

LAs and HSE Working Together in Partnership

The Fit for work, fit for life, fit for tomorrow (Fit3) strategic programme has been designed to deliver HSC/E's PSA target to improve health and safety outcomes, achieving by 2007/08, against a baseline of 2004/05:

- A 3% reduction in the incidence rate of work related fatal and major injuries;
- A 6% reduction in the incidence rate of cases of work related ill health;
- A 9% reduction in the incidence rate of days lost due to work related injuries and ill health.

Each programme has analysed the statistical data available to determine the areas of business where there is the largest amount of case generation and therefore the greatest scope for incidence reduction. A suite of interventions has been designed which collectively should deliver the required target contribution to achieve each element of the PSA target. This has drawn on practitioner input from both HSE and LAs provided by means of a network of delivery partners who 'buddy' each programme, at both programme and project design level and by contribution to the governance through membership of programme boards.

This proposed project portfolio was discussed and agreed at a meeting of HSE programme teams and delivery partners from both FOD and LA's on 14-15 September. A significant amount of case generation lies within the LA enforced sector and thus targeted LA involvement is crucial to the success of the programme. LA involvement in what will be new areas of work for some is requested, including intervention on stress in the financial services sector; and on skin disease in food preparation, hair and beauty and floristry. HSE will provide the briefing and training support required.

Projects for which LA contribution is requested were collated and discussed at a meeting of FOD LA Partnership Managers on 21 September in Ashford. Some of these build on the apparent early success of existing partnership work including Backs! 2005 and Moving Goods Safely in London.

Following the Ashford meeting, it was agreed that a summary of all the requested contributions would be drafted for discussion between the partnership managers and their regional LA associations. This is attached at Annex A. It is provided to Partnership Managers for discussion with regional LA Associations in the near future.

Importantly, this document makes clear how LAs are being asked to contribute. It will allow for LAs to plan the broad priorities for 2006/07.

The next steps are for agreement to be reached between individual LAs and partnership managers as to the contribution they are able to commit to in 2006/07. It is anticipated that these contributions will vary regionally with the spread of business activity and the impact this has on local health and safety priorities. For example, we can anticipate the need for more interventions in logistics/warehousing to tackle workplace transport risk in central England where many of the distribution hubs are located. Other businesses are more evenly spread with the size of the local population.

It is proposed that these commitments will be recorded in delivery plans formulated between now and December, along with the mechanism for recording and reporting progress and outcomes. LAs are already using topic-based inspection and IRF forms in common with FOD, and it is hoped that this data can be entered onto a central database by April 2006.

Once agreed, the overall LA contribution will be calculated for programme management purposes and to ensure there are no major resourcing gaps. This will be discussed at the December meeting of the LA partnership managers in Edinburgh.

This paper contains a summary of project work for the “Fit for Work, Fit for Life, Fit for Tomorrow” (Fit3) Strategic Programme for which Local Authority (LA) contributions to are requested.

Portfolio of Fit3 projects with LA contribution

This document sets out early information on projects aimed at delivering reductions in accidents, ill health and sickness absence resulting from work activities. The projects define how local authority health and safety practitioners can make the most effective contribution to incidence reduction by working in partnership and contributing to the Health and Safety Commission's/Executive's targets. Fit3 is a three year programme that sets out the planned activities of the HSE and its delivery partners that are needed to achieve these targets.

The design of these projects has included input from LA staff through LACORS. The projects described in these notes are those where LAs currently have responsibility or influence - either by allocation of premises through the enforcing authority regulations or more significantly because the projects will deliver greater outcomes by close collaboration of HSE's and LAs' practitioners in partnership eg interventions on transport risks where premises based interventions are more difficult.

HSE has identified a number of initiatives where early warning of the projects is important - both for regulators and the sectors involved. The proposed timing for these initiatives are included in the timetable of major initiatives. The timetable also provides a diagrammatic representation of the range of projects planned throughout the year.

