

Mr M J Walters
Backs! 2005 Stakeholder Liaison
Health & Safety Executive
East & South East Division
International House, Dover Place
ASHFORD,
Kent, TN23 1HU

Date: 07/06/2005

Dear Mr Walters

I am writing this letter to show that RHM fully supports the Backs! 2005 campaign.

RHM are taking the following action as part of Backs! 2005:

- Nationwide awareness campaign for the UK companies
- Agreement with HSE on a National inspection programme of poorer performing sites within RHM
- Detailed site-by-site improvement plans to reduce musculoskeletal injuries

It is anticipated that the above action(s) will bring about the following improvements in the workplace:

- A 10% improvement in manual handling injuries within the Group from a Rate of 34.9 per 1000 employees in 2004/5 through improved risk assessments and associated reduction in manual handling risks
- Improved rehabilitation of personnel with back injuries and faster routes back to work
- Improved awareness of back pain amongst the workforce

RHM are committed to working with the Health & Safety Executive and Local Authorities to help reduce in the long term, the terrific cost to industry and society of back pain and other musculoskeletal disorders (MSDs) in the workplace.

Yours sincerely

Barbara Harrison
Head Health, Safety and Environment