Example risk assessment for maintenance work in a factory

Setting the scene

ABC Engineering manufacture parts for the motor industry. The company employs 40 people on a site built in the 1970s.

The managing director reviewed the company’s health and safety arrangements and found that although risk assessments for the production, storage and distribution of products were done and the necessary risk control measures had been put in place, no risk assessment had been done and recorded for maintenance work in the factory. The MD told the maintenance manager (the ‘fitter’) to do this risk assessment and to put its findings into practice.

Where possible, maintenance work at the factory is done in-house by the fitter. His main job is to support production by, for example, maintaining plant, machinery and tools and undertaking minor jobs on the building fabric. The company also uses outside contractors, for example for most building repairs, detailed repairs to machinery, and most electrical work and work on the LEV system. The fitter’s job includes the selection of contractors and, with the works manager, the oversight of their work.

The fitter works out of a small workshop, which has some basic engineering machinery, a welding kit and secure storage for solvents and flammables. His work, however, takes him to all parts of the factory.

How was the risk assessment done?

The fitter followed the guidance in Five steps to risk assessment (www.hse.gov.uk/pubs/indg163.pdf).

1 To identify the hazards, the fitter:
   - looked at HSE’s web pages for free health and safety advice for the engineering industry (www.hse.gov.uk/engineering/index.htm) and downloaded the free publication Use of contractors: A joint responsibility (www.hse.gov.uk/pubs/indg368.pdf);
   - walked around all the areas where he and contractors may go, noting things that might pose a risk, and taking into account both HSE’s guidance and those jobs that he or contractors may be required to do;
   - talked through the issues with the safety representative, with supervisors and other members of staff to learn from their detailed knowledge of particular jobs and areas; and
   - looked at the accident book to get information on past problems.

2 The fitter then wrote down who could be harmed by the hazards and how.

3 For each hazard, the fitter wrote down what was already being done to manage these, taking HSE’s guidance into account. Where he did not consider existing controls good enough, he wrote down what else needed to be done to control the risk.

4 The fitter discussed the findings with the safety representative, with supervisors and with the managing director. He gave copies of the risk assessment to them, and pinned up a copy on the notice board. Then he put the findings of the risk assessment into practice. When each action was completed he ticked if off and recorded the date.

5 The fitter decided to review and update the assessment at least once a year, or at any time when major changes to the workplace occurred, or when any out-of-the-ordinary jobs needed to be done.

Important reminder

This example risk assessment shows the kind of approach a small business might take. Use it as a guide to think through some of the hazards in your business and the steps you need to take to control the risks. Please note that it is not a generic risk assessment that you can just put your company name on and adopt wholesale without any thought. This would not satisfy the law – and would not be effective in protecting people.

Every business is different – you need to think through the hazards and controls required in your business for yourself.
### Unfamiliarity with the site and/or uncertainty about the job

- Contractors may suffer injuries or ill health if they are unfamiliar with the hazards on site, such as transport and machinery or presence of asbestos, or if they are uncertain about the best way to do a job.

- Most of the contractors used have been to the site before (much of the work contracted out is ‘repeat jobs’, on machinery maintenance, window cleaning etc) and are familiar with layout, significant risks of the job, how to control those risks etc.

- Fitter always works with company secretary and supervisor to:
  - decide the best time for contractors to be on site; and
  - allow time for staff to know that contractors will be on site and what job they’ll be doing.

- One-off jobs discussed with fitter and supervisor of the area affected, and key issues such as safe systems of work (eg isolation procedures, control of flammables etc), who will supply necessary kit (eg access equipment), and any necessary personal protective equipment, agreed before work begins.

- Contractors comply with company sign-in and sign-out procedures so staff know who is on site and where they are.

- Works manager does random checks on contractors on site to ensure, among other matters, they are working safely.

- Speak to all regular contractors to make them aware of this risk assessment and to check their awareness of health and safety issues on site. Also to check that they cascade health and safety information to staff who haven’t visited the site before.

- A company’s awareness and attitude to health and safety issues to be used as a criteria in the selection of new contractors.

- All new contractors to be briefed on health and safety arrangements on the site.

- Instruct supervisors to challenge contractors, and to inform fitter and senior managers as necessary, if they see contractors working in an unsafe way.

### Slips and trips

- Fitter and contractors may suffer injuries if they slip on spillages, or trip over objects, and fall.

- Generally good housekeeping (eg procedures for oil spillages in place and adhered to).

- Floors generally in good condition.

- Good lighting throughout.

- Pallets etc stored in designated area.

- Staff wear safety shoes with a good grip.

