

Route Map Evaluation 1st Survey

Question 20. – Does the Route Map provide you with enough practical detail to address common problems with visiting and agency drivers that you may have?

Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	Unsure	<input type="checkbox"/>
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Please explain your answer

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Management Responsibilities

Question 21. - How much of the information on management responsibilities contained in Route Map is relevant to your organisation?

<http://www.hse.gov.uk/workplacetransport/management/index.htm>

Most of it	<input type="checkbox"/>	Around half	<input type="checkbox"/>	A little	<input type="checkbox"/>	None	<input type="checkbox"/>
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Please explain your answer

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Question 22. – Does the Route Map provide sufficient reference to legislation / guidance on managing workers?

Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	Unsure	<input type="checkbox"/>
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Please explain your answer

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Question 23. - How much of the information on communications contained in Route Map is relevant to your organisation?

<http://www.hse.gov.uk/workplacetransport/management/communication.htm>

Most of it	<input type="checkbox"/>	Around half	<input type="checkbox"/>	A little	<input type="checkbox"/>	None	<input type="checkbox"/>
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Please explain your answer

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Question 24. – Does the Route Map provide you with enough detail to address common communication problems that you may have e.g. with trade unions, suppliers or contractors?

Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	Unsure	<input type="checkbox"/>
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Please explain your answer

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General to Finish					
Question 25. – Has your organisation implemented anything contained in the Route Map?					
Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	Unsure	<input type="checkbox"/>
If 'Yes', what was this?					
Question 26. – If 'Yes' to Question 25, did the benefits outweigh the costs?					
Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	Unsure	<input type="checkbox"/>
Please explain your answer					
Question 27. – Do you still support the structure of the Route Map in light of what has been delivered i.e. the topic being broken down into the 4 main sections of Personnel, Site, Management and Vehicles?					
Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	Unsure	<input type="checkbox"/>
Please explain your answer					
Question 28. – Do you still support the Route Map approach in light of what has been delivered?					
Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	Unsure	<input type="checkbox"/>
Please explain your answer					
Question 29. – Is there anything else you think HSE could have done in their approach to developing the Route Map?					
Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	Unsure	<input type="checkbox"/>
Please explain your answer					

Route Map Evaluation 2nd Survey

Brief Explanation of Study

The Health and Safety Executive is looking at the effectiveness of the its Route Map for managing Workplace Transport health and safety. The Route Map is a web based tool which contains a range of information and links to help companies manage their Workplace Transport risks and it was launched in October 2007. A random sample of companies from across industry are being contacted to find out how useful they have found the Route Map to be. We would appreciate if you could take 20 minutes or so to complete this short questionnaire. It is best if you complete the form electronically and return it to davidjamieson@bomelconsult.com

Questions 1-5 are not applicable to the electronic survey.

Please go to Page 2 to start the survey (Background Information).

Pre-survey Questions			
Question 1. – Not applicable to the electronic survey.			
Yes	<input type="checkbox"/>	No	<input type="checkbox"/>
Question 2. – Not applicable to the electronic survey.			
Question 3. - Not applicable to the electronic survey.			
Yes	<input type="checkbox"/>	No	<input type="checkbox"/>
Question 4. – Not applicable to the electronic survey.			
Yes	<input type="checkbox"/>	No	<input type="checkbox"/>
Question 5. – Not applicable to the electronic survey.			
Yes	<input type="checkbox"/>	No	<input type="checkbox"/>

Route Map Evaluation 2nd Survey

Background Information

<p>Confidentiality: All responses provided will remain confidential and will be merged with other responses in order to assess trends. It will, therefore, not be possible to trace findings back to individuals or companies.</p>					
<p>Please provide some background information about yourself and your organisation.</p>					
<p>Please type in the shaded boxes or select an answer where indicated.</p>					
<p>Date:</p>					
Title:	Forename:	Surname:			
Organisation:					
Email address:	Telephone Number:		Size: Please select		
Role: Please select	If you have answered 'Other' to Role or Sector, please enter a category that best defines the role or sector that your organisation operates in.		Role (details of 'Other'):		
Sector: Please select			Sector (details of 'Other'):		
<p>Experience of managing/using workplace transport (choose one of the following):</p> <p>NOTE: <u>We are concerned with vehicles NOT on the public highway.</u></p> <p><u>Please check one box only.</u></p>					
Very experienced (e.g. large fleet of vehicles)	<input type="checkbox"/>	Moderate experience (e.g. small fleet and some occasional use vehicles)	<input type="checkbox"/>	Little experience (e.g. only occasional use of vehicles)	<input type="checkbox"/>

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Start of Survey – Please type in the shaded boxes and select only one check box per question.

