vehicles in the car park getting run over etc

deep excavations

forklift hit hitting a member of staff

contact with moving machinery/tools (general) #16

loss of limbs

accidents machinery

finger trapping

handling machinery

moving plant

jam hands in between in the raw cage

machinery

amputation of limbs from powered tools

crush

amputation from machinery

trapped in machinery

roll cage

working with machinery/ lifting equipment.n.

use of machinery

machinery use

hit by machinery

lorry loaders

handling sharps #17

knife cuts

sharp tools

risk of injury due to scalpels

minor cuts

lacerations

cutting yourself

cuts due to machinery

cuts and bruises caused by accidents

cuts

cuts , burns abrasions

sharp instruments

getting cut with tools

broken glass

needles or cuts

handling sharp objects

glass breaking and cutting you

needle injury

cuts and bruises

sharps

cutters

lacerations from broken glass

cuts through glass

cut limbs, head injuries - mechanics at risk

handling/contact with hot objects or liquids (burns/scalds) #18

burns from ovens etc
burns
burns
possibility of burns
boiling water for drinks
working with hot stoves
welding burns & eye damage
burns/scalds
burns from hot water
burns & possible cause of building fire
burns & cuts in kitchen
scalds from water
scalds
hot surface
using maintenance tools
burns from kitchen equipment

lone working #19

we don't like people working alone as we consider this to be a risk
working alone based on the nature of the job

fire #20

fire
fire hazard
general fire risks
fire safety

electricity/electrocution #21

electrocution
electricity used in workplace on temporary supplies.n.
electrocution
faulty electrics
electric shocks from the plant room operation were the pool is
electricity
using of electrical equipment
electrical
electrical shock
electric shock
electrical appliance failure
electrical safety
usage of electrical equipment
electric shocks
electric cables
electrocution
use of sockets * plugs
working with electrics
working with electrical equipment
working with electricity
use of electrical equipment

falling objects #22

objects falling on staff
objects falling from heights
bead seating of tyre assembly has to be flush in its correct position and guarded during inflation
danger from falling objects
being hit by flying objects.n.
being struck by flying objects
struck by moving object
shelving over load
falling materials
hit by dropped objects
products stored on high shelving in the store room
falling objects

infection #23

clients or health workers can be carriers of infections

injuries from animals #24

animal bites and handling and inhaling.
scratches
dog bites

radiation #25

x rays

risk of drowning or asphyxiation #26

risk of drowning

walk/bump into fixed object #27

unclear hazard/risk #28

large area of space

evacuation
fire extinguisher not on bracket
gardener injuries
clearing
product
failure
accidents
damage to the property
seating arrangement in the office
broken window fittings
environment issues
exposure to weather
sore back
misuse of plant
staff not following procedures
evacuation
lift usage
smoking
striking against
ad hoc
eye injuries - sparks etc.

dp other ignore #36

other

no answer #37

null

don't know #38

dk

other answer #39

QES3 (n=551)WHICH CATEGORY DOES THE ANSWER YOU RECORDED FOR THE THIRD COMMON RISK COME UNDER? /+QES3X+/ RECORD IF OBVIOUS, OTHERWISE CHECK WITH RESPONDENT DO NOT READ OUT. PROMPT ONLY TO FIT ANSWERS TO CATEGORIES. IF 'OTHER', RECORD SUITABLE ABBREVIATION

stress #1

stress

pc/ laptop usage #2

pc/ laptop usage
eye strain link with computer
positioning of workstation
eye strain from pc usage
admin functions

work requiring repetitive movement of upper limbs other than pc related #3

work requiring repetitive movement of upper limbs other than pc related

work in awkward or tiring positions #4

work in awkward or tiring positions

lifting or carrying weights by hand #5

lifting or carrying weights by hand
manual handling
mechanical lifting
erecting equipment
warehouse operations

work requiring appreciable force #6

hitting things fixed

vibration to hands from use of powered tools or machines #7

vibration to hands from use of powered tools or machines
key cutting machine
working in the pit
using hand tools
use of powered tools

vibration or jolting from riding, sitting or standing up on vehicles or machines #8

vibration or jolting from riding, sitting or standing up on vehicles or machines

noise #9

noise

handling or touching chemical or biological materials or substances #10

handling or touching chemical or biological materials or substances
working with chemical substances
hazardous substances
radiation from xrays

exposure to contaminated body fluids.n.
glue guns
flammables

breathing in dusts, fumes, smoke, gases or vapours #11

breathing in dusts, fumes, smoke, gases or vapours

being threatened, verbally abused, intimidated or physically attacked #12

being threatened, verbally abused, intimidated or physically attacked
physical attack
other people coming onto you

working at height #13

products at height
working at height
falling from heights

slipping or tripping #14

slipping or tripping
falling tripping and slipping
loose tiles on stairs
slipping down ladders
stairs
using the stairs

driving or working around vehicles #15

vehical moving away when it should not
driving or working around vehicles
off site driving
mechanical excavators
transport
power take off to rear of tractor spins at top speed
vehicle lifts
road traffic accidents

contact with moving machinery/tools (general) #16

handling machinery
operating machinery.n.
operating machine
machine use
mechanical handling
trapping of hands - machines
operating heavy machineries
use of tools
handling of machines
machinery operation
fingers and hand intrapment
contact with moving machinery
handling of machinery
machinery

handling sharps (cuts) #17

knives and scalpals
cuts or lacerations
cuts
cuts from broken glass
broken glass
cuts and burns v
sharp objects been used
working with sharp objects
cutting fingers
cuts & minor injuries
cut with knives
severe cuts in the kithen
cuts & abrasions
cuts from sharp knives
sharp objects
working involving sharp instruments
cuts by broken glass

handling / contact with hot objects or liquids (burns/scalds) #18

heat burns
burns
scalding
molten metal
welding burns
hot water/soup
handling hot metal
over heating
working in a kitchen
working in the kitchen

lone working #19

workin alone
lone working

fire #20

fire saftey
fire
fire safety
fire awareness

electricity/electrocution #21

electric shock
electric shocks
electrical injuries
contact with electricity
electrical
electricity
electricution
working with electrics
elecetrical accidents
electrical safety
handling of electrical equipment
electrical risks
frayed electrical cables

