



## BRITISH AIRWAYS

British Airways plc  
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Mr M J Walters  
Backs! 2005 Stakeholder Liaison  
Health & Safety Executive  
East & South East Division  
International House  
Dover Place  
ASHFORD, Kent  
TN23 1HU

16<sup>th</sup> May 2005

Dear Mr Walters

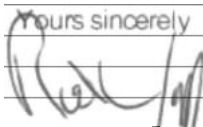
Thank you for the opportunity to take part in Backs 2005, a campaign that British Airways fully supports.

In addition to our on-going focus on manual handling related injuries, as part of Backs! 2005 we are focussing on the following actions:

- **Comprehensive review of our activities in the work area most affected by manual handling injuries**
- **Implementing an action plan with overseas airports to eliminate overweight passenger bags**  
**Providing a focussed staff communications campaign to reinforce safe handling message**
- **Supporting the LHR wide Backs! 2005 campaign**

I am confident that the above actions will compliment our existing work and help us to reduce the number of manual handling related injuries and associated days lost and help deliver a substantial reduction in RIDDOR reportable injuries.

British Airways is committed to continuing to work with the Health & Safety Executive and Local Authorities to help reduce the number of MSD related injuries sustained in the workplace

Yours sincerely  


Rod Young  
Head of Safety



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