

Mr M J Walters  
Backs! 2005 Stakeholder Liaison  
Health & safety Executive  
East & South East Division  
International House  
Dover Place  
ASHFORD, Kent  
TN23 1HU

6th June 05

Dear Mr Walters

I am writing this letter to show that American Airlines fully supports the Backs!  
Campaign.

American Airlines are taking the following action as part of Backs 2005:

- We have worked with a manufacturer and the BAA over a several years to get bag lifters into Terminal 3. Initially this was driven by us but BAA have now fitted a lifter into belt 5 and I will be promoting the use of this equipment with our offload teams.
- I will be reviewing MSI injuries for trends
- We will be focussing on in-operative in-plane systems – this is mainly a problem with aircraft from the airline we handle.

It is anticipated that the above actions will bring about a reduction of MSIs in the workplace.

American Airlines are committed to working with the Health & safety Executive and Local Authorities to help reduce in the long term, the terrific cost to industry and society of back pain and other musculo-skeletal disorders (MSDs) in the workplace

Yours sincerely



Michael Budd  
Safety, Health & Environment Co-ordinator