

Mr M J Walters
Backs! 2005 Stakeholder Liaison
Health & Safety Executive
East & South East Division
International House
Dover Place
ASHFORD, Kent
TN23 1HU

Date: 19th May 2005

Dear Mr Walters

I am writing this letter to show that Plane Handling Ltd fully supports the Backs! 2005 campaign.

Plane Handling Ltd are taking the following action as part of Backs! 2005:

- An in house campaign to promote the Backs Initiative
A review of Manual Handling training in the workplace
- An ongoing project to introduce a company to manage MSD's

It is anticipated that the above action(s) will bring about the following improvements in the workplace:

- An increased awareness of how to avoid MSD's
Improve our in house training and revitalise the way it is delivered
- Reduce the waiting time for sufferers of MSD's and get staff back to work quicker, reducing physical and physiological suffering.

Plane Handling Ltd are committed to working with the Health & Safety Executive and Local Authorities to help reduce in the long term, the terrific cost to industry and society of back pain and other musculo-skeletal disorders (MSDs) in the workplace.

Yours sincerely



Tim Willett
General Manager
Airside Operations