

Emmie Galilee
Stakeholder Liaison
Better Backs Campaign
Health and Safety Executive
Rose Court
2 Southwark Bridge
London SE1 9HS

date: 2/10/07

Dear Emmie

DHL Exel Supply Chain is delighted to support this year's Better Backs campaign which aims to reduce the incidence and impact of back pain and upper limb disorders caused or made worse by work and to reduce the number of working days lost to these causes.

We have set ourselves the following goals with view to tackling back pain and upper limb disorders in our work place:

- **To reduce our "Lost time injury rate", as a company, to 2% by year 2010**
- **We as a site aim to keep our LTIR at our current rate of zero**
- **etc**

We plan to achieve our goals by taking the following actions:

- ***Yearly Manual Handling courses for everyone on site***
- ***6 Monthly refresher courses***
- ***We have a MH presentation and DVD at New Employee Inductions, also all new Agency that start at the site***

DHL Exel Supply Chain is committed to working with HSE and the Local Authorities on this issue - together we can make a real difference.

Yours sincerely

Keith Huggett
Health and Safety Manager