Work in partnership with HSE

The projects identified in the “Summary of Fit3 Projects for Local Authorities” are areas of work that LAs could complete independently of HSE, as well as projects that are dependent on effective joint working between HSE and other partners. LAs are asked to consider the projects in this portfolio, and agree what contribution they are able to make given the local priorities within their LA, County or Region. LAs are also encouraged to enter a dialogue with their local HSE office, and the HSE Partnership Managers to make sure opportunities for delivering this work in partnership are identified.

Timetable - delivery of projects

NB During Feb and March 2005 roadshows are planned to brief LA practitioners on the projects.

April - June 06	July - September 06	October - December 06	January - March 07
Slips & trips Watch Your Step enforcement follow up work			
Slips & trips – targeted inspection and investigation supported by a question set, publicity, web-based guidance and self assessment tools throughout 2006/07			
Slips & trips – LAPS Enabling work to brief LA practitioners via workshops and roadshows			
Falls from Height Campaign			
Falls from Height We are developing with our Local Authority Delivery Partner a small portfolio of LA based interventions for which we are seeking 70 (urban) LA partners to work with us who can commit up to 0.5 staff year in 2006/07 and 2007/08. Training and support (including bespoke communication material) are offered.			
Workplace Transport - targeted inspection and investigation supported by a question set, publicity, web-based guidance and self assessment tools throughout 2006/07			
Contact Dermatitis Campaign – training for EHOs, combined with asthma and asbestos (see below).	Contact Dermatitis Campaign – concentrated awareness raising activity in hairdressers, those involved in food preparation and cleaners, including targeted publicity and field work using inspection packs from Nov 06		
Contact Dermatitis Campaign – Central intervention with major hotel/food operators followed by limited inspection initiative in 2007/08			
Occupational asthma - Awareness days for motor vehicle repair and sales sector with follow up enforcement visits to non-attendees			
Occupational asthma in food preparation, including craft bakeries - training for EHOs (to July)	Occupational asthma in craft bakeries - intervention work from September 2006 to September 2007		
Asbestos duty to manage. EHO training and publicity campaign activity	Asbestos duty to manage. Roadshow events to support new control of asbestos regulations from Oct 06		

Asbestos duty to manage issue to be explored at all visits where person with duty is present. From Oct 2006.			
Stress in financial services sector – phase 1 contact with CEs	Stress in financial services sector – HR managers attend workshops July 06 phase 2 contact with CEs	Stress in financial services sector – HR managers attend workshops October 06	Stress in financial services sector
		Moving Goods Safely 2 – operational delivery from November 2006 into first and second quarters of 2007/08 year	
	Backs 2006 - briefing	Backs 2006 – operational delivery from October for 4 weeks	Backs 2006 Follow up work
Royal Mail Letters UK – health & safety management system inspection. Third year of joint visits with LA partners throughout year. The nature and content of LA contribution to be agreed locally between LAs and partnership managers.			

Summary of Fit3 Projects for Local Authorities

Project	Overview
Slips and Trips - Watch Your Step Follow Up	Follow up work and enforcement following 2005 Campaign. Follow up to focus on large and medium employers in transport, retail and hotels and catering
Slips and Trips - targeted interventions	Programme targeted inspection and investigation - main targets are retail, warehousing and care homes.
Slips and Trips - Lead Authority Partnership Scheme	Work with Las as part of LAPS. Project that increases the influence of Lead Authorities on management of slips and trips by these multi-site employers
Falls from Height Campaign	One of 2 major campaigns during the year. Designed to target falls from height across all relevant businesses during May 2006.
Workplace Transport	Targeted interventions – inspection and investigation supported by a question set, publicity, web-based guidance and self assessment tools
Contact Dermatitis Campaign	Campaign focusing on reduction in contact dermatitis in hairdressing, food preparation, and cleaners. Project includes initiatives with suppliers, trade associations and training providers, a targeted awareness raising campaign and interventions to achieve sustained behaviour change - particularly focusing of use of gloves.
Occupational Asthma – Flour Dust - Food preparation including craft bakeries	Project aiming to reduce incidence of asthma in food preparation involving the use of flour. Supported by inspection and enforcement pack, and significant input by HSE Occupational Health and Medical Teams

