Work-related Stress, Depression or Anxiety Statistics in Great Britain 2017

Contents

Summary 2
Background 4
Work-related stress, depression or anxiety by industry group 5
Work-related stress, depression or anxiety by occupational category 6
Work-related stress, depression or anxiety by age and gender 7
Work-related stress, depression or anxiety and workplace size 8
Causes of workplace stress 9
Conclusion 10
Summary

526,000
Workers suffering from work-related stress, depression or anxiety (new or long-standing) in 2016/17

12.5 million
Working days lost due to work-related stress, depression or anxiety in 2016/17

Stress, depression or anxiety by cause, averaged 2009/10-2011/12

- Workload: 44%
- Violence, threats or bullying: 13%
- Lack of support: 14%
- Changes at work: 8%
- Other: 21%

Industries with higher than average rates of stress, depression or anxiety, averaged 2014/15-2016/17

- Human health and social work activities
- Public administration and defence
- Education
- All industries

Stress, depression or anxiety per 100,000 workers: new and long-standing

- Broadly flat, but has shown some fluctuations

Source: Labour Force Survey (Estimates of self-reported stress, depression or anxiety caused or made worse by work)
Work-related stress, depression or anxiety is defined as a harmful reaction people have to undue pressures and demands placed on them at work.

The latest estimates from the Labour Force Survey (LFS) show:

- The total number of cases of work related stress, depression or anxiety in 2016/17 was 526,000, a prevalence rate of 1,610 per 100,000 workers. This was not statistically significantly different from the previous period. The rate of self-reported work-related stress, depression or anxiety has remained broadly flat but has shown some fluctuations.
- The number of new cases was 236,000, an incidence rate of 720 per 100,000 workers.
- The total number of working days lost due to this condition in 2016/17 was 12.5 million days. This equated to an average of 23.8 days lost per case. Working days lost per worker due to self-reported work-related stress, depression or anxiety has remained broadly flat but has shown some fluctuations.
- In 2016/17 stress, depression or anxiety accounted for 40% of all work-related ill health cases and 49% of all working days lost due to ill health.
- Stress is more prevalent in public service industries, such as education; human health and social care work activities; and public administration and defence.
- By occupation, jobs that are common across public service industries (such as healthcare workers; teaching professionals; business, media and public service professionals) show higher levels of stress as compared to all jobs.
- The main work factors cited by respondents as causing work-related stress, depression or anxiety were workload pressures, including tight deadlines and too much responsibility and a lack of managerial support (2009/10-2011/12).

Figure 1. Estimated prevalence and incidence rates of self-reported stress, depression or anxiety in Great Britain caused or made worse by work, for people working in the last 12 months

Source: Labour Force Survey
Note: No ill health data collected 12/13
Background

Work-related stress is defined as a harmful reaction that people have to undue pressures and demands placed on them at work. By its very nature, stress is difficult to measure and HSE has two different data sources from which to conduct analysis. The preferred data source used by HSE for calculating rates and estimates for stress, depression or anxiety is the Labour Force Survey (LFS).

The LFS is a household survey consisting of around 37,000 households per quarter across Great Britain which provides information about the labour market. HSE commissions a module of questions in the LFS to gain a view of work-related illness based on individuals’ perceptions.

The LFS provides national estimates and corresponding rates of the overall prevalence (total cases) of self-reported work-related illness during the previous 12 months, which includes long standing and new cases, it also provides estimates of new cases of work-related illness in the same period and of annual working days lost due to work-related illness. Estimates and rates relate to people working in the previous 12 months. Statistics presented in this document are based on the LFS data, unless otherwise specified.

In addition to the LFS, HSE also collects data on work-related stress through The Health and Occupation Research network for general practitioners (THOR-GP) across Great Britain. This network asks reporting general practitioners to assess whether new cases of mental ill health presented in their surgeries are work-related, and if so, what was the work-related cause of this disorder. The two data sources may reflect different perceptions of work related attribution to individual cases.

Longitudinal studies and systematic reviews have indicated that stress at work is driven largely by psychosocial factors and is associated with common conditions such as heart disease and anxiety and depression and may play a role in some forms of musculoskeletal disorders.

