

Emmie Galilee
Stakeholder Liaison
Better Backs Campaign
Health and Safety Executive
Rose Court
2 Southwark Bridge
London SE1 9HS

date: 25th September 2006

Dear Emmie

Interserve Plc is delighted to support this year's Better Backs campaign to tackle back pain in the work place.

We are serious about managing the risks of back pain at work and will be demonstrating our support by taking the following actions:

- ***Assessing postural discomfort at the DSE workstation***
- ***Making improvements to DSE workstations***
- ***Providing information & training***
- ***Evaluating effectiveness of changes***

By doing these things we plan to achieve the following:

- ***Reduced pain and discomfort while at the Workstation***
- ***Improving working practices and lives***

Interserve plc is committed to working with HSE and the Local Authorities on this issue - together we can make a real difference.

Yours sincerely

Patsy McKenna
Group Occupational Health Manager