

<b>Project Title</b>	C-OSH
<b>Programme Of Work</b>	Support - Programme 5
<b>Industry Group</b>	Other
<b>Objective</b>	To Provide free resources and technical information for churches and voluntary groups.
<b>Description</b>	Informing and equipping the lay person to cope with H&S regs.
<b>Project Cost</b>	Less than £1,000
<b>Project Start Date</b>	20-07-2003
<b>Project End Date</b>	Ongoing
<b>Achievements</b>	Recognition from church authorities and their workers. Was able to equip many voluntary church workers with key H&S resources.
<b>Source of Funding</b>	Donations
<b>Submitted By:</b>	Mike Muscroft
	Church-OSH
<b>Address:</b>	2 Pikeman Place Thorpe St Andrew Norwich NR7 0WN
	England - East of England
<b>Telephone:</b>	
<b>Email:</b>	admin@church-osh.org.uk
<b>Partners</b>	

<b>Project Title</b>	Regulation Advice
<b>Programme Of Work</b>	Compliance - Programme 1
<b>Industry Group</b>	Non-specific
<b>Objective</b>	Help small and medium sized businesses think about risk assessment and comply with the regulations relating to Food Safety and Health and Safety by providing training, advice and consultancy services.
<b>Description</b>	1. Set up a Regulation Advice Team in 1996 to help local small and medium enterprises to comply with environmental health legislation. 2. To improve standards of health and safety and food hygiene without resorting to enforcement measures. We organise training courses, provide advice through visits and by telephone and coordinate Local Business Partnership. 3. In order to give the Team credibility and help gain the trust of the business sector, the Team has no enforcement responsibility and is separate from the one responsible for regulatory services.
<b>Project Cost</b>	£100,000 - £500,000
<b>Project Start Date</b>	01-09-1996
<b>Project End Date</b>	Ongoing
<b>Achievements</b>	1. Awarded the HSE/Local Authority (HELA) Award for Innovation in 2002. 2. Awarded Beacon status in Competitiveness & Enterprise category 2001. 3. £233K project cost offset by £40K income. 4. The effectiveness of enforcement activities must not be measured by cost alone. From our bench-marking work we know that costs can be reduced by having an inspection-type service, but this does not fulfil the requirements of the Enforcement Concordat or give businesses what they tell us they want. Whilst cost is a major factor, the quality of delivery is of equal importance. Because of our proactive approach in helping businesses to comply with legislation the number of cases where formal action is taken has dropped each year. Formal action is time consuming and expensive. The average cost of a case taken for contravening food standards would be £483, and this does not include solicitors' costs. For this amount we can provide 16 hours of consultancy. Our feedback shows that providing advice is a much more effective and long-lasting way of helping businesses to achieve compliance than prosecution because it changes a business' approach to managing risk.
<b>Source of Funding</b>	Initially European Regional Development Fund, now core service budget
<b>Submitted By:</b>	Nicky Hoyle
	Kirklees Metropolitan Council
<b>Address:</b>	Environmental Services West Riding House, 9 Manchester Road Huddersfield, HD1 3HH.  England - Yorkshire & the Humber
<b>Telephone:</b>	01484 226 472
<b>Email:</b>	nicky.hoyle@kirkleesmc.gov.uk

