

## GDA METRICS

### ***What are the metrics?***

The metrics show the progress being made on the GDA programme by the regulators and industry. They are derived from information provided by our specialist inspectors on a range of measures and then collated into a metric 'dashboard' that illustrates progress, using a traffic-light colour system.

The metrics are updated monthly, and published in GDA Quarterly Reports, and represent a snapshot in time. Therefore, the colours will change, either as issues are closed off or where new issues are identified, or as new information is provided by industry.

### ***What is the purpose of the metrics?***

Apart from providing a general indication of how the assessment is progressing, the metrics serve two primary purposes:

- they provide a reporting process for the specialist inspectors on a monthly basis; and
- they alert GDA and Requesting Party managers in to any shortfall in the assessment, which helps them to focus effort where it's most needed.

### ***What do the metrics show?***

The metrics consider three questions across the 17 topic areas we are assessing as part of GDA and provide an indication of how well our assessment is progressing:

- a) Is GDA on track to complete a meaningful assessment by June 2011?
- b) Is the depth, quality and timeliness of interactions, submissions and the responses to Technical Queries (TQs), Regulatory Observations (ROs) and Regulatory Issues (RIs) adequate?
- c) Is there a potential for an exclusion to any Design Acceptance Confirmation (DAC) and, if so, how difficult will it be to resolve the issue?

Red metrics indicate that there are significant shortfalls against our expectations; amber metrics indicate a shortfall against our expectations and green metrics indicate that our expectations are presently being met.

### ***What information underpins the dashboard?***

Each month, the inspectors make an assessment of the progress being made in their topic areas. This is based on factual information, for example whether responses to TQs, ROs, and RIs were received on time, and on their judgement, for example whether the responses adequately dealt with the issues, whether sufficient regulatory resources are available to complete the assessment, and whether sufficient progress is being made more generally.

The metrics are also used to inform ongoing discussions between the inspectors and requesting parties, and this helps to inform their overall view on the progress being made.

***Do you agree the metrics with the Requesting Parties?***

The metrics represent the views of the assessors, but we do discuss the metrics with the Requesting Parties before they are finalised. Where the Requesting Parties have issues, we discuss these with them and, if valid, take them into account. This is an important part of the validation process.