

Emmie Galilee  
Stakeholder Liaison  
Better Backs Campaign  
Health and Safety Executive  
Rose Court  
2 Southwark Bridge  
London SE1 9HS

date: 8th Nov 2007

Dear Emmie

*Cross Services Engineering* is delighted to support this year's Better Backs campaign which aims to reduce the incidence and impact of back pain and upper limb disorders caused or made worse by work and to reduce the number of working days lost to these causes.

We have set ourselves the following goals with view to tackling back pain and upper limb disorders in our work place:

- **Reduce the instances of back injuries in the workplace**
- **Identify manual handling tasks both at work and at home**
- **Design policies and posters etc to educate the workforce**

We plan to achieve our goals by taking the following actions:

- ***Re-assess all manual handling tasks***
- ***Train and educate all employees on the correct methods to adopt when manual handling***
- ***Hold workshops and disseminate information on manual handling whilst not at work i.e. when at home or shopping etc***

*Cross Services Engineering* is committed to working with HSE and the Local Authorities on this issue - together we can make a real difference.

Yours sincerely

C Gibbs

*Colin Gibbs Grad IOSH  
Health and Safety Advisor*