<b>Project Title</b>	Partners in EHS
<b>Programme Of Work</b>	Continuous Improvement - Programme 2
<b>Industry Group</b>	Other
<b>Objective</b>	To raise the profile of health and safety. This has proved key in maintaining commitment and morale during the bridging of two manufacturing operations on the same site.
<b>Description</b>	The joint working party driving the programme consists of employee and TU safety representatives (T&GWU and Amicus), management and health and safety professions. Work includes identifying priority issues; structuring the annual health and safety business plan; and reviewing ongoing progress. The key principles of the Working Party are that it assumes no "quick fixes"; seeks convergence with other business objectives; and aims to involve at least 80% of staff in campaigns. Campaigns covered a number of topics. For example "Who moved my cheese?" focused on mental resilience in recognition of pressures on staff with the announcement of significant job reductions.
<b>Project Cost</b>	£100,000 - £500,000
<b>Project Start Date</b>	01-01-1995
<b>Project End Date</b>	Ongoing
<b>Achievements</b>	Health and safety benefits are: first GSK site with joint accreditation under ISO 14001 and OHSAS 18001; better stress management; lost time accident rate per 100,000 hours worked reduced from 1.43 to zero within primary manufacturing (1993-2002); first GSK site to achieve 4 million hours worked without any Lost Time Injury or incident. Business benefits are: positive organisation culture established ensuring good industrial relations during a period of downsizing; around 40% reduction in employers liability claims since 2000; and improved relationships with local community, particularly important as Dartford is registered as an upper-tier major accident hazard site. The Partnership Programme has cost approximately £260,000 over the last decade. A reduction in the number of accidents and liability claims during the period 2000-2003 alone has produced net savings of approximately £100,000 per annum. The programme strives to bring about improvements through transparency and shared responsibility. It is an all-encompassing people-centred programme which aims to deliver improvements both in GSK and beyond, for example in areas such as quality of life and stress management.
<b>Submitted By:</b>	submitted by Neal Stone, Health and Safety Executive
	GlaxoSmithKline
<b>Address:</b>	Rose Court 2 Southwark Bridge London SE1 9HS England - South East
<b>Telephone:</b>	020 7717 6484
<b>Email:</b>	neal.stone@hse.gov.uk
<b>Partners</b>	Transport and General Workers Union, Amicus

<b>Project Title</b>	Occupational Health and Safety Telephone Helpline
<b>Programme Of Work</b>	Support - Programme 5
<b>Industry Group</b>	Non-specific
<b>Objective</b>	To set up and pilot a potential model occupational health and safety telephone helpline within a defined area.
<b>Description</b>	The service provides free, confidential occupational health and safety advice for employers and employees of small and medium sized enterprises (SME's) in the Lanarkshire area of Scotland. The project is expected to be evaluated by the end of the year, in terms of : the information needed by SMEs;- how practical is it to assess the needs of SMEs through the telephone medium, what impact, if any did the advice given have on the callers workplace, and overall customer satisfaction.
<b>Project Cost</b>	£100,000 - £500,000
<b>Project Start Date</b>	31-10-2001
<b>Project End Date</b>	31-12-2002
<b>Achievements</b>	So far a health adviser and an occupational health (OH) nurse have been recruited. There are also plans to have the pilot upgraded to be part of a national occupational health service for SMEs in Scotland.
<b>Source of Funding</b>	HSE
<b>Submitted By:</b>	Monica Smith (HSE)
	Health & Safety Executive/Scottish Executive
<b>Address:</b>	Health Management Unit 6 SW Rose Court 2 Southwark Bridge SE1 9HS  England – London
<b>Telephone:</b>	020 7717 6897
<b>Email:</b>	monica.smith@hse.gsi.gov.uk
<b>Partners</b>	DH Scottish Executive Salus Occupational Health & Safety

<b>Project Title</b>	Health & Safety Support for the Community
<b>Programme Of Work</b>	Support - Programme 5
<b>Industry Group</b>	Non-specific
<b>Objective</b>	To provide support for people at work, home or in the community who want to take up problems of health and safety.
<b>Description</b>	<ol style="list-style-type: none"> <li>1. Production of health and safety information.</li> <li>2. Training of community volunteers for health and safety action.</li> <li>3. View the home environment and the work environment the same as more and more people are working from home and ill-health problems can be very similar.</li> </ol>
<b>Project Cost</b>	£1,000 - £10,000
<b>Project Start Date</b>	01-10-2000
<b>Project End Date</b>	Ongoing
<b>Achievements</b>	- originally set up as a charity in 1996 and was developed further after recognition and support - number of enquiries have increased tremendously since it was launched in October 1999 - Health Action Zones donated money to produce material about health & hazards in the home
<b>Source of Funding</b>	Liverpool Trades Union Council
<b>Submitted By:</b>	Ritchie Hunter
	Merseyside Hazards & Environmental Centre
<b>Address:</b>	<p>Toxteth Town Hall  15 High Street  Liverpool  L8 8DX</p> <p>England - North West</p>
<b>Telephone:</b>	0151 726 9595
<b>Email:</b>	centre@merseyhazards.org.uk
<b>Partners</b>	Liverpool Trades Union Council Merseyside Health Action Zone

