

Emmie Galilee  
Stakeholder Liaison  
Better Backs Campaign  
Health and Safety Executive  
Rose Court  
2 Southwark Bridge  
London SE1 9HS

date: 21<sup>st</sup> January 2008

Dear Emmie

*Falkirk Council, Commercial Services* is delighted to support this year's Better Backs campaign which aims to reduce the incidence and impact of back pain and upper limb disorders caused or made worse by work and to reduce the number of working days lost to these causes.

We have set ourselves the following goals with view to tackling back pain and upper limb disorders in our work place:

- **Continue to raise awareness of musculoskeletal and upper limb disorders within the workplace.**
- **Consult with and distribute the 'Better Backs campaign pack' to our employee safety representatives.**
- **Display Better Backs literature throughout our depots.**
- **Reduce the amount of year on year days lost from manual handling accidents.**

We plan to achieve our goals by taking the following actions:

- **Promote safe manual handling techniques through toolbox talks.**
- **Maintain our programme of refresher manual handling training for employees identified as having a manual handling accident.**
- **With guidance from our Occupational Health unit continue our policy of phased return to work for employees off work from a musculoskeletal or upper limb disorder**

*Falkirk Council, Commercial Services* is committed to working with HSE and the Local Authorities on this issue - together we can make a real difference.

Yours sincerely



Stuart Ritchie  
*Director of Corporate & Commercial Services*