

Emmie Galilee
Stakeholder Liaison
Better Backs Campaign
Health and Safety Executive
Rose Court
2 Southwark Bridge
London SE1 9HS

date: 27 September 2007

Dear Emmie

RPS Group plc is delighted to support this year's Better Backs campaign which aims to reduce the incidence and impact of back pain and upper limb disorders caused or made worse by work and to reduce the number of working days lost to these causes.

We have set ourselves the following goals with view to tackling back pain and upper limb disorders in our work place:

- **goal 1: Increase the number of one on one assessments; aimed at better identification of potential problems**
- **goal 2: Reduce the number of manual handling incidents**

We plan to achieve our goals by taking the following actions:

- ***action 1: Train up more assessors to carry out one on one assessments***
- ***action 2: Re-enforcement of manual handling procedures and***
- ***etc: Increased auditing of activities on site***

RPS Group plc is committed to working with HSE and the Local Authorities on this issue - together we can make a real difference.

Yours sincerely

Jan Robertson-Lewis
Group Compliance Manager