<b>Project Title</b>	Lanarkshire Workplace Assessment Service (LWAS)
<b>Programme Of Work</b>	Support - Programme 5
<b>Industry Group</b>	Non-specific
<b>Objective</b>	The service aims to raise awareness of legislation and compliance; help reduce the financial burden of accidents and absence; and promote wider workplace health issues.
<b>Description</b>	A health & safety advisor and a health promotion advisor provide a free and confidential assessment of the safety and health status of small and medium sized enterprises (SMEs) in Lanarkshire. The findings of the assessment are presented to the company detailing recommendations that the company can address to create a safer and healthier workplace. LWAS provide free and confidential support and advice to assist the company action these recommendations.
<b>Project Cost</b>	£50,000 - £100,000
<b>Project Start Date</b>	01-02-1996
<b>Project End Date</b>	Ongoing
<b>Achievements</b>	<ol style="list-style-type: none"> <li>1. Accessed between 12,000 and 14,000 employees across 370 businesses. The average size being around 35 employees.</li> <li>2. Helped protect the safety and health of employees and businesses by raising awareness of current health &amp; safety legislative compliance.</li> <li>3. Further promoted wider health issues in the industrial community.</li> <li>4. Provided a comprehensive assessment of the current safety and health status of participating companies, identifying strengths and weaknesses in the workplace. For example, 14% of companies changed or introduced a mental health policy and 12% of companies introduced a health &amp; safety policy.</li> <li>5. Companies have been provided with a framework within which they can prioritise their efforts to create a healthier and safer workforce and workplace. For example one of the main priorities of advising companies to introduce a Smoking policy was to reduce employee's exposure to environmental tobacco smoke amongst the non-smoking population. This was something which was achieved by 15% of companies not previously addressing this issue.</li> <li>6. All companies assessed received free help and advice to aid them in the implementation of the assessment recommendations. In addition 44% of companies assessed have requested some form of information or literature on health at work.</li> </ol>
<b>Source of Funding</b>	Lanarkshire Health Board
<b>Submitted By:</b>	Peter King
	Lanarkshire Health Board
<b>Address:</b>	Health Promotion Department Strathclyde Hospital Motherwell ML1 3BR  Scotland
<b>Telephone:</b>	01698 845 828
<b>Email:</b>	lwas@salus.co.uk
<b>Partners</b>	Lanarkshire Health Board, Salus Occupational Health & Safety

<b>Project Title</b>	Dunbartonshire and Lomond Education for Work Unit
<b>Programme Of Work</b>	Compliance - Programme 1
<b>Industry Group</b>	Non-specific
<b>Objective</b>	To secure safe work experience placements and educate pupils in health and safety issues.
<b>Description</b>	Unit members with substantial health and safety experience and qualifications visit all proposed work experience (WX) providers to ensure compliance with legislation, awareness of H&S needs of young people, health restrictions, personal protective equipment requirements etc. Unit officers carry with them an advice pack which is left with employers. We have also prepared a 'Health and Safety Roadshow' which we propose to tour around schools with the aim of educating pupils in their rights and responsibilities with regard to their own health and the health of others. We have visited over 1500 firms in the greater Glasgow area. We check their compliance etc and approve them for inclusion in the schools WX programme. When we discover firms which are non-compliant (quite a few!) we stay with them to advise on what they need for compliance, assist them in finding whatever they need to gain approval. This of course covers more than simply our WX programme and usually brings them up to speed for general H&S requirements.
<b>Project Cost</b>	£50,000 - £100,000
<b>Project Start Date</b>	01-09-1998
<b>Project End Date</b>	Ongoing
<b>Achievements</b>	The Unit was recently awarded the 'Lord Cullen Trophy' – first prize in the Scottish Chamber of Safety's annual competition – in recognition of its work in raising awareness and compliance of H&S issues with local businesses. About 500 firms continue to be visited each year.
<b>Source of Funding</b>	Council funds only
<b>Submitted By:</b>	Paul Cortopassi
	East Dunbartonshire Council
<b>Address:</b>	36 Roman Road Bearsden Glasgow G61 2SQ  Scotland
<b>Telephone:</b>	0141 563 9100
<b>Email:</b>	paul.cortopassiEDO@quista.net
<b>Partners</b>	West Dunbartonshire Council Education Development Team: East Dunbartonshire Council

