

Emmie Galilee
Stakeholder Liaison
Better Backs Campaign
Health and Safety Executive
Rose Court
2 Southwark Bridge
London SE1 9HS

date: 19.2.2008

Dear Emmie

Exemplar Health Care is delighted to support this year's Better Backs campaign which aims to reduce the incidence and impact of back pain and upper limb disorders caused or made worse by work and to reduce the number of working days lost to these causes.

We have set ourselves the following goals with view to tackling back pain and upper limb disorders in our work place:

- **Increase awareness to all employees.**
- **Reduce accidents within the company**
- **Improve work attendance levels**

We plan to achieve our goals by taking the following actions:

- ***Manual Handling training for all employees before they commence work***
- ***Analysis of accidents & injuries due to manual handling***
- ***Risk assessments for all manual handling tasks***
- ***Introduction of a Health & wellbeing campaign***

Exemplar Health Care is committed to working with HSE and the Local Authorities on this issue - together we can make a real difference.

Yours sincerely

Susan Cunningham-Operations Support Services Manager
Sharon Penn- Hotel Services Advisor