Cancer – asbestos	Project focusing on the duty to manage asbestos in LA enforced premises. Duty to manage issue to be raised in all EHO/ TO visits where duty holder is present. Project will also focus on property maintenance workers through a partnership network.
Stress	The stress programme is targeted those business areas that have the highest incidence of occupational stress. HSE and LAs will jointly need to target 1800 organisations through central interventions and subsequent support on the stress management standards, including about 100 in the LA enforced financial services sector.
Backs 2006	Second major campaign. Targeted inspection and communications campaign during October - will continue to promote lifting aids and injury reduction, but will also evolve to include managing sickness absence
Cross cutting campaign - Moving goods safety	Partnerships project aimed at workplace transport, slips and trips, falls and MSDs across goods supply chains and at a defined group of premises involved in the movement of goods. Inspectors and EHOs will determine the right mix of these topics at each stage in the logistics chain and at the premises they visit. Precise details will be worked out in due course, but likely areas of interest include road haulage and warehousing, internet and catalogue based delivery, white goods delivery etc, food and drinks delivery and construction-related delivery (including builders merchants).
Cross cutting work - Royal Mail Intervention	Management Systems Inspection Project. Joint visits between HSE and LA inspectors
Large Organisation Partnership Pilot	The pilot is part of the Engaging Large Organisations Project, which aims to engage more effectively with large organisations; it is intended to begin the process, through the development of current good practice, of finding the most effective approaches to engagement.

Slips and Trips

Rationale

HSE statistics show pedestrian slipping and tripping to be the single most common cause of injuries in UK workplaces. Each year over 8,500 major injuries (37% of the total) and over 26,000 (20% of the total) over 3-day work absence injuries are caused by slipping or tripping. In the Local Authority (LA) enforced sector, slips and trips account for more than 42% of major injuries and 23% of over three day injuries to employees. Additionally, slips and trips are often the initiators of accidents attributed to other causes, such as some machinery accidents, scaldings and falls from height. A recent sample study showed slips and trips to be the initiator of 34% of falls from height accidents. Occupational accidents formally classified as slips and trips cost the UK economy about £800 million each year and employers over £500 million.

Local authority partnership is critical because LAs are responsible for several target sectors including: retail; warehousing; and care homes. A continued programme of LA interventions on slips and trips in these sectors is vital to promote and secure effective slips and trips management. The Slip and Trips Programme Team are looking to strengthen dialogue and relationships with LAs with an expectation that LAs will have a stronger influence over the direction of the programme, and maintain their current role of raising the profile of enforcement. It is estimated that approximately 50 staff years will be needed to achieve sufficient impact.

The proposals for work in 2006 are:

Slips and Trips - Watch Your Step Follow Up

Background

The aim of the project is to promote the vision to duty holders and regulators that slips and trips should be treated seriously and in proportion to the injuries and losses that they cause. The project involves a nationally coordinated inspection and education campaign

Rationale

Pedestrian slipping and tripping is the single most common cause of injuries in UK workplaces. In LA enforce sectors slips and trips account for 42% of all reported major injuries

Contribution and resources

The follow up activity for the 2005 campaign is expected to require an equivalent level of input to the 2005 campaign. In HSE the expectation is that 12 staff years will be allocated to the follow up work. At this stage it is not known the level of participation by LAs in the 2005 campaign, but given the significant contribution to Backs 2005 a similar contribution to this major campaign is anticipated. Given LA expertise in this area, this is the sort of campaign that all LAs should be able to make some contribution.

Slips and Trips - targeted interventions

Background

This works links to the topic based inspection approach. Topic based inspection training was rolled out to LAs with an ongoing expectation that service plans would weight activity towards a number of hazards and allocate resources accordingly.

