



Mr M J Walters
Backs! 2005 Stakeholder Liaison
Health & Safety Executive
International House
Dover Place
ASHFORD, Kent
TN23 1HU

Your ref
Backs! 2005

Our ref

Date
12th May 2005

Contact
Tel 01273-663322
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Dear Mr Walters

I am writing this letter to show that Southern Water fully supports the Backs! 2005 campaign.

Southern Water is taking the following action as part of Backs! 2005:

- ***Refresher training in Manual Handling including use of our company specific training video;***
- ***Re-emphasising use of purpose designed tools to aid lifting of manhole;***
- ***Providing USE with our Southern Water "Manual Handling" video to be used on your web as part of the national initiative.***

It is anticipated that the above actions will result in further improvements in our workplace that include:

- A reminder to staff of their correct lifting techniques training, including use of specially targeted lifting aids;
- A reduction in time lost due to back strain in company;

In particular, we hope that using your web-site to host our practical training video, will assist other companies and organisations to achieve similar goals.

Southern Water is committed to working with the HSE and Local Authorities to help reduce back pain and the resulting impact on individuals, their families and their employers .

Yours sincerely

A handwritten signature in black ink, appearing to read 'John Corden', written over a horizontal line.

John Corden
Head of Health, Safety and Resilience

HEALTH & SAFETY EXECUTIVE