Figure 2. Days lost due to self-reported work-related stress, depression or anxiety in Great Britain, for people working in the last 12 months

Source: Labour Force Survey
Note: No ill health data collected 12/13
Work-related stress, depression or anxiety by industry group

The average prevalence rate for work-related stress, depression or anxiety across all industries was 1,230 cases per 100,000 workers over the three-year period 2014/15-2016/17. The broad industry category of Public administration and defence; compulsory social security has a rate of 1,840 cases per 100,000 workers; Human health and social work activities 2,050 cases per 100,000 workers and Education, 1,860 cases per 100,000 workers each with a statistically significantly higher rate than the average for all industries.

Figure 3. Industries with higher than average prevalence rates of work-related stress, depression or anxiety in Great Britain, per 100,000 people employed in the last 12 months, averaged over the period 2014/15-2016/17

Source: Labour Force Survey
Work-related stress, depression or anxiety by occupational category

Those occupational groups with the high prevalence rates of work-related stress, depression or anxiety broadly reflect the types of occupations found in the industries mentioned above.

**Figure 4. Prevalence rate of work-related stress, depression or anxiety in Great Britain, by broad occupational category, per 100,000 people employed in the last twelve months, averaged over the period 2014/15-2016/17**

![Bar chart showing prevalence rate of work-related stress, depression or anxiety by occupational category.](chart)

The Professional occupations category has a statistically significantly higher rate of work-related stress, depression or anxiety than the rate for all occupations. For the three-year period averaged over 2014/15-2016/17, the Professional occupations category had 2,010 cases per 100,000 workers, compared with 1,230 cases for all occupational groups.

However the broad categories of Skilled trades, Elementary occupations and Process plant and machine operatives had statistically significantly lower rates of work-related stress, depression or anxiety at 460, 760 and 620 cases per 100,000 workers respectively.

Looking more closely at the broad category of Professional occupations we can assess which professions are driving the higher rate of work-related stress, depression or anxiety. Nursing and midwifery professionals at 3,090 cases per 100,000 workers, Teaching professions at 2,640 cases, Welfare professionals at 4,420 cases, Legal Professional with between 1,670 and 4,350 cases and Business research and administrative professionals at 1,840 cases all have statistically significantly higher rates of work-related stress, depression or anxiety than the rate for all occupational groups.
Figure 5. Prevalence rate of self-reported work-related stress, depression or anxiety in Great Britain, within the category of Professional occupations, per 100,000 people employed in the last 12 months, averaged over the period 2014/15-2016/17

Work-related stress, depression or anxiety by age and gender

In the three year period 2014/15-2016/17 the average prevalence rate for work-related stress, depression or anxiety for males was 1,170 cases and 1,880 cases for females per 100,000 workers. Females had a statistically significantly higher rate than males in this period.

For males, the 16-24 years (720 cases per 100,000 male workers) had statistically significantly lower rates than all males persons combined in this period. The age categories 25-34 years, 35-44 years and 55 years + with rates of 1,060 and 1,340 and 1,060 respectively were not statistically significantly higher than the all-male rate. The age category 45-54 years was significantly higher at a rate of 1,440.

Within the female age categories 16-24 years and 55+ years, the rates of 1,110 and 1,420 cases respectively per 100,000 workers were statistically significantly lower than the rate for all females. The age categories 25-34 years and 45-54 years had rates of 1,930 and 2,120 cases respectively per 100,000 workers and were not statistically significantly different from the all-female rate. The 35-44 years rate of 2,430 cases per 100,000 workers was statistically significantly higher than the all-female rate.

Figure 6. Prevalence rate of self-reported work-related stress, depression or anxiety in Great Britain, by age and gender, per 100,000 people employed in the last 12 months, averaged over the period 2014/15-2016/17
Work-related stress, depression or anxiety and workplace size

Compared with the rate across all workplaces sizes, small workplaces had a statistically significantly lower rate of work-related stress, depression or anxiety whilst medium and large workplaces had statistically significantly higher rates.

The rate across all workplace sizes was 1,230 cases per 100,000 workers with Small (Less than 50 employees) 970 cases, Medium (50-249 employees) 1,430 cases and Large (250+ employees) 1,770 cases.