Contribution and resources

The topic based approach applies to both planned and reactive interventions using high level targeting to select which sites to inspect based on process risk, or which injuries and complaints to investigate. Targeting is also applied by LA inspectors during other interventions by focusing on hazards identified at that time. The roadshows and practical capability workshops that are continuing to run are intended to promote this.

To ensure that we are using the right interventions for the industry HSE is examining the injury statistics relating to care assistance and slips and trips in more detail. Once the most appropriate target areas have been identified, more detail will be provided. Work is likely to involve workshops for managers of care homes and seminars for estate and facilities managers.

Slips and Trips - Lead Authority Partnership Scheme

Contribution

We hope that Lead Authorities will apply their skills through LAPS. The joint LA and partner company event was intended to allow that influence to include appropriate activity on slips and trips. As part of this work we are asking LAs and their partner companies to report on the joint work that has been done and that has been or can be deployed across the whole of these multi-site partner organisations. The current evaluation process will largely determine whether further involvement with LAPS authorities and organisations in this way is the most effective use of resources.

Falls from height campaign

Background

Falls are the biggest killer in the workplace and one of the most significant causes of major injury (c4000 pa). About one third of these injuries are the result of falls from ladders and stepladders which are the commonest bits of access equipment in virtually all workplaces. We estimate that about a quarter of fatal and major fall from height injuries are reported annually in the LA enforced sector.

Rationale

HSE is addressing the causes of ladder accidents in two complementary ways: challenging the use of unsafe, badly maintained equipment; and making duty holders and employers aware of safer ways of working and safer kit. These approaches are equally applicable in the LA enforced sector and working with LA partners we would hope to be able to encourage new and innovative ways of tackling this problem.

Contribution and resources

We are developing with our Local Authority Delivery Partner a small portfolio of LA based interventions for which we are seeking 70 (urban) LA partners to work with us who can

commit up to 0.5 staff year in 2006/07 and 2007/08. Training and support (including bespoke communication material) are offered.

Workplace Transport

Background

Statistical analysis has identified that people being run over by workplace vehicles resulted in 8350 fatal and other reportable injuries between 2001 and 2004. Two thirds of these incidents are in Service Industries. Almost 20% are attributable to 32 companies - Royal Mail (potential for link with ongoing Royal Mail project) Delivery/Logistics, Supermarkets, Food Industry, Car Manufacturing and Bakeries. Though these industries will provide the first strike target, the scope is actually wider than this and includes other industries (eg MVR and Public Services) where a joint approach with other programmes might be particularly useful

Rationale

This project will provide a major contribution to the target of 10% reduction in total major, fatals and over 3 days by 2010.

The first line of targets for the project are:

- (1) The 32 organisations that contribute 17% (473) of the reportable injuries.
- (2) The remaining industries identified as targets contribute 2310 reportable injuries a year
- (3) A further contribution will be made by other target industries which can be identified on a regional basis

Contribution and resources

The project will increase industry awareness and promote and enable industry self-assessment. It will provide more detailed technical guidance for HSE and LA inspectors than has previously been available. Inspectors will carry out an assessment of actual practice in workplace transport matters against company policy and procedures and present to the company a visual assessment grid/chart for comparative rankings of compliance or otherwise. This can be linked to the existing IRF system of scoring for consistency in enforcement.

The extent of the effect of the project will be amplified by using a dedicated website – a virtual centre of excellence – together with publicity and encouragement to self assess in advance of or instead of an inspection visit, to change behaviour in industry and workers. All contributing information to be free on HSE website.

Detailed targeting information will be provided to regions and local authorities to enable joint working and links with other programmes/projects (eg. Large Organisations Project/LAPS) through HSE Stats and the BOMEL Accident Data Tool.

CDTU/Sector/SU developing package for piloting in 2005/6 to be delivered by FOD/LA in 2006/7 and 2007/8

Briefing for FOD/LA inspectors could be delivered through Partnership Teams in regions, via the extranet (whichever is most appropriate)

All LA's have signed up to topic-based inspection and this should be reflected in their service plans and will apply to both planned and reactive interventions. This project will be relevant in this context. .

