

Emmie Galilee  
Stakeholder Liaison  
Better Backs Campaign  
Health and Safety Executive  
Rose Court  
2 Southwark Bridge  
London SE1 9HS

19<sup>th</sup> June 2008

Dear Emmie

**The National Back Pain Helpline** is delighted to support this year's Better Backs campaign which aims to reduce the incidence and impact of back pain and upper limb disorders caused or made worse by work and to reduce the number of working days lost to these causes.

We have set ourselves the following goals with view to tackling back pain and upper limb disorders in our work place:

- **Provide an unrivalled telephone helpline and telephone consultation service for people suffering with and at risk of back pain and upper limb disorders.**
- **Offering an effective multidisciplinary approach with regard to the information and advice we provide.**
- **Offering an MRI and x-ray reporting service from one of the countries top musculoskeletal radiologists.**

We plan to achieve our goals by taking the following actions:

- **Organising extra in house training for our helpline advisors in addition to the fact that they are all qualified experienced health care professionals specialising in back pain and musculoskeletal disorders (physiotherapist, osteopaths, medics).**
- **Fostering an inclusive and interactive approach amongst our multidisciplinary team and encouraging this philosophy amongst the wider general medical and health care community in the UK.**
- **Inclusion of consultant radiologist Dr Sajid Butt, of The Royal National Orthopaedic Hospital (Stanmore) into our multidisciplinary team.**

**The National Back Pain Helpline** is committed to working with HSE and the Local Authorities on this issue - together we can make a real difference.

Yours sincerely

*James Marro*

**CEO**

**The National Back Pain Helpline**  
**[www.nationalbackpainhelpline.co.uk](http://www.nationalbackpainhelpline.co.uk)**  
**0844 445 77 99**