falling objects #22

machine guards falling on heads
shelving
falling objects
struck falling object
been struck by equipment
being stuck by objects

infection #23

dermatitis
infection
infection-disease
infections
needle stick from infected needles whilst injecting drugs

injuries from animals #24

bite from an animal

radiation #25

risk of drowning or asphyxiation #26

walk/bump into fixed object #27

collisions and bumps

unclear hazard/risk #28

loss of sight
metal
allegies
accidents in games and activities
potential risk of food poisoning
anything could happen
deliveries
tirednesss
knocks and collisions
head injuries
specimens
maintenance around the building
finger trapping
msd
photocopying
muscular scolito
open drawers
pond
|food hygiene
storage of building material
negligence
container doors
office overcrowding
construction sites
chair
congestion
crushes
less chance of immediate assistance if accidents occur

dp other ignore #36

other

no answer #37

null

don't know #38

dk

other answer #39

QEBARR (n=105)What, if any, are the barriers to improving risk control?
DO NOT READ OUT PROMPT: Anything else?

costs #1

costs

cost

lack of communication with managers #2

lack of communication with managers

<12:other>:change the senior management

<12:other>:lack of effective communication between staff

<12:other>:management understanding of the task

lack of training #3

lack of training

lack of time #4

lack of time

lack of staff #5

lack of staff

impact on production #6

not profitable #7

paperwork #8

<12:other>:standards are changing (more written procedures required)

paperwork

planning difficulties #9

<12:other>:changing culture of company

<12:other>:physical constraints

<12:other>:nothing be done on the structure of the building

<12:other>:fabric of buildings

<12:other>:lack of space and planning of the the building but they are moving to premises which will be purpose built

planning difficulties

<12:other>:culture

<12:other>:change in culture

worker resistance #10

worker resistance

<12:other>:convincing the staff that health and safety is important

<12:other>:getting staff commitment

<12:other>:lack of commitment and awareness

<12:other>:staff attitudes

<12:other>:commitment from managers is it part of the day job or just something you add on .p.n

<12:other>:reluctance to assess risk

employees need to be more focused on h and s

working practices #11

working practices

<12:other>:custom and practice.

lack of resources - general #12

<12:other>:resources to do it

<12:other>:making sure equipment is adequate for the job they are doing

<12:other>:competition for resource

dp other ignore #36

other

no answer #37

null

don't know #38

dk

other answer #39

<12:other>:putting new procedures

<12:other>:use a contractor

<12:other>:there is nothing you can do as it has to be done you cant control animals

<12:other>:there is no other way of doing at the job it has to be done that way

<12:other>:people to carry to out risk assessments & instigate the appropriate remedial work

<12:other>:to improve risk assessment

<12:other>:perception of low risk

<12:other>:sheer volume

<12:other>:keep animal away from the postman.

<12:other>:customers

<12:other>:client pressure,
<12:other>:keep improving, daily checks, regular reviews,
and lega undertanding

QEEXTER (n=966)Which, if any, external sources of information or advice on health and safety have you used in the last 12 months? READ OUT. CODE ALL THAT APPLY

local health and safety inspector #1

local health and safety inspector
<12:other>:local authority health & safety officer
<12:other>:h/s external exercitive
<12:other>:group health and saftey expert
<12:other>:food hygiene inspector
<12:other>:advise from the local police, city council and health council

local authority publications #2

local authority publications
<12:other>:info from the central govt and also local fire officer

hse infoline #3

hse infoline

hse publications/ web site #4

hse publications/ web site
<12:other>:cd on h&s
network of h&s contacts.

web sites other than hse #5

web sites other than hse
<12:other>:carona sites
<12:other>:online technical library
<12:other>:networking

publications other than hse #6

publications other than hse
<12:other>:croner software package
<12:other>:information from crona
<12:other>:videos and dvds
<12:other>:croner publication
<12:other>:croners-subspription

insurance company #7

insurance company
<12:other>:our insurances

trade associations or local/national business groups #8

trade associations or local/national business groups
<12:other>:law company
<12:other>:electricity companies to do tests
<12:other>:proffessional organisation

trade unions #9

trade unions

supplier of equipment or materials #10

supplier of equipment or materials

private health and safety specialist or consultant #11

private health and safety specialist or consultant
<12:other>:subscription company
<12:other>:speacialist consigned spaces
<12:other>:iosh
<12:other>:occupatonal health ans saftey advisory service
<12:other>:croner
<12:other>:membership of iosh
<12:other>:grampian occupational safety and health

fire brigade #12

<12:other>:fire bridgade
<12:other>:fire service
<12:other>:fire consultant
<12:other>:local fire officer
<12:other>:fire services.
<12:other>:info from the central govt and also local fire officer
and fire brigade

internal source #13

<12:other>:internal specialits
<12:other>:we have advice from the corporate health and safety from the town hall
<12:other>:occupational health
<12:other>:boots own company policy
<12:other>:corporate control in the u.s.
<12:other>:group forum

<12:other>:head office
<12:other>:bank produces own videos on h&s and assessments
<12:other>:h&s at work manager
<12:other>:head office group h&s dep't.n.
<12:other>:disability advisor on access for disabled person.p.ams laboratory service.p.n
<12:other>:use the plc(head office)
<12:other>:the groups health and safety for the bus group
<12:other>:in house h+s team
<12:other>:politry h/s officer
<12:other>:internal h/s dept
<12:other>:colleagues in other authorities
<12:other>:get help from head office .
<12:other>:head office for advise.
<12:other>:pier group (health service)
<12:other>:head office guidelines/procedures
<12:other>:volunteer hr person
<12:other>:info from head office
<12:other>:in house h&s advisor
<12:other>:company policies
<12:other>:head office co-ordinator.

training/courses #14

<12:other>:trainer for hs and to check workers use tolls correctly.
<12:other>:hs course.n.
<12:other>:health and safety nebosh
<12:other>:training establishment
<12:other>:health and safety courses - certified tutors.
<12:other>:colleges facilitys management team
<12:other>:college for training purposes

dp other ignore #36

other

no answer #37

null
<12:other>:<
<12:other>:

don't know #38

dk

other answer #39

<12:other>:anything external
<12:other>:intitution safety and health
<12:other>:international standard
police
<12:other>:industry forums,
<12:other>:advise from the local police, city council and health council