Contact Dermatitis Campaign

Background

The Contact Dermatitis Project aims to reduce occupational contact dermatitis by 10% by 2008 - this equates to preventing 840 new cases of dermatitis. The campaign targets occupational groups within the enforcement responsibility of LAs, specifically hairdressers, barbers, beauticians, cleaners and those involved in food preparation, in addition to the HSE enforced areas of metalworking, dental nursing, printing, MVR and health care. The first phase of the project in 2006-7 will aim to increase awareness of the causes, effects and prevention of contact dermatitis, particularly the need to use gloves and creams. The second phase in 2007-8 will involve interventions in target sectors to achieve sustained behaviour change, in conjunction with initiatives with suppliers, trade associations and training providers.

Rationale

Specialist physicians diagnosed an estimated average of 3600 new cases of work-related skin disease each year between 2001 and 2003: approximately 80% of these were contact dermatitis. The highest incidence rates of contact dermatitis occur in the occupational sectors of floristry and flower arranging, followed by hairdressers and barbers and beauticians (though floristry will not be involved in this campaign due to the small numbers involved in the industry). Among the most commonly cited causative agents for contact dermatitis are soaps and cleaners, and wet work, to which cleaners, catering assistants and cooks and chefs are widely exposed.

Contribution

HSE will organise 10 training events nationally for EHOs and TOs in early 2006-7, which will cover contact dermatitis in combination with asthma and asbestos. We then expect that LAs make direct contact with 7000 hairdressers nationally in late 2006-7, and conduct follow-up visits to 50% of these in late 2006-7 and early 2007-8 to conduct an assessment according to clear criteria provided by HSE. In addition there will be a centrally organised intervention with 15 major hotel operators nationally to target chefs, cooks, catering assistants and cleaners in 2006-7. This would be followed in 2007-8 by a limited inspection initiative carried out by LAs.

Flour Dust - Food preparation including craft bakeries

Background

Flour dust is one of the top causes of occupational asthma so is a high priority for action. This project aims to reduce the incidence of occupational asthma in craft bakeries and other food preparation establishments where flour is used. The project aims to contribute to the reduction of 170 annual cases of asthma by 07/08, by promoting good practice, leading to the reduction of exposure and incidence rate. The project will focus on metropolitan boroughs as priority areas. It will also focus on small bakeries and other establishments where flour is used, as this is where LA local knowledge and expertise will be most valuable.

Rationale

Flour dust is one of the top three causes of occupational asthma. About 27,000 workers in baking and associated trades are exposed to flour dust as part of their employment. However, the total number of employees potentially exposed to flour dust could be close to

70,000. The most recent data shows an incidence rate of 104 cases per 100,000 workers per year among bakers and flour confectioners. Correcting for underreporting this is likely to equate to 150 cases of asthma caused by flour alone per year. There is a lack of awareness and compliance in the craft bakery sector, causing a lack of control to exposure, and there has been a drive from social partners that something has to be done.

Contribution and resources

HSE will run 10 training days nationally on the asthma campaign in combination with the asbestos and contact dermatitis campaigns. We will then expect LAs to make direct contact in 2006-7 with 4500 establishments nationally to raise awareness, selected as those which are not contacted by HSE through trade associations, etc. In late 2006-7 we would then expect LAs to visit 50% of those establishments to conduct an assessment according to criteria provided by HSE, and then to conduct follow up visits in 2008 to poor performers, considering enforcement if there is no improvement.

Cancer – asbestos

Background

Asbestos-related disease is the biggest occupational killer in the UK. This project aims to increase compliance and effective management of asbestos to 43% by 04/2009. It also aims to increase compliance by those working with asbestos, mainly maintenance and licensed workers. The first phase will aim to raise awareness amongst maintenance workers and those with a duty to manage in LA enforced premises, via a re-energised campaign delivered through a partnership network. The second phase will deliver interventions to achieve sustained behaviour.

