

RNIP Feedback Form

Date of Activity:

Duty Holder/Regulator:

For this interaction, the following points were noted:

Objectives agreed before the interaction	
Objectives met by the interaction	
Areas of Good Practice	
Areas for Improvement	

Highlight any issues, whereby the RNIP values/behaviours have been challenged. Where appropriate, identify agreed way forward to address issues. Alternatively, indicate whether existing issues have been resolved.

Existing Issues	
New Issues	

Regulator Representative

Duty-holder Representative

Values/Behaviours:

Responsive, well-Informed and innovative

- Listen first, be constructive and flexible.
- Seek to be well informed of the concerns and perspectives of other parties.
- Share information strategically.
- Seek to learn from past experience and to innovate.
- Operate such that there are "no surprises" for regulated and Regulator

Balanced and Proportionate

- All parties will act professionally, recognising the other parties' perspectives and responsibilities.
- Make judgements and take action in a manner which is judged proportionate.
- Require information and data only that is necessary to make the judgement.
- Submit comprehensive and convincing cases.

Consistent and transparent

- Be consistent in the advice tendered, judgements and decisions made, where the situations are comparable.
- All parties honour commitments when expectations have been aligned and agreed with relevant staff.
- Share with the other party the rationale for decisions and advice.
- Share information promptly and fully.
- Be open about the regulatory approach and decisions.
- Agree who will speak/lead for each party on specific topics or projects.

Timely

- Engage early to discuss the issues, requirements and significant assumptions.
- Realistically assess the work involved with production or assessment of documentation and produce good quality reports.
- Where changes to plans are necessary, alert all parties and share context promptly.
- Record unambiguously what needs to be done, by whom, and the intended delivery date.