QESYS (n=517)Does your company work to a recognised health and safety management sys tem? IF YES: Which one? PROMPT IF NECESSARY

yes - hs(g)65 #1

yes - hs(g)65

yes - ohsas 18001 #2

yes - ohsas 18001
osha

yes - iso 90001 #3

yes - iso 90001

yes - bs 2800 #4

yes - bs 2800

yes - system not named #5

yes - system not named
whatever bfm reccommended
there is amangement system---but not sure which one

no #6

no

company system #7

n.h.s requirements
company health & safety policy
system produced by local health and safety advisor
assure, company system
internal system
in the style of hs(g)65
employee risk protection scheme
lloyds employment h/s

consultant draws up a system for the company
the school policy
internal

iso general #8

iso 14001
iso18001
iso 18001

dp other ignore #36

other

no answer #37

don't know #38

dk

other answer #39

cronia consulant
sms
duppont
government system guidelines p.n
iosh
nhs haelth and safety manual
gsi17
ogp and hs(g)65 combined from both of these
just take what is applicable p.n
health and safety manual and an external review
hsg150
bhse
croquet
lea's recommended system
external body
nebosh
safe guard
national recognised health & safety organisation

QEREHAW (n=607)Does your organisation do any of the following as part of these arrange ments? READ OUT FULL LIST. CODE ALL THAT APPLY

keeping in contact with off-sick workers #1

keeping in contact with off-sick workers
<8:other>:meet with family
<8:other>:homevisits
visiting. phoning.

identify what workplace controls and adjustments are required to help workers return to work #2

identify what workplace controls and adjustments are required to help workers return to work
<8:other>:risk assessment
<8:other>:relocating member of staff to different dep't if unable to do current job.n.
<8:other>:change job roles
<8:other>:flexible working hours and options of working days
<8:other>:ajust their hours and what they do depending on circumstances
<8:other>:verible working hours
<8:other>:lighter duties
<8:other>:moniter them
<8:other>:on going monitoring system
<8:other>:ergonomics expert

seek professional help and advice when needed #3

seek professional help and advice when needed
<8:other>:internal occupational / medical advise
<8:other>:occupational health
<8:other>:we will call in outside assistant, like speacial equipment and advice p.n
<8:other>:counciler support
<8:other>:occupational health service
<8:other>:counselling for further assistance to the staff
<8:other>:have own occupational health nurse, also have occ health consultants.
<8:other>:visit by health worker
<8:other>:external counselling for staff
<8:other>:occupational health support, gps & physios
<8:other>:doctor interviews returning worker
<8:other>:prescribe to a health care scheme which provides employees to counselling. gps and dentists. also have our in house chaplin, rev available for counselling too employees p.n
<8:other>:occupational health department
<8:other>:independent counselling services
<8:other>:occupational health, contracted private consultants re stress
<8:other>:occupational health support
<8:other>:one to one counselling

<8:other>:external occupational health service
<8:other>:occupational health provision
<8:other>:counselling service
<8:other>:counseling,

hold a 'return to work interview #4

hold a 'return to work interview

prepare and agree a return to work plan #5

prepare and agree a return to work plan
<8:other>:have a phased return to work.p.n
<8:other>:we have a light duty approach
<8:other>:offer flexible hrs
<8:other>:flexi hrs
<8:other>:send an ergonomist ahead of them coming back to work.p.review their hours of work.p.n
<8:other>:graduated return to work system, come back part time at first
<8:other>:flexible hrs for return to work staff
<8:other>:redeployment policy

have a written policy on rehabilitation #6

have a written policy on rehabilitation
<8:other>:management charter to set targets demonstrate flexibility, courses for everyone

train or coach line managers and supervisors to manage rehabilitation #7

train or coach line managers and supervisors to manage rehabilitation
<8:other>:have a specialist unit in the council for securing jobs for people with disabilities we use this

quite a lot

<8:other>:make sure the managers understand what the problems are
<8:other>:discuss with managers rather than actually train

dp other ignore #36

other

no answer #37

don't know #38

dk

other answer #39

<8:other>:involvement of hr dept
<8:other>:full support from their dept
<8:other>:do things on an individual basis
<8:other>:absent management system
<8:other>:mointor
<8:other>:handbook for managers
<8:other>:24 hour help line for empoyeees
<8:other>:we use a physiotherapy company an eap
<8:other>:maternity we have a five interviews process and we do risks assesments
<8:other>:everybody has a risk assessment

QERH2 (n=504)Does your organisation do any of the following as part of these arrange ments? READ OUT. CODE ALL THAT APPLY

identify what workplace controls and adjustments are required to help workers to remain at work #1

identify what workplace controls and adjustments are required to help workers to remain at work
<5:other>:we make our premises assesible to disability people. we make our firm adaptable to dissability people p.n
<5:other>:we may look at redeployment if the work would make this worse
<5:other>:risk assessment
<5:other>:we have a redeployment system as well
<5:other>:redeployment
<5:other>:work plan
<5:other>:ot assesment in workplace
<5:other>:risk assessment (working with the hr & the staff concern)
<5:other>:a risk assessments again

seek professional help and advice when needed #2

seek professional help and advice when needed
<5:other>:outher outside bodies like occupation theripists etc
<5:other>:use access to work(funding equipment and people)
<5:other>:liase witt our health and safety officer
<5:other>:occupational health input
<5:other>:employ special need people.p.n
<5:other>:use services of employment disability unit
<5:other>:refferal occupational health advise
<5:other>:outside help if justified
<5:other>:seek advice from capability scotland for wheelchair people
<5:other>:people line and private medical line for medical and other assistance
<5:other>:external occupational health service
<5:other>:working forums officer wjho surveys peoples workpace for the dda
<5:other>:independent consultant-medical advise

have a written policy on rehabilitation #3

have a written policy on rehabilitation
<5:other>:invest in hr manager to do the previous rehabilitation policies

train or coach line managers and supervisors to manage rehabilitation #4

train or coach line managers and supervisors to manage rehabilitation
<5:other>:personell staff manage

dp other ignore #36

other

no answer #37

don't know #38

dk

other answer #39

<5:other>:benevolance fund
<5:other>:monitering situation
<5:other>:back to work interviews and counseling p. and would do everything to help them back to work p.n
<5:other>:continue monitering
<5:other>:help line for employees, hour reductions
<5:other>:a company