Rationale

Currently over 3500 people die per year as a result of asbestos related disease. Recent figures predict a continued increase in the level of fatalities as a result of mesothelioma, a form of cancer caused by asbestos, leading to a peak between the years 2011 and 2015 at between 1,950 and 2,450 annual cases. In addition it is estimated that there are currently between one and two lung cancers for every mesothelioma case. Building and maintenance workers account for approximately 25% of annual asbestos-related disease, and there is evidence that they are often unaware that asbestos is present during maintenance work. HSE-sponsored research has also shown that those with a duty to manage have limited awareness of asbestos-related hazards and the appropriate controls to deal with them.

Contribution and resources

EHOs and TOs will be requested to attend 10 training events provided throughout UK in early 06/07 by HSE, which will include training for the asthma and contact dermatitis campaigns as well as asbestos. We will then expect EHOs and TOs to raise the subject of the duty to manage asbestos and assess compliance at all visits to premises where the dutyholder is present, and to follow up in all cases of inadequate compliance. The project will also aim to raise awareness directly among maintenance workers, so we would expect LAs to be involved in cases where maintenance work is LA-enforced.

Stress

Background

The Stress Programme aims to deliver a reduction in 20,320 fewer people first reporting work related stress by April 2008 - from a baseline of 254 000. Success with this target is dependent on organisations using the Stress Management Standards to assess exposure to stress risks and device and implement action to reduce that risk. It will include stress workshops for employers. This project is about persuading high-risk organisations that there are straightforward ways to tackle work related stress. Support to businesses will be provided by a Telephone Helpline, an advisory visit where needed (requested) and links into competent consultants. Training for participating LAs is proposed to add to the existing resource of HSE stress partners in late 05/06 and the first two months of 06/07.

Rationale

While this approach is relatively new, it is well developed and has been tested with 100 organisations. The work with these organisations has been supported and monitored, and their experiences are important to champion the approach more widely. Interventions will target 7.5 million people in sectors where Stress creates significant harm - Health, Education, Central Government, Local Government and Financial Services. Successful intervention in these sectors should account for achievement of 85% of the reduction targets. Implementation of the approach in organisations takes 18 months so to deliver these reductions HSE and LAs need to intervene with 1800 organisations during the first half of 06/07- anticipating that 40% of these will lead to successful implementation of the Stress management Standards.

Contribution and resources

Target organisations will be identified by Region, Size and level of risk - LA contribution is needed to influence the Head Office of approximately 100 Financial Services Organisations. LAs will need to target these organisations with specific aim of delivering their attendance at the stress workshops. Target organisations will be identified centrally, and early involvement of LAs with head offices of Financial Services Organisations is requested. Resource implications include visits to follow up contacts, establish progress and persuade reluctant employers to take part.

Backs 2006

Background

Backs 2006 aims to reduce the incidence of work related back pain, and to address people's attitudes and beliefs about back pain and returning to work. The project is proposed for October 2006, and will be similar to Backs 2005 (and take account of its evaluation). Operational Delivery will focus on site visits, supported by a pack of material for duty holders. Training and briefing will be provided to participating LAs before the operational phase. Premises selection will be achieved through analysis of national statistics, evaluation of Backs 2005 and through the local knowledge of LAs.

Rationale

MSDs remain the most common type of work-related illness (an estimated 1.1M cases in 2003/04) and back problems the most common type of MSD. Nor are such problems confined to a particular industry, they are found throughout the workforce. This in turn argues for a broad-based approach, if we are to hit our MSD targets (for the PSA 2008 period, our target is to prevent 16,320 new MSD cases). The MSD Programme therefore requires a mixture of interventions - large-scale communications campaigns supported by targeted interventions - such as we saw in Backs! 2005. We are now proposing a similar mix for Backs! 2006, although - along with a continued focus on preventing manual handling injuries - with an increased focus on managing back pain and sickness absence.