Ease of Locating Information							
Question 6. – How did you locate the Route Map for the first time?							
Please Select							
Details of ‘Other’							
Question 7. – Was finding the Route Map for the first time:							
Very easy	<input type="checkbox"/>	Easy	<input type="checkbox"/>	Difficult	<input type="checkbox"/>	Very difficult	<input type="checkbox"/>
Please explain your answer							
Question 8. – How do you find navigation around the Route Map?							
Very easy	<input type="checkbox"/>	Easy	<input type="checkbox"/>	Difficult	<input type="checkbox"/>	Very difficult	<input type="checkbox"/>
Please explain your answer							
Question 9. – Are the contents and structure of the Route Map obvious from the opening pages?							
Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	Unsure	<input type="checkbox"/>		
Please explain your answer							

Quantity of Information									
Question 10. – How many of the issues that you need to address to manage your workplace transport risks does the Route Map address?									
All	<input type="checkbox"/>	Most	<input type="checkbox"/>	Some	<input type="checkbox"/>	Few	<input type="checkbox"/>	None	<input type="checkbox"/>
Please explain your answer									
Question 11. – Is there enough information on the common workplace transport issues that you have to deal with?									
Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	Unsure	<input type="checkbox"/>				
Please explain your answer									

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Quality of Information							
Question 12. – Worksite Layout: Do you feel that the Route Map provides adequate information to help you to deal with common work site layout issues?							
Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	Unsure	<input type="checkbox"/>	Not looked at Section	<input type="checkbox"/>
<i>Please explain your answer:</i>							
<i>In addition:</i>							
Was there enough information in this Section?							
What would you change to improve this Section?							
Question 13. – Vehicle Selection and Maintenance: Does the Route Map provide you with enough detail to address common vehicle selection and maintenance issues?							
Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	Unsure	<input type="checkbox"/>	Not looked at Section	<input type="checkbox"/>
<i>Please explain your answer:</i>							
<i>In addition:</i>							
Was there enough information in this Section?							
What would you change to improve this Section?							
Question 14. – Driver Competence: Does the route map adequately cover minimum standards of driver competence that could be used for benchmarking e.g. was the information useful to you to help with staff selection / training?							
Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	Unsure	<input type="checkbox"/>	Not looked at Section	<input type="checkbox"/>
<i>Please explain your answer:</i>							
<i>In addition:</i>							
Was there enough information in this Section?							
What would you change to improve this Section?							
Question 15. – Medical Fitness to Drive: Does the Route Map provide sufficient reference to specific details on medical standards for driving e.g. illnesses/medication that may affect a driver?							
Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	Unsure	<input type="checkbox"/>	Not looked at Section	<input type="checkbox"/>
<i>Please explain your answer:</i>							
<i>In addition:</i>							
Was there enough information in this Section?							
What would you change to improve this Section?							

Assessing the effectiveness of the Workplace Transport Route Map

This report describes a study to assess whether the workplace transport 'Route Map' hosted on the Health and Safety Executive web site (<http://www.hse.gov.uk/workplacetransport>) is an effective tool to help users manage workplace transport risks. The Health and Safety Executive wanted to assess whether the Route Map had fulfilled the needs of stakeholders as originally expressed in the Route Map public consultation and whether or not it currently provides a useful resource for industry.

Telephone interviews with a representative sample of the Route Map users were conducted and the findings revealed that the original consultees' expectations had been adequately met. Furthermore, users broadly found the tool to be useful, with results showing that the tool has the potential to enhance attitudes and act as a trigger for positive change in the management of workplace transport risk.

Recommendations include better marketing of the Route Map across industry, as well as various adjustments to enhance the user's experience of using the tool.

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