QEOCCW (n=452)Who have you used? CODE ALL THAT APPLY

occupational health physician #1

occupational health physician
<11:other>: occupational consultant
<11:other>:occupational health consultant
<11:other>:occupational health specialist
<11:other>:occupatinal advisor , occupational theripist, occupational health physician

occupational health nurse #2

occupational health nurse
<11:other>:occupatinal advisor , occupational theripist, occupational health physician

general practitioner #3

general practitioner
<11:other>:local gp
<11:other>:doctor
<11:other>:g.p.s
<11:other>:medical officer
<11:other>:occupational dept which includes gp's etc.
<11:other>:worke's doctor
<11:other>:company doctors
<11:other>:company doctor
<11:other>:health management (company's doctor & nurses)
<11:other>:doctor (local)
<11:other>:doctors and people appointed by there insurance companies p.n

staff nurse with no oh qualifications #4

staff nurse with no oh qualifications
<11:other>:practice nure-rep

occupational hygienist #5

occupational hygienist

ergonomist #6

ergonomist

health and safety practitioner #7

health and safety practitioner
<11:other>:hse
<11:other>:health & safety consultant
<11:other>:health and safety consultant
<11:other>:health and safety consultant.
<11:other>:health & safety conslutant
<11:other>:health and saftey consultant
<11:other>:health and safety consultancy group
health & safety consultant
<11:other>:h&s & food hygeine consultant,
<11:other>:internal practitioner and officer
<11:other>:h & s consultants and risk assessment consultants

first aiders #8

first aiders

health and safety officer #9

health and safety officer
<11:other>:introuduce a h/s manager
<11:other>:internal h&s person
<11:other>:health & safety advisor
<11:other>:shaw- scotland health at work advisors

<11:other>:health and safety manager and health and safety engineer p.n
<11:other>:health & safety officer
<11:other>:h and s representative
<11:other>:health and safety advisor
<11:other>:coouncil health and saftey advisor
<11:other>:health and safety mentor
<11:other>:health and safety people
<11:other>:lea special needds health and safety officer
<11:other>:health and safety auditor
<11:other>:health & safety advisor,
<11:other>:internal practitioner and officer
<11:other>:risks assessment people, health and safety manager

physiotherapist #10

physiotherapist

risk assessment consultant #11

<11:other>:risk assessment trainer
<11:other>:risk assesment consultants
<11:other>:hse have done site audits
<11:other>:audits
<11:other>:risks assessment people, health and safety manager
<11:other>:h & s consultants and risk assessment consultants

external consultant #12

<11:other>:bravanark
<11:other>:crona consulting
<11:other>:indepantant bodie
<11:other>:nhbc
<11:other>:croner
<11:other>:private consultant
<11:other>:euro safe
<11:other>:consultant and rehab people
<11:other>:consultant for noise
<11:other>:pec
<11:other>:kingsdale consultancy
<11:other>:consultant in relation to h&s
<11:other>:local firm for risk assesment on transport
<11:other>:consultant
<11:other>:external consultant
<11:other>:consultants
<11:other>:sound advice, warrington
<11:other>:citation plc
<11:other>:all sap partners
<11:other>:peninsula private h&s officers
<11:other>:hire association of europe
<11:other>:private h&s consultants
<11:other>:peninsular
<11:other>:industrial specialist
<11:other>:consultant giving talks on lifting & handling
<11:other>:ems
<11:other>:indenpendent advisor(pilgram inviromentenal)
<11:other>:ams.p.rps.p.disability specialists.p.n
<11:other>:peninsula
<11:other>:independent accessor
<11:other>:private connsultant
<11:other>:noise consultant
<11:other>:moving and handling specialist
<11:other>:rospa
<11:other>:specialist in asbestos surveys, specialist in electrical testing
<11:other>:external course providers .
<11:other>:remploy
<11:other>:itos orgin
<11:other>:specilist in l.e.v ventilation
<11:other>:atw
<11:other>:consultant on h&s
<11:other>:there external consultant
<11:other>:penisula
<11:other>:private consultants
<11:other>:atos origin
<11:other>:environment consultant
<11:other>:atos orgin
<11:other>:citation
<11:other>:registered optomotrist.p. we also have a therapist to offer counselling.p.n
<11:other>:express and medical
<11:other>:specialist (trainer for people manual handling/lifting)
<11:other>:h&s consultant
<11:other>:ind consultant

<11:other>:independant medical advisor
<11:other>:*environmental consultant,*
environmetal health officer

chiropractor #13

<11:other>:chiropracter
<11:other>:ciropractor
<11:other>:charopractor

insurance company #14

<11:other>:insurace company
<11:other>:insurance person
<11:other>:insurace compnay
<11:other>:*doctors and people appointed by there insurance companies p.n*

private health care - general #15

<11:other>:private hospital
<11:other>:private health care
<11:other>:private health & safety consultant
<11:other>:private health & safety consultant a nad private doctor
<11:other>:*occupational health, and also a private health scheme*

occupational health general #16

<11:other>:occupation health providers|
<11:other>:|local occupational health group
<11:other>:m.k occup health ltd
<11:other>:*occupational health, and also a private health scheme*

fire service #17

<11:other>:fire awareness agency
<11:other>:local fire officer
<11:other>:fire service
<11:other>:fire officer
<11:other>:*fire service professionals, specific trainers, asbestos consultant*
<11:other>:*fire safety expert, human resorses professionals*

trainer/training services general #18

<11:other>:training organisation
<11:other>:courses at local college (training)
<11:other>:training courses
<11:other>:training company
<11:other>:trainers 6
<11:other>:*fire service professionals, specific trainers, asbestos consultant*
<11:other>:*fire safety expert, human resorses professionals*