Contribution requested from LAs

As with Backs! 2005, we would value LAs' participation in the inspection phase of Backs! 2006 - scheduled for Autumn 2006. Again, LAs are invited to undertake a range of interventions; eg, inspection, national stakeholder engagement/local publicity events. However, the precise nature of the intervention will be less important than ensuring its impact can be thoroughly evaluated (and, as with Backs! 2005, evaluation 'tools' will be provided for this purpose). Therefore, inspectors should not feel compelled to visit, say, larger employers rather than smaller. Indeed, some of the proposed 'tools' for Backs! 2006 (including a SAM (Sickness Absence Management) tool currently under development) are specifically intended for SMEs.

LA resource issues

Prospective calls on LA resource are provisional at this stage. However, we can make some extrapolations from Backs! 2005 - to date, 76 LAs/132 LA inspectors have been involved in approximately 600 Backs! Visits (20% of the total 3,100 visits), at an average visit time of 3.5 hours, and they will be further involved in a sample of the 700 'Phase Two' visits taking place in November 2005-February 2006.

Allowing for the longer lead-in time for Backs! 2006, and subject of course to LA agreement at local level, a conservative estimate is 1,200 LA visits (4,200 hours); ie, double LAs' Backs! 2005 visits.

Associated training time

Backs! 2005 involved a series of regional training/briefing events for inspectors, coupled with a one day training event provided by HSL (Health and Safety Laboratory) to promote 'local champions', who could cascade training at further events. We envisage a similar model for Backs! 2006, but with a greater emphasis on cascade training to spread the training load and minimise inspector travel time to training events etc.

On this basis we would estimate a maximum of one day's training - including travel time - for LA inspectors.

Cross cutting campaign - Moving goods safety

Background

The movement of goods through logistics chains crosses HSE and local authority (LA) enforcement boundaries. Standard premises-biased inspection systems do not always adequately deal with such chains and the peripatetic workers involved may be almost invisible to regulators. Considerable ill health and injury occur. This project seeks to direct HSE/LA effort toward the movement of goods through supply chains, with HSE and LAs working in partnership, or separately but in a co-ordinated way, exploring supply chains and links within those chains, targeting the significant causes of injury and ill health (MSDs, workplace transport, falls and slips/trips and collapsing loads).

Rationale

This proposal seeks to build on good work done by HSE and LAs through local initiatives, taking the best elements of these initiatives and rolling them out across GB. It will include publicity, targeted inspections (including significant joint inspection work) and co-ordinated approaches to national supply chains. There will also be scope to respond to local industry demographics and issues. Details will be developed by an HSE project team working with HSE Partnership Managers and LA representatives between now and early Autumn 2006, ready for HSE/LA activity from November 2006 to 1st or 2nd quarter 2007.

Contribution and resources

Detailed targeting and extensive guidance will be available to HSE and LAs. Considerable experience indicates that the nature of goods delivery in GB means that more resources are required from LAs than HSE. We are not able to offer percentage figures for staff input at this stage, but would seek a similar input to that devoted to Backs2005. However, this input would be spread from November 2006 into the first or second quarter of 2007/08. For this input, we hope to deliver a significant reduction in delivery-related accidents per annum.

Cross cutting work - Royal Mail Intervention

Background

A number of HSE teams are targeting the management of risks to peripatetic staff during mail delivery. As Local delivery offices of the Royal Mail fall to LAs for enforcement, a joint approach to each office by HSE and LAs is proposed. Given that this is the third year of a rolling project it is anticipated that enforcement may play a more prominent role. The project is designed to deliver a reduction in the number of reportable accidents, and the emergence of a positive safety culture particularly amongst the target group of local managers.

Rationale

Royal Mail Letter UK submit 7000 RIDDOR incidents a year - 5500 occurring during peripatetic activities. Following a nationally coordinated inspection project 2 years ago these figures are beginning to decline. A third year of intervention is needed to maintain pressure on incident reduction, and undertake further research on slips and trips during delivery.

Contribution and resources

HSE staff will contribute 100 inspector days to the initiative.