- No further action required at present.
<table>
<thead>
<tr>
<th>What are the hazards?</th>
<th>Who might be harmed and how?</th>
<th>What are you already doing?</th>
<th>What further action is necessary?</th>
<th>Action by whom?</th>
<th>Action by when?</th>
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| **Workplace transport** | Fitter and contractors may suffer very serious injuries, such as fractures and internal damage, if they are struck by a vehicle such as a lorry or a lift truck. | ■ Good pedestrian/vehicle segregation measures on site, eg separate door for pedestrians to factory, marked walkways, railings were considered necessary, reversing policy for deliveries etc.  
■ All staff working outside, including contractors, wear hi-viz tabard.  
■ Contractors know that they must not drive any company vehicles, including lift trucks.  
■ Annual FLT safety inspections. | ■ Print off company transport safety rules and ensure contractor has a copy before job begins. | Fitter | 30/10/08 | 08/10/08 |
| **Moving heavy objects** | Fitter/contractors may be seriously injured if struck by falling heavy objects during, for example, the movement of heavy plant or machinery. | ■ All staff involved in any job requiring heavy plant or machinery to be moved get together beforehand to agree how the job is to be done safely, and the fitter (or supervisor, if the fitter is absent) makes sure that everyone understands what they should and should not do.  
■ Fitter trained to drive a lift truck.  
■ Fitter, and three other staff members, trained in safe slinging.  
■ Trained person always in charge of any lifting operation. | ■ One-day lifting and slinging course to be arranged to get others trained. | Fitter | 30/10/08 | Date set for 1/09 |
| **Sharpening tools** | Fitter and others nearby may suffer serious impact injuries if abrasive wheel fractures during use. | ■ Fitter trained to mount, and in the safe use of abrasive wheels, and has many years experience sharpening tools.  
■ Only trained staff allowed to change or use abrasive wheels. | ■ No further action at this stage. | | | |
| **Working at height** | Fitter and contractors may suffer severe, possibly fatal, injuries if they fall from any height, eg during machinery or LEV repair. | ■ All contractor jobs involving work at height discussed by fitter, contractor and other relevant staff and a safe system of work agreed before job begins.  
■ Access equipment (eg ladders, tower scaffold) kept in fitter’s workshop and inspected before use and stored safely after use.  
■ Fitter trained to use ladders and tower scaffold safely. | ■ Download free HSE guidance on work at height to check that all necessary measures are being taken (www.hse.gov.uk/falls/index.htm). | Fitter | 30/10/08 | 30/10/08 |
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<td><strong>Manual handling</strong></td>
<td>Fitter and contractors may suffer back pain or pain elsewhere from handling heavy and/or bulky objects.</td>
<td>■ Manual handling aids – lift truck, porters trolley, wheelbarrow etc – available.  ■ Fitter trained in safe manual handling.  ■ Contractors told to ensure their staff follow safe manual handling techniques.  ■ For jobs involving difficult manual handling, eg some machinery repairs, fitter, contractor and relevant others discuss beforehand and agree a safe system of work.</td>
<td>■ No further action at this stage.</td>
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<td><strong>Noise</strong></td>
<td>Fitter/contractors may suffer discomfort and potential hearing damage if working in noisy areas or using noisy equipment (eg angle grinders).</td>
<td>■ If possible, jobs in production areas done when the presses are not in use.  ■ Fitter has ear defenders and knows how to use them effectively and maintain them properly.  ■ Contractors instructed to wear suitable hearing protection when the job exposes them to loud noise.  ■ Maintenance machinery, eg drills, angle grinders, maintained to ensure they run as quietly as is possible.</td>
<td>■ No further action at this stage.</td>
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<td><strong>Electricity</strong></td>
<td>Fitter/contractors may suffer shock and burns injuries from faulty electrical equipment or installation.</td>
<td>■ Fitter, contractors and relevant others discuss electrical safety before each job begins to ensure that relevant machinery, circuits etc are isolated and locked off throughout the job.  ■ Contractors told to inspect all electrical appliances pre-use and not to bring any equipment on site where condition of cables, switches etc give rise to concern.  ■ Electrical installation and all equipment (including machinery in fitter’s workshop) is inspected to a planned schedule.</td>
<td>■ No further action at this stage.</td>
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<td><strong>Machinery</strong></td>
<td>Fitter and others may suffer serious injury from unguarded moving parts of machinery.</td>
<td>■ All dangerous parts of machinery guarded to manufacturers’ standards.  ■ Machinery guards inspected every month and maintained in good condition.  ■ All new machinery checked before first use to ensure they have the CE standard mark, a ‘Declaration of Conformity’ and there are no obvious accessible dangerous moving parts, or siting of the machine does not cause additional hazards, eg feed tables, take-off bins etc.  ■ Fitter (who is trained to set tools and do daily checks of power press guards) checks that setters on the shopfloor do daily checks of power press guards.</td>
<td>■ No further action at this stage.</td>
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| Confined spaces           | Fitter/contractors may suffer serious, possibly fatal, injuries if trapped in a confined space. | ■ No confined space working unless the job can’t otherwise be done (eg the degreasing plant is cleaned by the fitter from the outside, using long-handled tools, so avoiding entry to the plant).  
■ All jobs, whether done by fitter or contractor, that involve confined space working are risk assessed beforehand and the necessary control measures put in place, eg at least two-man working, rescue plan agreed etc. | ■ Download free HSE guidance on work in confined spaces to check that current control measures are sufficient (www.hse.gov.uk/pubns/indg258.pdf) and make sure contractors doing confined space work are aware of this guidance. | Fitter          | 30/10/08        | 30/10/08|
| Asbestos                  | Fitter, contractors and others may be exposed to asbestos fibres, risking serious lung disease, if fibres released (eg through maintenance work) into air and inhaled. | ■ Building surveyed for asbestos and asbestos-containing materials (ACMs) found in some insulating boards. As these were in good condition and in places unlikely to be damaged or disturbed, they were left in place.  
■ Insulating boards clearly marked ‘danger, asbestos, do not disturb’ and ‘report any accidental damage immediately’.  
■ Fitter checks condition of insulating boards every two months. | ■ No further action at this stage.                                                                                                                                           |                                                                                                           |                 |                 |        |
| Fire                      | Staff trapped could suffer fatal injury from smoke inhalation/burns.                       | ■ Fire risk assessment done as at www.communities.gov.uk/fire and necessary action taken.                                                                                                                                   | ■ No further action at this stage.                                                                                                                                           |                                                                                                           |                 |                 |        |

Assessment review date: 1/10/09