



Mr M J Walters
Backs! 2005 Stakeholder Liaison
Health & Safety Executive
East & South East Division
International House
Dover Place
ASHFORD, Kent
TN23 1HU

Date: 5 June 2005

Dear Mr Walters

I am writing this letter to show that Alitalia fully supports the Backs! 2005 campaign.

Alitalia are taking the following action as part of Backs! 2005:

- In 2004 Alitalia subscribed to membership of the British Safety Council (BSC).
- July 2004 - Ramp Trainer attended Train the Trainer course for Manual Handling.
- 2005 Personal Protective Equipment (PPE) reviewed, including back support belt.
- H&S proposals for 2005 include advanced training for H&S Manager and Ramp Trainer.
- By June 2005 manual handling courses to be run on mobility of impaired passengers by St. John's Ambulance.
- Specialist equipment developed and supplied for manoeuvring of heavy and awkward loads. This includes roller-tortoise for inside aircraft hold and lifting trolley.

It is anticipated that the above action(s) will bring about the following improvements in the workplace:

- BSC to visit on site and carry out H&S audits as well as review codes of Practice.
- Enhance training standards and employee awareness.
- Provide effective PPE.
- Monitor closely back related injuries which will be discussed at the monthly H&S forum.

Alitalia are committed to working with the Health & Safety Executive and Local Authorities to help reduce in the long term, the terrific cost to industry and society of back pain and other musculo-skeletal disorders (MSDs) in the workplace.

Yours sincerely

Gary Walker
Station Manager