Large Organisations Partnership Pilot (LOPP)

Background

The pilot is part of the Engaging Large Organisations Project, which aims to engage more effectively with large organisations; it is intended to begin the process, through the development of current good practice, of finding the most effective approaches to engagement. The Project is part of the Business Involvement Enabling Programme and is being run in cooperation with Local Authorities.

The pilot involves around 15 large organisations of 10,000+ employees, across a mix of sectors and corporate structures, both HSE and LA enforced, good and bad performers.

The pilot has three linked objectives:

1. to present a more coherent, customer focused face to large organisations by identifying an "**account manager**" (lead inspector) who will act as national focal point and intelligent gateway for LAs/HSE's contact with them, including 'managing' any multiple approaches, and offering more consistent approach to inspection of multi-site premises;

For the retail/financial services sectors, participants in the pilot the lead will be an LA one.

2. to secure improvements in health and safety outcomes in the pilot organisations and more broadly, if we can involve them in acting as exemplars, influencing the supply chain etc.
3. and later, to discuss and test possible approaches to recognising companies achievements.

Contribution

The proposed framework involves account managers agreeing with organisations an engagement/improvement plan; this will include an audit of current standards using CHaSPI (or, if the organisation prefers, some other audit tool) and aim to deliver the firms' and regulators priorities. Subsequent inspections would be expected to focus on key areas for improvement (across sites where relevant), and align with Fit3 programme work to target only those firms where consistent with engagement/improvement plans. Account managers should be consulted on any planned interventions.

ORGANISATION	ACCOUNT MANAGER	CONTACT DETAILS	ACCOUNT DIRECTOR	CONTACT DETAILS
HSE lead				
Grampian Foods	John Micklethwaite (acting until Keith King takes up post)	Tel: 0113 283 4242 Mobile: 07879 661 487 e-mail: john.micklethwaite@hse.gsi.gov.uk	David Snowball	Tel: 0113 283 4334 Mobile: 07860 942 360 e-mail: david.snowball@hse.gsi.gov.uk
Northern Foods	Frances Bailey	Tel: 0115 971 2800 Mobile: 07879 661 627 e-mail: frances.bailey@hse.gsi.gov.uk	David Snowball	Tel: 0113 283 4334 Mobile: 07860 942 360 e-mail: david.snowball@hse.gsi.gov.uk
Greggs	Fiona MacNeill	Tel: 0191 202 6231 e-mail: fiona.macneill@hse.gsi.gov.uk	David Snowball	Tel: 0113 283 4334 Mobile: 07860 942 360 e-mail: david.snowball@hse.gsi.gov.uk
Royal Mail	Mark Dawson	Tel: 0115 971 2818 Mobile: 07879 661 645 e-mail: mark.dawson@hse.gsi.gov.uk	Brian Etheridge	Tel: 0207 556 2139 Mobile: 07810 852 536 e-mail: brian.etheridge@hse.gsi.gov.uk
BAA plc	Margaret Pretty	Tel: 0207 556 2176 Mobile: 07798 882 138 e-mail: margaret.pretty@hse.gsi.gov.uk	Brian Etheridge	Tel: 0207 556 2139 Mobile: 07810 852 536 e-mail: brian.etheridge@hse.gsi.gov.uk
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(Account Directors/LA Buddy will fulfill a high level role by intervening where necessary to secure resources and behaviours needed to deliver the objectives of the pilot, both internally within the regulatory organisations and externally with pilot organisations)

Rationale

It will aid HSE Programmes by ensuring an effective route into some of the biggest employers, via account managers who will help identify where action is (or is not) likely to pay off. And by agreeing prioritising/rescheduling approaches to individual firms it should minimise the risk of 'initiative fatigue' and damaging HSE's/LA's reputation with major, multi-site organisations.

It will help participating organisations to ensure that their priorities are taken properly into account by HSE/LAs, making interventions better tailored to the firms' needs, avoiding interventions that are irrelevant or redundant.