dp other ignore #36

other

no answer #37

<11:other>:
<11:other>:none

don't know #38

dk

other answer #39

<11:other>:personnel officer internally
<11:other>:use some other means of source.(hsan't got name to hand)
<11:other>:aromatherapists
<11:other>:line international, also councillors
<11:other>:stress counselling workers
<11:other>:cooperate dept
<11:other>:masseuse . foot specialist
<11:other>:councillor
<11:other>:scottish engineering
<11:other>:royal bank of scottlan mentor scheme
<11:other>:saftey advisory services
<11:other>:the government scheme access to work they got advice when taking on a chef with a disability
<11:other>:local authority
<11:other>:leisure and recreational managers
<11:other>:counciler
<11:other>:district council building control officer
<11:other>:building research establishment
<11:other>:the council
<11:other>:environmental company
<11:other>:elas
<11:other>:internal advisors
<11:other>:audiology (hearing tests)
<11:other>:hospital, care associaton, employees support programme.
<11:other>:depends on circumstances
<11:other>:trade association
<11:other>:police

<11:other>:health promotions
<11:other>:counsellors
<11:other>:councillors
<11:other>:counselling service and psychologist
<11:other>:access to work within the job centre and a stree councillor
<11:other>:support agency
<11:other>:had a bupa scheme for certain employees
phycologist

**QEOCCDO (n=446)What sorts of work they have undertaken? Do they...
READ OUT FULL LIST. CODE ALL THAT APPLY**

undertake health checks or medicals #1

undertake health checks or medicals
<11:other>:ill health retirement screening, pre-employment health screening

monitor sickness absence records #2

monitor sickness absence records

attend health and safety meetings #3

attend health and safety meetings

advise on work-related health issues #4

advise on work-related health issues
<11:other>:talks on lifting & handling
<11:other>:giving advise on workstation if there's any changes in the workplace
<11:other>:occupational health
<11:other>:assessment on h&s

advise on general health issues #5

advise on general health issues
<11:other>:monitoring general health issues
<11:other>:campaigns on good health
<11:other>:he just advise them on h/s issues

advise on safety issues #6

advise on safety issues
<11:other>:give info on safety issues
<11:other>:he just advise them on h/s issues

identify risks/hazards #7

identify risks/hazards
<11:other>:site inspections
<11:other>:risk assesments
<11:other>:carry out work place assessments
<11:other>:compilation of risk assessments and environmental analysis, independent legionaire audits, quality monitoring,p.n
<11:other>:air monitoring
<11:other>:risk assesment
<11:other>:health and safety risk assessment
<11:other>:general issues on flooding.confirm correct procedures
<11:other>:external training for new equipment and machinery
<11:other>:they also help to assess situations for various workers

implement health and safety procedures #8

implement health and safety procedures
<11:other>:policy review and development of policy, training,
<11:other>:format health and safety procedures
<11:other>:review health & safety policies

treat ill-health/ results of accidents #9

treat ill-health/ results of accidents
<11:other>:physiotherapy

provide support during back to work rehabilitation #10

provide support during back to work rehabilitation
<11:other>:to provide support to members of staff
<11:other>:supply support upon request

health and safety training #11

<11:other>:training for h/s
<11:other>:training
<11:other>:made us qualified for hire safe, made us certificated and credited
<11:other>:training in health and saftey
<11:other>:supply health and safety training
<11:other>:provide training and advice where required.
<11:other>:provide h s training
<11:other>:provide training
<11:other>:drugs and alcohol trainin g
<11:other>:trained to use debfibrulator

counselling #12

<11:other>:provide concelling

<11:other>:give counselling
<11:other>:giving advise/counselling
<11:other>:counselling

dp other ignore #36

other

no answer #37

don't know #38

dk

<11:other>:dk

other answer #39

<11:other>:stress release sessions
<11:other>:visit
<11:other>:selling flu vaccines
<11:other>:private health
<11:other>:get involved in home visits of ill workers.n.
<11:other>:advise directors
<11:other>:hs monitoring,n,
<11:other>:security survey for public access
<11:other>:run awareness campaigns
<11:other>:certain monitoring of conditions
<11:other>:specialist advice
<11:other>:contactable for major problems

QECD 1 (n=503)

compared with good practice #1

compared with good practice

made a personal judgement #2

made a personal judgement

quantitative risk assessment used (from risk assessment process) #3

quantitative risk assessment used (from risk assessment process)
<5:other>:by analysis of route courses
<5:other>:carry out audits
<5:other>:analysing data from incidents
<5:other>:regular checks
<5:other>:made proper storage area
<5:other>:nothing else that could be done, highlight all possible areas and taken action already - replaced carpet
<5:other>:regular checks
<5:other>:number of accidents
<5:other>:no incidents, risks controlled
<5:other>:previous actions taken, advice to staff/office training

took advice from external expert #4

took advice from external expert
<5:other>:followed guidelines given from health and safety executive
<5:other>:outside advice on health & safety, & manual handling
<5:other>:through manufacturers information
<5:other>:contractor
<5:other>:advice from hse leaflets
<5:other>:looked and various posters and brochures, also train on equipment p.n

provided training #5

<5:other>:i have trained staff on lifting. make sure they lift things following health and safety.
<5:other>:provision of training
<5:other>:training under taken.n.
<5:other>:staff are trained
<5:other>:professional training help
<5:other>:training programs and accident investigation follow up, and duty of care
<5:other>:staff go on training
<5:other>:attend courses
<5:other>:provide equipment and training with staff
<5:other>:training & safety rules
<5:other>:training for the staff
<5:other>:training (staff)
<5:other>:employing a training manager
<5:other>:h&s training
<5:other>:running a training programme
<5:other>:training & legislation
<5:other>:training
<5:other>:all done lifting course
<5:other>:based on accidents reports and awareness training and the right equipment
<5:other>:number of accident reports, education of staff
<5:other>:on going training and monitoring system
<5:other>:previous actions taken, advice to staff/office training
<5:other>:looked and various posters and brochures, also train on equipment p.n