<b>Project Title</b>	Real Time Evaluation of the Impact of Health & Safety Management Systems in the NHS
<b>Programme Of Work</b>	Compliance - Programme 1
<b>Industry Group</b>	Non-specific
<b>Objective</b>	To evaluate whether the impact of health and safety management systems such as that outlined in HSG65 can be shown to contribute to an improvement in general health and safety performance within the NHS and whether a simple economic evaluation tool that has been developed is useful for line managers to prioritise their health and safety investment.
<b>Description</b>	The project is a longitudinal study involving a partnership between 7 NHS Trusts in England and Scotland. A health and safety management system will be introduced to 5 of the 7 trusts (the other 2 are 'controls') and all 7 will have their health and safety performance evaluated both before and after this process ('benchmarking'). Tools to inform the evaluation include a validated staff opinion questionnaire, a root cause analysis and costing methodology (developed by HSE) and a simple economic evaluation tool, developed for the project.
<b>Project Cost</b>	£100,000 - £500,000
<b>Project Start Date</b>	01-01-2000
<b>Project End Date</b>	30-06-2002
<b>Achievements</b>	The project is now completed and will be published as HSE Contract Research Reports in the second half of 2003. (CRR1 as the impact evaluation; CRR2 as the literature review).
<b>Source of Funding</b>	HSE, the NHS in Scotland DH and Tayside Primary Care NHS Trust
<b>Submitted By:</b>	Karen Niven
	Occupational Health and Safety Advisory Service - Agency Service of Fife Primary Care NHS Trust
<b>Address:</b>	Navy House Stuart Road Rosyth Industry Park Fife KY11 2BJ  Scotland
<b>Telephone:</b>	01382 346 030
<b>Email:</b>	karen.niven@tpct.scot.nhs.uk
<b>Partners</b>	HSE NHS in Scotland DH Tayside Primary Care NHS Trust

<b>Project Title</b>	Workplace Initiatives for Safer Environments
<b>Programme Of Work</b>	Continuous Improvement - Programme 2
<b>Industry Group</b>	Non-specific
<b>Objective</b>	To improve the quality of life for those who live and work within the East Bury area by providing a comprehensive package of measures to small and medium enterprises promoting good health and safety with a view to reducing workplace accidents and occupational ill health.
<b>Description</b>	Two Project officers will be working with any SME in the project area to identify trends in occupational activity and ill health and introduce workplace initiatives to improve health & safety standards and to provide links, where appropriate, to occupational health professionals. The project is a collaboration between Groundwork BEA Bury, Environmental Health - Bury MBC and the Health & Safety Executive with support from Bury & Rochdale Health Authority and Bury NHS Healthcare Trust. A baseline study is being conducted to identify key issues and provide a statistical baseline from which improvements can be tracked over the 3 year project period. Key activities will be site visits and audits, employer/ee consultation programmes, seminars & training days, liaison with Enforcement agencies and community groups. As part of the project, a key aim is that at the end of the project there will be a knock-on effect into the communities around businesses in the project area through improved health & safety standards and the awareness of occupational health issues in relation to work activities.
<b>Project Cost</b>	£100,000 - £500,000
<b>Project Start Date</b>	28-11-2000
<b>Project End Date</b>	01-03-2004
<b>Achievements</b>	The interim report shows that all targets have been met or have been exceeded. 43 businesses have been visited benefiting more than 1000 employees. 32 training weeks have been delivered and 107 qualifications obtained (exceeding targets of 18 training weeks and 10 qualifications). 6 months after WISE intervention businesses show a 10% improvement in the control of health and safety. It is hoped that this result will continue to improve. Interest has been received from voluntary groups but interest from ethnic minority businesses has been low. The general community has shown little interest, it would seem that workplace health and safety is the responsibility of their employers. Links and partnerships have been a real benefit in helping WISE achieve its potential, particularly the partnership with Business Solutions run by Bury College.
<b>Source of Funding</b>	SRB 5 (East Bury Initiative)
<b>Submitted By:</b>	Frank Seed
	Workplace Initiatives for Safer Environments
<b>Address:</b>	Environmental Health - Bury MBC, Textile Hall, Bury, BL9 0DG England - North West
<b>Telephone:</b>	0161 253 5557
<b>EMail:</b>	WISE@bury.gov.uk
<b>Partners</b>	Groundwork BEA Bury, Environmental Health - Bury MBC, East Bury Initiative, Health & Safety Executive, Bury & Rochdale Health Authority, Bury NHS Healthcare Trust