

Emmie Galilee
Stakeholder Liaison
Better Backs Campaign
Health and Safety Executive
Rose Court
2 Southwark Bridge
London SE1 9HS

date: 3rd December 2007

Dear Emmie

Shin-Etsu Handotai Europe Ltd is delighted to support this year's Better Backs campaign which aims to reduce the incidence and impact of back pain and upper limb disorders caused or made worse by work and to reduce the number of working days lost to these causes.

We have set ourselves the following goals with view to tackling back pain and upper limb disorders in our work place:

- **Reduce accidents and injuries with a particular focus on musculo-skeletal disorders**
- **Increase awareness of the causes of musculo skeletal disorders amongst staff**

We plan to achieve our goals by taking the following actions:

- **Implementation of a management strategy to prevent musculo-skeletal injuries.**
- **Continue 2006/07 programme of reduction in manual handling risk through the modification of processes and introduction of mechanical aids.**
- **Carry out a review of manual handling techniques and emphasise good practice through instruction and display of visual aids in the workplace**
- **Train employees in other skills to permit work rotation in areas where manual handling risks exist**

Shin-Etsu Handotai Europe Ltd is committed to working with HSE and the Local Authorities on this issue - together we can make a real difference.

Yours sincerely

John Wastle
Environment and Safety Manager