had no / few accidents #6

<5:other>:no accidents on site
<5:other>:because the number in incidents has decreased
<5:other>:becasue there is limited accidents and not many people have taken off due to this.p.n
<5:other>:reduction in number of issues of this
<5:other>:our accident records are good
<5:other>:lack of injuries due to moving & handling
<5:other>:hane not had an experance as yet
<5:other>:because of the absence of incidents of this nature
<5:other>:no incoidents reported
<5:other>:their was not any reported incidents
<5:other>:no reports of injury
<5:other>:not happen veery often/firts aid in place to deal with
<5:other>:havent had any accidents or injuries
<5:other>:no incedents experienced
<5:other>:didnt have accidents
<5:other>:*had no accidents, staff are aware*
<5:other>:*no incidents, risks controlled*

review/ monitor accident levels #7

<5:other>:internal audit system tool
<5:other>:reviews
<5:other>:monitoring accident levels
<5:other>:monitoring system
<5:other>:review member of staffs training record in relation to health & safety
<5:other>:use of accident data
<5:other>:audit
<5:other>:by amount of accidents have or haven't had
<5:other>:based on the accident statistics
<5:other>:in doing records i can see they dont have any issues. i liase closely with occupational health
<5:other>:from injury statistics
<5:other>:the number incidents
<5:other>:based on accidents reports
<5:other>:*based on accidents reports and awareness training and the right equipment*
<5:other>:*on going training and monitoring system*
<5:other>:*number of accident reports, education of staff*

disussed with staff/advised internally #8

<5:other>:discussin it with staff
<5:other>:took advice from internal expert
<5:other>:communication with employees, by the use of safety gear.p.n
<5:other>:we have updates on health and saftey on intranet sites
<5:other>:comments from the staff
<5:other>:because we it each year for every member of staff
<5:other>:talked to employees
<5:other>:internal advice
<5:other>:spoke to the workers
<5:other>:feedback from employees if we are not doing enough
<5:other>:training & consultation with staff
<5:other>:discussions with workiforce
<5:other>:through management
<5:other>:advice from head office
<5:other>:are provided with information from the trust on dealing with needles
<5:other>:consulting with employees
<5:other>:constant briefing.
<5:other>:speaking to individual staff
<5:other>:meetings with committe members, staff and general manager
<5:other>:by the joint comitee
<5:other>:making people aware
<5:other>:discussion with the staff
<5:other>:*had no accidents, staff are aware*
<5:other>:*previous actions taken, advice to staff/office training*

provided extra equipment/implemented procedures #9

<5:other>:mechanical aids or eliminate the hazards
<5:other>:put in a safe system at work
<5:other>:company supplies mechanical lifting equipment when needed
<5:other>:have procdures in place
<5:other>:already put in place as standard to minimise risk to loan workers
<5:other>:clearing surfaces, better storage facilities
<5:other>:got proper procedures in place, do all we can to prevent them p.n
<5:other>:standard of workplace
<5:other>:do not fill the kettle to the top
<5:other>:the carpet is secure in the workplace and not loose
<5:other>:by keeping the floor clear & having someone maintain it everyday
<5:other>:by giving them masks to put on

<5:other>:no way to limit further risk
<5:other>:check list safety analyst for pc's
<5:other>:reminder continuously
<5:other>:budgetary & monitoring system
<5:other>:based on a monitoring system
<5:other>:have a health and safety policy, well ventilated area, follow a health and safety policy

followed policy/legislation #10

<5:other>:guidelines produced by the trade body at the time
<5:other>:drivers have to be qualified
<5:other>:followed a health & safety policy
<5:other>:hand washing
<5:other>:we have documents on health & safety
<5:other>:from legislation
<5:other>:strict regulations
<5:other>:continual inspection
<5:other>:based on a new policy
<5:other>:have a health and safety policy, well ventilated area, follow a health and safety policy

dp other ignore #36

other

no answer #37

don't know #38

dk

other answer #39

<5:other>:self preservation
<5:other>:something you just know to do
<5:other>:design of the construction of scaffolding
<5:other>:lack of thought is the only reason for this
<5:other>:they didn't follow the h7s rules that was really at fault
<5:other>:not very regularly done
<5:other>:on the basis they are coming down

QECD 2 (n=465)

compared with good practice #1

compared with good practice
<5:other>:try and keep the door closed from bad weather and personal judgement and good practice

made a personal judgement #2

made a personal judgement
<5:other>:try and keep the door closed from bad weather and personal judgement and good practice

quantitative risk assessment used (from risk assessment process) #3

quantitative risk assessment used (from risk assessment process)
<5:other>:systems were put in place to reduce the risk
<5:other>:signs put up about the danger. technology staff recabled desks to make sure cables are tidy
<5:other>:burns kits installed in kitchen already
<5:other>:number of accidents
<5:other>:have done risk assessments on it
<5:other>:analysis
<5:other>:regular checks make sure items are in order
<5:other>:from incidents. from risk assessments we do there very few

took advice from external expert #4

took advice from external expert
<5:other>:took advice from a safety committee
<5:other>:lots of external information
<5:other>:employed the professionals (physicist)
<5:other>:from health and safety reps
<5:other>:outside advice on health & safety
<5:other>:h&s code of practice, & advice

provided training #5

<5:other>:training on going
<5:other>:training & rules
<5:other>:training given to the staff
<5:other>:additional training for the staff, authorisation of building layout
<5:other>:staff training
<5:other>:training review
<5:other>:h&s training
<5:other>:training/advice
<5:other>:adequate training
<5:other>:refresh training of staff
<5:other>:training undertaken, lifting aids, inspections
<5:other>:training

