

Emmie Galilee  
Stakeholder Liaison  
Better Backs Campaign  
Health and Safety Executive  
Rose Court  
2 Southwark Bridge  
London SE1 9HS

06 November 2007

Dear Emmie

*Kenneth Hayton Removals* is delighted to support this year's Better Backs campaign which aims to reduce the incidence and impact of back pain and upper limb disorders caused or made worse by work and to reduce the number of working days lost to these causes.

We have set ourselves the following goals with view to tackling back pain and upper limb disorders in our work place:

- **To provide up to date training**
- **To improve working practices**

We plan to achieve our goals by taking the following actions:

- *Improving training methods with up to date information*
- *Review working procedures*
- *Update risk assessments*

*Kenneth Haytom Removals* is committed to working with HSE and the Local Authorities on this issue - together we can make a real difference.

Yours sincerely

Ewan Q. Fraser  
Health & Safety Manager