Figure 7. Prevalence rates of self-reported work-related stress, depression or anxiety in Great Britain, by workplace size, per 100,000 people employed in the last 12 months, averaged over the period 2014/15-2016/17

Source: Labour Force Survey
Causes of workplace stress

The predominant cause of work-related stress, depression or anxiety from the Labour Force Survey (2009/10-2011/12) was workload, in particular tight deadlines, too much work or too much pressure or responsibility.

Other factors identified included a lack of managerial support, organisational changes at work, violence and role uncertainty (lack of clarity about job/uncertain what meant to do.)

Figure 8. Estimated prevalence rates of self-reported stress, depression or anxiety in Great Britain, by how caused or made worse by work, averaged 2009/10 - 2011/12

The general practitioners network (THOR-GP 2013-2015) identified an analysis of work-related mental ill health cases by precipitating events and diagnosis. They concluded that workload pressures were the predominant factor, in agreement with the LFS, with interpersonal relationships at work and changes at work significant factors also.

Figure 9. Analysis of mental ill-health cases reported to THOR-GP according to precipitating event, three-year aggregate total, 2013 to 2015
The THOR network of specialist physicians offers some case study examples of work related stress and how these were dealt with.

**Example of work related stress case presented to physician in the THOR scheme**

**Case of the Quarter – THOR**

---

**Work-related stress in a 43 year old male local authority employee.**

Earlier this year all of his department were advised that they had to reapply for their posts, and he was retained but on a temporary contract in a different location. Surgery for keratoconus in 1992 left him sensitive to bright light and with difficulties driving at night. In his previous post the workstation had been adapted to meet his visual requirements and the location had meant he had little night driving in wintertime. Requests to his new line manager for occupational health input in view of his medical condition were declined. Over a period of a few weeks he developed sleeping difficulties and felt exhausted. He found it difficult to concentrate at work and was noted to be increasingly irritable at home. When initially seen he had a tachycardia and raised blood pressure. He was signed off work and on review after two weeks was feeling much better and his pulse and BP had returned to normal. After a further two weeks he was able to return to work with occupational health input. A constructive meeting with senior management took place and it was arranged for him to return to his original location and duties under new line management, with all adjustments to be undertaken and checked before his return. Job insecurity, insensitive management and low personal “control” are some of the factors involved in work related stress. A change in behaviour can often be the presenting symptom of stress. The abnormal physiological response associated with stress can be reversible on dealing with the background issues. He had always found his work to be enjoyable and is doing so once more.

---

**Conclusion**

Work-related stress, depression or anxiety continues to represent a significant ill health condition in the workforce of Great Britain. Work-related stress, depression or anxiety accounts for 40% of work-related ill health and 49% of working days lost, in 2016/17. The occupations and industries reporting the highest rates of work-related stress, depression or anxiety remain consistently in the health and public sectors of the economy. The reasons cited as causes of work-related stress are also consistent over time with workload, lack of managerial support and organisational change as the primary causative factors.

The detailed data included in this report can be found in tables located at [www.hse.gov.uk/statistics/tables](http://www.hse.gov.uk/statistics/tables).
National Statistics

National Statistics status means that official statistics meet the highest standards of trustworthiness, quality and public value.

All official statistics should comply with the Code of Practice for Official Statistics. They are awarded National Statistics status following an assessment by the Authority’s regulatory arm. The Authority considers whether the statistics meet the highest standards of Code compliance, including the value they add to public decisions and debate.

It is Health and Safety Executive’s responsibility to maintain compliance with the standards expected by National Statistics. If we become concerned about whether these statistics are still meeting the appropriate standards, we will discuss any concerns with the Authority promptly. National Statistics status can be removed at any point when the highest standards are not maintained, and reinstated when standards are restored.

An account of how the figures are used for statistical purposes can be found at www.hse.gov.uk/statistics/sources.htm.

For information regarding the quality guidelines used for statistics within HSE see www.hse.gov.uk/statistics/about/quality-guidelines.htm

A revisions policy and log can be seen at www.hse.gov.uk/statistics/about/revisions/

Additional data tables can be found at www.hse.gov.uk/statistics/tables/.

Last updated: November 2017
Next update: October 2018

General enquiries: Statistician paul.buckley@hse.gov.uk
Journalists/media enquiries only: www.hse.gov.uk/contact/contact.htm