<5:other>:training and breifing
<5:other>:no issues & ongoing training
<5:other>:through a policy and training
<5:other>:number of assults, education of staff

had no / few accidents #6

<5:other>:very few injuries
<5:other>:lack of reported injuries
<5:other>:knowing that they have had no problems
<5:other>:never had an accident & appeared to be doing enough
<5:other>:very little outbreak of any infection in the 20 years i have been here.p.n
<5:other>:no complaints of accidents due to lifting
<5:other>:no problems
<5:other>:hadnt had any other problems & person hadnt followed their instructions
<5:other>:because of the lack of incidents of the nature
<5:other>:had no incidents
<5:other>:no hazrds found
<5:other>:no accidents
<5:other>:no injuries being reported
<5:other>:havent had problems, accidents or injuries
<5:other>:rtelults were already good less then the previous year
<5:other>:no accidents reported
<5:other>:no accicents in the results
<5:other>:absence of negative feedback from staff
<5:other>:no injuries, nothing to improve
<5:other>:lack of incidents, no injuries
<5:other>:based on the no of accidents
<5:other>:evey thing covered, no incidents
<5:other>:no issues & ongoing training

review/ monitor accident levels #7

<5:other>:internal audit system
<5:other>:monitoring
<5:other>:looked at causes and sickness records
<5:other>:based on accident statistics
<5:other>:resilt that we have back.
<5:other>:montior closely the monthly accident figures.p.n
<5:other>:audits. local knowledge
<5:other>:monitoring system
<5:other>:monitoring system based on accidents databased record
<5:other>:from checking accident statistics
<5:other>:review of accident figures & statistics
<5:other>:reviewing and making sure everybody knows
<5:other>:looking at the data for anyone that slips or trips
<5:other>:through active monitoring
<5:other>:by the nature of the injury
<5:other>:|review of incidents
<5:other>:from incidents. from risk assesments we do there very few
<5:other>:number of assults, education of staff

disussed with staff/advised internally #8

<5:other>:discussion with the workforce
<5:other>:discussed with staff
<5:other>:with verbal communication with employees.p.n
<5:other>:by talking to the staff
<5:other>:discusted with staff
<5:other>:feedback from staff
<5:other>:through management
<5:other>:manager decides
<5:other>:management decision
<5:other>:shown to new employees on there employment
<5:other>:speaking to employees
<5:other>:consultation by the people using equipment
<5:other>:advice from internal inspector
<5:other>:had a chat with staff members
<5:other>:keeping employees pro-active
<5:other>:discussion with the staff
<5:other>:general reminders to staff

provided extra equipment/implemented procedures #9

<5:other>:eliminate hazards
<5:other>:looked into it and saw if we could do anymore or do it better
<5:other>:inspections and maintenance of walkways
<5:other>:reduced handling
<5:other>:make sure kettles are in a low risk position
<5:other>:enginneering surveys donbe on the fork cliffs
<5:other>:we had a discussion and couldnt come with any other suggestion to make an

improvements and just reiterated safety policies

<5:other>:already doing enough
<5:other>:all info provided
<5:other>:security doors and screening
<5:other>:invest further in manual handling not machines
<5:other>:already taken action previously
<5:other>:procedures already in place

followed policy/legislation #10

<5:other>:followed specified national guidelines
<5:other>:because it is statutory
<5:other>:follow procedures
<5:other>:guidelines|4
<5:other>:from legislation
<5:other>:within guidelines
<5:other>:through a policy and training

dp other ignore #36

other

no answer #37

don't know #38

dk

other answer #39

<5:other>:same as previous answer
<5:other>:very well brife
<5:other>:inherent risk cant do anything
<5:other>:talk extra care when walking
<5:other>:looking for near misses
<5:other>:rarely used, little risk
<5:other>:advise not to come to work
<5:other>:over the years made handling of clinical waste better
<5:other>:just dont dont see problems
<5:other>:have a drinks carrier
<5:other>:liasing with occupational health. feedback from the confidential helpline we have for staff
<5:other>:tidying up site
<5:other>:advise to drink more water
<5:other>:free eyesight test
<5:other>:looking at constraints of the building & asking staff to share the lifting

QECD 3 (n=334)

compared with good practice #1

compared with good practice

made a personal judgement #2

made a personal judgement
<5:other>:self assessment

quantitative risk assessment used (from risk assessment process) #3

quantitative risk assessment used (from risk assessment process)
<5:other>:regular checks
<5:other>:analys
<5:other>:active & reactive monitoring

took advice from external expert #4

took advice from external expert
<5:other>:the hse told us we were
<5:other>:recognised not an issue for this particular building. awaiting advise from central h&s advisor

provided training #5

<5:other>:part of gym instructors qualification and manual handling training done with reception
<5:other>:on going training for certain vehicles|address any problem that comes in
<5:other>:trainig of chefs and first aid box
<5:other>:h&s training
<5:other>:new training and based on booklets better furniture
<5:other>:training
<5:other>:training and breifing
<5:other>:no issues & ongoing training
<5:other>:based on training and audits
<5:other>:number of reports submitted, education of staff
<5:other>:knowledge of staff, reduction in incidents
<5:other>:based on the no of incidents & training & also on going discussions
<5:other>:gloves used . cleaning equipment . educated staff about hazards .

had no / few accidents #6

<5:other>:reduction in the reporting of incidents of this nature.p.n
<5:other>:few injuries
<5:other>:decline injuries
<5:other>:we had no injuries
<5:other>:nothing has had happened

<5:other>:absence of accidents
<5:other>:no issues & ongoing training
<5:other>:knowledge of staff, reduction in incidents

review/ monitor accident levels #7

<5:other>:reviewing accident record sand reviewing number of cuts
<5:other>:monitoring incidents
<5:other>:monitoring
<5:other>:follow up if accidents accure for this reason
<5:other>:based on statistics
<5:other>:previously reviewed and is good
<5:other>:anti slip flooring installed
<5:other>:by looking at attendance records
<5:other>:based on the no of accidents
<5:other>:review of accident figures & statistics
<5:other>:monitored by a committees
<5:other>:based on the no of complaints
<5:other>:based on training and audits
<5:other>:based on the no of incidents & training & also on going discussions
<5:other>:based upon accident statistics p. and consultation with staff p.n
<5:other>:number of reports submitted, education of staff

