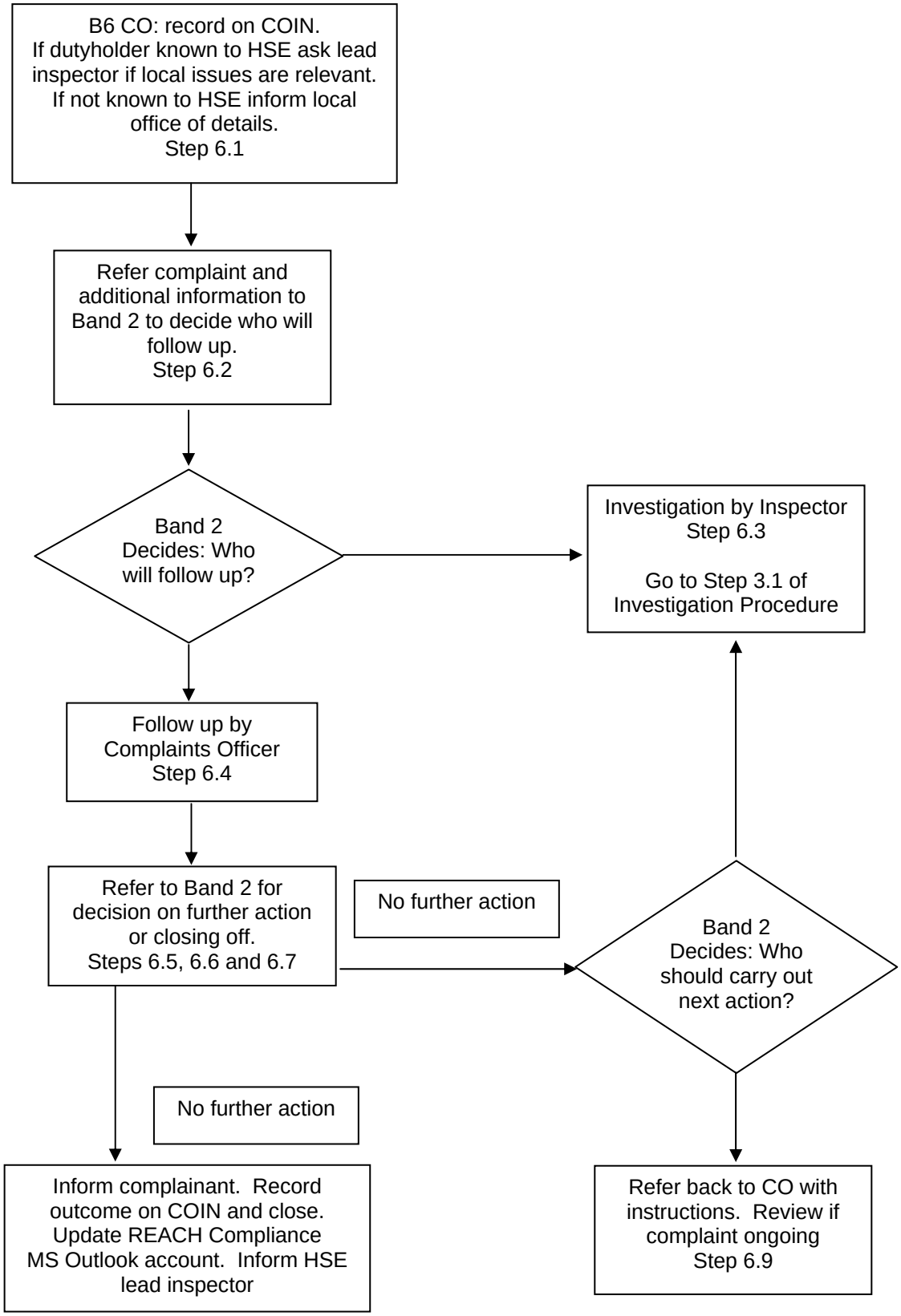
Complaints procedure flow chart

Stage 6 - Follow up Complaint (REACH Only)