disussed with staff/advised internally #8

<5:other>:staff consultation
<5:other>:discusted with the staff
<5:other>:make sure everybody knows not to overload sockets & regular checks on cabling for wear & tear
<5:other>:disscussion with employees
<5:other>:feedback fr the staff
<5:other>:manager decides
<5:other>:guidance from head office
<5:other>:inhouse insurance dept, in house driving school and cctv cameras
<5:other>:internal advice from inspector
<5:other>:hp website and staff being pro-active
<5:other>:discussion with the staff
<5:other>:response from workers
<5:other>:discussing about it
<5:other>:systems in place & consultation with staff
<5:other>:based on the no of incidents & training & also on going discussions
<5:other>:routine walk rounds/discussion with operatives
<5:other>:based upon accident statistics p. and consultation with staff p.n

provided extra equipment/implemented procedures #9

<5:other>:checked to make sure fume extraction was still adequate. checked users occupational health records
<5:other>:inspections, sampling and safety observation reports
<5:other>:nothing to be done to improve situation
<5:other>:take precautionary measures and dont mix chemicals in confined spaces and keep it away safe from children and other customers.p.n
<5:other>:everything taken into consideration
<5:other>:safety rules being implemented
<5:other>:already supplying ear protectors
<5:other>:improvement on the equipment they were using
<5:other>:cool gun that cant melt you
<5:other>:everything ciovered already
<5:other>:equipment tested on annual basis
<5:other>:checks by staff
<5:other>:fully compliant with regulations/user check list
<5:other>:carried out pat testing
<5:other>:gloves used . cleaning equipment . educated staff about hazards .
<5:other>:routine walk rounds/discussion with operatives

followed policy/legislation #10

<5:other>:we agreed that we have got a safe conduct in place p.n
<5:other>:following procedure
<5:other>:current guidance
<5:other>:guidelines already laid down
<5:other>:new policy in place

dp other ignore #36

other

no answer #37

don't know #38

dk

other answer #39

<5:other>:hadn't introduced any chemicals into the pub and no problems occurred
<5:other>:leave the assessment of driving skills up to individuals
<5:other>:filing system by the use of computer system

<5:other>:professional engineers

QESD 1 (n=389)

other (specify) #0

other #0

compared with good practice #1

compared with good practice

made a personal judgement #2

made a personal judgement

quantitative risk assessment used (from risk assessment process) #3

quantitative risk assessment used (from risk assessment process)

<5:other>:inspections

<5:other>:have all electrical equipment checked every 14 weeks

<5:other>:based on assessment

<5:other>:implemented through policies and precedures

took advice from an external expert #4

took advice from an external expert

<5:other>:followed guideline given by hse.p.n

<5:other>:introduced online system which is backed by a qualified person who follows up any queries and people can ask for an assessment through a helpline so it has the option of being done online or manually.p.compared ourselves with benchmark or

provided training #5

<5:other>:informing staff paper can is mishandled

<5:other>:latest round of training

<5:other>:training

<5:other>:drills

had no/ few accidents #6

review/ monitor accident levels #7

<5:other>:monitoring system

<5:other>:number of accidents

<5:other>:supervision of staff, number of reports

discussed with staff/advised internally #8

<5:other>:discuss our accidents at management meetings every month

<5:other>:discussing with management and employees

<5:other>:supervision of staff, number of reports

provided extra equipment/implemented procedures #9

<5:other>:already in place as known by all employees as company policy

<5:other>:no change in policies from last assessment

<5:other>:gone through the procedures, give people time off the computer/

<5:other>:regular test equipment

<5:other>:built new handling facility

<5:other>:have fire inspections very 18 months/2 years automtaically

<5:other>:introduced online system which is backed by a qualified person who follows up any queries and people can ask for an assessment through a helpline so it has the option of being done online or manually.p.compared ourselves with benchmark or

followed policy/legislation #10

<5:other>:made a review from the governing body

<5:other>:comply with regulations

<5:other>:introduced online system which is backed by a qualified person who follows up any queries and people can ask for an assessment through a helpline so it has the option of being done online or manually.p.compared ourselves with benchmark or

dp other ignore #36

other

no answer #37

/

don't know #38

dk

other answer #39

<5:other>:major investment

QESD 2 (n=351)

other (specify) #0

other #0

compared with good practice #1

compared with good practice

made a personal judgement #2

made a personal judgement

quantitative risk assessment used (from risk assessment process) #3

quantitative risk assessment used (from risk assessment process)

<5:other>:inspections
<5:other>:review of maintenance processes & inspection
<5:other>:feedback and assessment
<5:other>:from reports
<5:other>:inspections, practice evacuation, replace alarms

took advice from an external expert #4

took advice from an external expert
<5:other>:guideline from the hse
<5:other>:guidelines already laid down
<5:other>:contractors test & maintain equipment

provided training #5

<5:other>:on going training
<5:other>:training and security measures
<5:other>:inspections, practice evacuation, replace alarms

had no/ few accidents #6

<5:other>:checked records of failure of ramp
<5:other>:by looking at accident records

review/ monitor accident levels #7

<5:other>:reviewed and decided we were doing enough
<5:other>:monitoring
<5:other>:number of accidents
<5:other>:analysis
<5:other>:through active monitoring, inter office inspection

discussed with staff/advised internally #8

<5:other>:discussed it with the staff
<5:other>:meetings

provided extra equipment/implemented procedures #9

<5:other>:training and security measures

followed policy/legislation #10

<5:other>:met the legislation

do other ignore #36

other

no answer #37

/

don't know #38

dk

other answer #39

<5:other>:because if there was a near miss you would investigate

QESD 3 (n=257)

other (specify) #0

other #0

compared with good practice #1

compared with good practice

made a personal judgement #2

made a personal judgement

quantitative risk assessment used (from risk assessment process) #3

quantitative risk assessment used (from risk assessment process)

took advice from an external expert #4

took advice from an external expert

provided training #5

<5:other>:training

had no/ few accidents #6

<5:other>:few injuries
<5:other>:haven't had problems or injuries

review/ monitor accident levels #7

<5:other>:based on the accidents records
<5:other>:active monitoring

discussed with staff/advised internally #8

<5:other>:consulting employees

provided extra equipment/implemented procedures #9

<5:other>:stop school children coming in the shop. deal with situations as they arise.
<5:other>:the controls that were in place

followed policy/legislation #10

<5:other>:made sure records were up to date
<5:other>:through policies and procedures

do other ignore #36

other

no answer #37

/
don't know #38
other answer #39